JANUARY 31, 2020

NOGUERA, AL KENDRICK
#18 L.R. YANGCO ST. BRGY. NAVOTAS EAST.
NAVOTAS CITY METRO MANILA 0922-8887589
899-0513

Sir/Ma'am;

Kindly see the quotation below for more details.

MODEL: KSM-15MB1INV SJR: HO-7878

Part Code:	Parts Description	Qty	Amount	Total Amount
MD2015375994	Condenser	1	5000.00	5,000.00
Repair Code	**Repair Done**			**Labor**
SAC15	System Reprocess			3,500.00
HND02	Pulled-out Delivery			500.00
	Total:			9,000.00

Total Initial Charge: P 9,000.00

Note:
1. ***Replacement Of Condensser.***
2. Final charges will be based on actual repair of unit.
3. Repaired units are guaranteed for a period of 90 days ***(Parts & Labor)*** from date of unit acceptance and for the same encountered defects.
4. If you need assistance don't hesitate to call the under signed ***(Angel Arlan De Torres) at 852-6868 or 0917-806-0920.***
5. Once quotation is confirmed 50% downpayment needs to be deposit before proceeding for repair. However, problem(s) may occur once after or during replacement of part(s).
6. The remaining balance of 50% downpayment is to be paid to Kolin technician before installing the unit.
7. Confirmation must be complied on or before 2 days otherwise your unit will be delivered back to you.
8. ***Initial Quotation.***

Prepared by:

ANGEL ARLAN DE TORRES
SHOP ASSISTANT

Noted by:

JOEL CORIA
SHOP FOREMAN

Verified by:

BRYAN JED O. ARCILLA
SERVICE ACCOUNTING ASST.

Conforme: C/O LEX SVCS INC. 2.4.20 / 11:46

SIGNATURE OVER PRINTED NAME

kolin
air conditioner

TO : LEX SERVICES INC.

FROM : KOLIN PHILIPPINES INT'L INC.

SUBJECT : CAUSE OF LEAKAGE

DATE : FEBRUARY 4. 2020

This is regarding your unit that we pulled-out last January 30. 2020 with details listed below:

Customer Name: Noguera, Alkendrick
Address:#18 L.R. Yangco St. Brgy. Navotas East. Navotas City Metro Manila
Service Job Report: HO00007878
Model Unit: KSM-15MB1INV

These are the possible cause of Freon leakage:

-Creek or any bodies of water that's been contaminated.
-Natural breakdown of copper tube (Copper tubes are pressurized so naturally there will be leak upon usage but we can't predict when)
-Vibration can cause a leak over time

Prepared By:

Angel Arlan A. De Torres
Shop Assistant

Noted By:

Joel U. Coria
Shop Foreman

Head Office:
1854 Sta. Rita St., Guadalupe Nuevo, Makati City
www.kolinphil.com.ph
Tel.: (632) 851-2711, 12 or 15
Fax: (632) 852-2170 / Sales Dept. Fax: (632) 852-4791

Kolin Plant:
Blk 3 Lt 5 Main Drive, FCIE Compound, Brgy. Langkaan I, Dasmariñas, Cavite
Tel.: (632) 749-2118
Fax: (046) 402-0793

RECEIVED
JAN 31 2020
4:01 pm

LEX Services Inc.

WARRANTY EXTENSION APPROVAL FORM

SERVICE CENTER: KOLIN PHILIPPINES INT'L INC.
DATE ASSIGNED: JAN. 30. 2020 — FAX NO.:
DATE CHECKED: JAN. 31. 2020 — TEL. NO.:
DATE TRANSMITTED: — CHECKED BY: ELECHO LEONARDO
CUSTOMER: NOGUERA, ALKENDRICK — TEL. NO. 0922-8887589
CUTOMER ADDRESS: #18 L.R. YANGCO ST. BRGY. NAVOTAS EAST NAVOTAS CITY METRO MANILA
CONTRACT #: BE-692377 — BRAND: KOLIN
PRODUCT: KOLIN (SPLIT TYPE) — MODEL: KSM-15MB1INV
SERIAL NUMBER: 10871512-26245(I) 10881512-25795(O)

CUSTOMER COMPLAINT: WEAK COOLING & W/ LEAK
FINDINGS: ☑ Part/s Replace ◯ Adjustments ◯ Others (specify)
CAUSE OF BREAKDOWN: ☑ Part/s Failure ◯ Misalignment ◯ Others (specify)

PREVIOUS COMPLAINTS

DATE	DESCRIPTION	PARTS REPLACED
NOV. 2018	MAJOR LEAK EVAPORATOR	EVAPORATOR 9 PCB (I)
FEB. 2019	DIRTY UNIT	GENERAL CLEANING

COST OF REPAIR (For new complaint)

PARTS COST (specify and detail the cost per part)

CONDENSER ₱5,000.00
SYSTEM REPROCESS ₱3,500.00
PULL-OUT DELIVERY ₱ 500.00

TOTAL PARTS	P 5,000.00
LABOR COST	P 3,500.00
OTHER COST/S	P 500.00
TOTAL COST	P 9,000.00
DISCOUNT	P
NET COST	P

Schedule of Repair Completion (date):

I hereby declare that the above information are true and that the customer's unit is being used for household/personal purpose only.

