

JANUARY 31, 2020

NOGUERA, AL KENDRICK
#18 L.R. YANGCO ST. BRGY. NAVOTAS EAST.
NAVOTAS CITY METRO MANILA 0922-8887589
899-0513

Sir/Ma'am;

Kindly see the quotation below for more details.

MODEL: KSM-15MB1INV

SJR: HO-7878

Part Code:	Parts Description	Qty	Amount	Total Amount
MD2015375994	Condenser	1	5000.00	5,000.00
Repair Code	Repair Done	Labor		
SAC15	System Reprocess	3,500.00		
HND02	Pulled-out Delivery	500.00		
Total:		9,000.00		

Total Initial Charge:

P 9,000.00

Note:

1. **Replacement Of Condensser.**
2. Final charges will be based on actual repair of unit.
3. Repaired units are guaranteed for a period of 90 days (**Parts & Labor**) from date of unit acceptance and for the same encountered defects.
4. If you need assistance don't hesitate to call the under signed (**Angel Arlan De Torres**) at **852-6868 or 0917-806-0920.**
5. Once quotation is confirmed 50% downpayment needs to be deposit before proceeding for repair. However, problem(s) may occur once after or during replacement of part(s).
6. The remaining balance of 50% downpayment is to be paid to Kolin technician before installing the unit.
7. Confirmation must be complied on or before 2 days otherwise your unit will be delivered back to you.
8. **Initial Quotation.**

Prepared by:

ANGEL ARLAN DE TORRES
SHOP ASSISTANT

Noted by:

JOEL CORIA
SHOP FOREMAN

Verified by:

BRYAN JED O. ARCILLA
SERVICE ACCOUNTING ASST.

Conforme:

C/O LEX SVCS INC.
SIGNATURE OVER PRINTED NAME

2.4.20 / 11:46

TO : LEX SERVICES INC.
FROM : KOLIN PHILIPPINES INT'L INC.
SUBJECT : CAUSE OF LEAKAGE
DATE : FEBRUARY 4, 2020

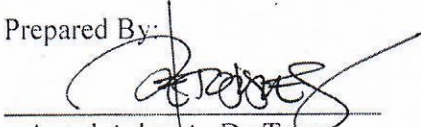
This is regarding your unit that we pulled-out last January 30, 2020 with details listed below:

Customer Name: Noguera, Alkendrick
Address: #18 L.R. Yangco St. Brgy. Navotas East, Navotas City Metro Manila
Service Job Report: HO00007878
Model Unit: KSM-15MB IINV

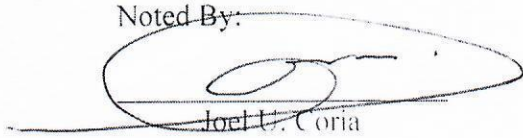
These are the possible cause of Freon leakage:

- Creek or any bodies of water that's been contaminated.
- Natural breakdown of copper tube (Copper tubes are pressurized so naturally there will be leak upon usage but we can't predict when)
- Vibration can cause a leak over time

Prepared By:


Angel Arlan A. De Torres
Shop Assistant

Noted By:


Joel U. Coria
Shop Foreman

Head Office:

1854 Sta. Rita St., Guadalupe Nuevo, Makati City

www.kolinphil.com.ph

Tel.: (632) 851-2711, 12 or 15

Fax: (632) 852-2170 / Sales Dept. Fax: (632) 852-4791

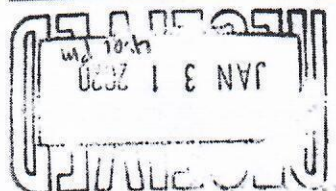
Kolin Plant:

Blk 3 Lt 5 Main Drive, FCIE Compound, Brgy.

Langkaan I, Dasmariñas, Cavite

Tel.: (632) 749-2118

Fax: (046) 402-0793



SERVICE CENTER	KOLIN PHILIPPINES INT'L INC.
DATE ASSIGNED	JAN 30, 2020
DATE CHECKED	JAN 31, 2020
DATE TRANSMITTED	
CUSTOMER	NOGUEIRA, ALKENDRICK
CUSTOMER ADDRESS:	#18 L.B. YANCO ST. BRGY. NAVOTAS EAST NAVOTAS CITY METRO MANILA
CONTRACT #	BF-692397
PRODUCT	KOLIN (SPLIT TYPE)
SERIAL NUMBER	10811512-262450 1081512-257950
CUSTOMER COMPLAINT	work cooling & w/ leak
FINDINGS	☒ Parts Replace ☐ Adjustments ☐ Others (specify)
CAUSE OF BREAKDOWN	☒ Parts Failure ☐ Misalignment ☐ Others (specify)
PREVIOUS COMPLAINTS	
DATE	NOV. 2019
DESCRIPTION	MAJOR LEAK EVAPORATOR
PARTS REPLACED	EVAPORATOR & PCB (07)
	GENERAL CLEANING

COST OF REPAIR (For new complaint)

PARTS COST (specify and detail the cost per part)		TOTAL PARTS	
CONDENSER	₱ 5,000.00	LABOR COST	₱ 3,500.00
SYSTEM REPROCESS	₱ 3,500.00	OTHER COSTS	₱ 500.00
PULL-OUT DELIVERY	₱ 500.00	TOTAL COST	₱ 9,000.00
		DISCOUNT	
		NET COST	

Schedule of Repair Completion (date):

I hereby declare that the above information are true and that the customer's unit is being used for household/personal purpose only.

