

TO : All Employees
FROM : Office of the Executive Vice President
SUBJECT : Promotion Announcement
DATE : April 25, 2024
REF : EVP-2024-01-002

I am thrilled to announce the promotion of **Ms. Rhenalyn B. Manzano** to the position of **Supervisor**, and head of the company's Social Media and Customer Survey Group, effective **May 1, 2024**. She had been part of this section since its inception in 2018 and has consistently demonstrated her hands on approach, dedication and exceptional concern in achieving the objectives of the section.

She has been an integral part of the team, consistently demonstrating a deep understanding of customer needs and has played a pivotal role in shaping our customer survey strategies, ensuring that we gather valuable insights to enhance customer satisfaction and drive business growth.

As head of the section, I am optimistic that Rhen will continue to connect to our customers, build the K-buddy online community further and closely work with the Service and Marketing Departments in our goal of giving a comfortable Kolin ownership experience to our customers.

Concurrently, Rhen will still be handling the functions of Secretary for the Office of the President.

Join me in congratulating and supporting Rhen in her new position!



Oliver M. Filoteo
EVP/Chief Operating Officer

Noted by:



Tom Y. Tseng
President/CEO