ANGEL ARLAN DE TORRES — JANUARY 31, 2020
Service Center Representative(sign over printed name) — Date

APPROVAL/DISAPPROVAL (to be filled up by Lex Services,Inc.)

CLAIM NUMBER: LSI-113/20 (4)
MAXIMUM LIMIT: ₱ 9,000
APPROVED BY: — DISAPPROVED BY:
DATE: 2-4-20 — DATE:
REMARKS:

IMPORTANT REMINDERS

1. **FOR FAST APPROVAL.** Please fax to 6288897 or email to morense@lexservices.ph / dpestanio@lexservices.ph
2. **FOR FAST PAYMENT.** Fax the invoice immediately. Submit required documents upon collection (original invoice, copies of customer acknowledgement and notice of claim).
3. **NON-WARRANTABLE CLAIMS.** Check-up fee should be paid by the customer unless the claim was endorsed by Lex Services. Inc.
4. **FORM LEX -001/07.** This supersedes all other issued Approval Forms. Issued September 1, 2007.

THANK YOU FOR YOUR FAST & DEPENDABLE SERVICE!

SM appliance

STAR APPLIANCE CENTER, INC.
SM CITY NORTH EDSA COR. NORTH AVE., QUEZON CITY
TELEPHONE # (02) 442-0101
VAT REG. TIN 000-058-204-000 ACCREDTN # 040000836566012014070018

MACHINE SERIAL NUMBER: 41MF718
MIN : 15020418220087345

PHP

S.C. NO : 8701
REF. NO : 571774
BR CODE : 0
2034101475335 33,225.00 V
KSM-15MBLIN KULIN INVERTER SPLIT TYPE
00000000090384 664.50- V
MACI DISCOUNT
MACI NO 01162955
SKU NO. : 2034101475335
2034101473690 0.00 EA
PR-PILLOW BLANKET
2034100980243 4,070.00 V
LEX WARRANTY EXTENSION P4070
S.C. NO. 2805065
REF. NO : 0
BR. CODE : 0
TOTAL 36,630.50

CHARGE/ATM ON-LINE 4,070.00
ACCOUNT# 377670XXXXX8904
BATCH# 000104
INVOICE# :004770
RRN :619943890922
APPROVAL# 131356
DEFERRED 32,560.50
377670XXXXX8904

Grp	Net	VAT	Gross
VATABLE	32,705.80	3,924.70	36,630.50
VAT EXEMPT	0.00	0.00	0.00
ZERO RATED	0.00	0.00	0.00

TYPE (0-2) : 0-0%
TERM / MONTHS : 12
LOYALTY CARD 8880512823586167
CUSTOMER NAME AL KENDRICK L NOGUERA
CASHIER JEJ5836
ITEM(S) PURCHASED: 4 TR NO.: 000039997
TID: 809 STORE NO.: 0370285
20:11 July 17, 2016 Sunday
SALES INVOICE NUMBER: 000015589
THIS SERVES AS YOUR SALES INVOICE
NAME : ________________
ADDRESS : ________________
TIN : ________________
BUSINESS STYLE : ________________
BIR FINAL PTU # FP022015-116-0024721-00039
DATE ISSUED 02/10/2015
VALID UNTIL 02/10/2020

SUBJECT TO THE PROVISIONS OF THE CONSUMER ACT AND/OR ON THE SPECIFIC WARRANTIES OF THE PRODUCT, EXCHANGE FOR ANOTHER ITEM SHALL BE ALLOWED UPON PRESENTATION OF THE PRODUCT TOGETHER WITH THIS TAPE RECEIPT

TOSHIBA GLOBAL COMMERCE SOLUTIONS
11TH FLOOR, CYBERONE BLDG., EASTWOOD CITY
CYBERPARK, BAGUMBAYAN, QUEZON CITY
TIN 008-356-601-000
ACCREDTN # 040000836566012014070018
DATE ISSUED 10/02/2014 VALID UNTIL 07/31/2020

THIS INVOICE/RECEIPT SHALL BE VALID FOR FIVE(5) YEARS FROM THE DATE OF THE PERMIT TO USE.