Service Center Representative (sign over printed name)

ANGEL ARLAN DE TORRES

APPROVAL/DISAPPROVAL (to be filled up by Lex Services, Inc.)

CLAIM NUMBER

181-113120 (4)

MAXIMUM LIMIT

₱ 9,000

APPROVED BY

Mmm

DATE

2-4-20

REMARKS

IMPORTANT REMINDERS

1. FOR FAST APPROVAL. Please fax to 6288897 or email to moreno@lexservices.ph / dpesantia@lexservices.ph for FAST APPROVAL. Please fax to 6288897 or email to moreno@lexservices.ph / dpesantia@lexservices.ph for FAST APPROVAL. Please fax to 6288897 or email to moreno@lexservices.ph / dpesantia@lexservices.ph for FAST APPROVAL.
2. FOR FAST PAYMENT. Fax the invoice immediately. Submit required documents upon collection (original invoice, copies of customer acknowledgment and notice of claim).
3. NON-WARRANTABLE CLAIMS. Check-up fee should be paid by the customer unless the claim was endorsed by Lex Services, Inc. This supersedes all other issued Approval Forms. Issued September 1, 2007.
4. FORM LEX-001/07.

THANK YOU FOR YOUR FAST & DEPENDABLE SERVICE!



appliance

STAR APPLIANCE CENTER, INC.
SUITE 11 NORTH EDGA C.C.R. NORTH AVE. QUEZON CITY
TELEPHONE # (02) 442-0181

ACCREDITED # 0400053666012014070018

MACHINE SERIAL NUMBER: 41MF718

MIN : 15020418220087345

PHP

S.C. NO. : 8701
REF. NO. : 571774
BR. CODE : 0
2034101475335 33,225.00 V
KSM-TUMBILIM KULIM INVERTER SPLIT TYPE
00000000090384 664.50 V
MAGI DISCOUNT
MAGI NO. 01162955
SKU NO. : 2034101475335
2034101473690 0.00 EA
PR-PILLOW BLANKET
2034100980243 4,070.00 V
LEX WARRANTY EXTENSION P4070
S.C. NO. 280506
REF. NO. 0
BR. CODE : 0
TOTAL 36,630.50

CHARGE/ATM ON-LINE 4,070.00

ACCOUNT# 377670XXXX8904

BATCH# 000104

INVOICE# 004770

RMI 619943890922

APPROVAL# 131356

DEFERRED 32,560.50

377670XXXX8904

Grp	Net	VAT	Gross
VARIABLE	32,705.80	3,924.70	36,630.50
VAT EXEMPT	0.00	0.00	0.00
ZERO RATED	0.00	0.00	0.00

TYPE (0-2) : 0-0%

TERM / MONTHS : 12

LOYALTY CARD 8880512823586167

CUSTOMER NAME AL KENDRICK L NOGUERA

CASHIER JEJES836

ITEMS PURCHASED: 4 IR NO. : 000039997

TID: 809 STORE NO.: 0370285

20.11 July 17, 2016 Sunday

SALES INVOICE NUMBER: 000015589

THIS SERVES AS YOUR SALES INVOICE

NAME : _____

ADDRESS : _____

TIN : _____

BUSINESS STYLE : _____

DIR FINAL PTU # FP022015-116-0024721-00039

DATE ISSUED 02/10/2015

VALID UNTIL 02/10/2020

SUBJECT TO THE PROVISIONS OF THE CONSUMER ACT AND/OR
ON THE SPECIFIC WARRANTIES OF THE PRODUCT, EXCHANGE
FOR ANOTHER ITEM SHALL BE ALLOWED UPON PRESENTATION
OF THE PRODUCT TOGETHER WITH THIS TAPE RECEIPT

TOSHIBA GLOBAL COMMERCE SOLUTIONS
11TH FLOOR, CYBERONE BLDG., EASTWOOD CITY
CYBERPARK, BAGUMBAYAN, QUEZON CITY

TIN 008-356-601-000

ACCREDITED # 0400053666012014070018

DATE ISSUED 10/02/2014 VALID UNTIL 07/31/2020

THIS INVOICE/RECEIPT SHALL BE VALID FOR FIVE(5)
YEARS FROM THE DATE OF THE PERMIT TO USE