

TO : All Employees
FROM : Office of the Executive Vice President
SUBJECT : Promotion Announcement
DATE : April 25, 2024
REF : EVP-2024-01-001


I am happy to announce the promotion of **Mr. Alvin de Rivera** to the position of **Service Manager** within our esteemed company, effective **April 1, 2024**. This promotion reflects his exceptional dedication, leadership skills and commitment in delivering excellent customer service.

Alvin has consistently demonstrated profound knowledge in customer focused approach and team management, contributing significantly in the growth and success of the Service Department. He has been instrumental in fostering a culture of teamwork, innovation and customer satisfaction during his tenure with the company.

In his new role, I trust him to continue to lead by example, ensuring the highest standards of service excellence while driving efficiency and effectiveness across our service operations. Through his strategic vision and proactive approach, the company anticipates and will be in full support in propelling the Service Department to even greater achievements.

Please join me in congratulating and supporting Alvin on this well deserved promotion. I have every confidence that he will excel in this role and continue to inspire us all.

Best regards,



Oliver M. Filoted
EVP/Chief Operating Officer

Noted by:



Tom Y. Tseng
President/CEO