

Customer Name : The Greenhouse

Customer Address : Tourism rd. Brgy. Catangnan, General Luna, Surigao Del Norte

Date: September 29, 2025

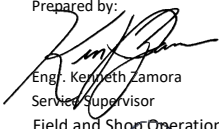
Please be informed that the air-conditioner you intend to purchase is under capacity as compared to the following unit that we proposed:
Since the unit of your choice is under capacity, it is probable that you may experience the following;

- Capacity of the unit to cool the area will take longer or it will not cool the area at all that may lead to your dissatisfaction with the cooling performance of our unit.
- Power consumption will be higher due to frequent running of compressor for not reaching the desired temperature within the normal parameter.
- Useful life of compressor will be shortened due to excessive running beyond the normal run cycle.

Considering the conditions stated above, we regret to inform you that the efficient performance of the unit cannot be guaranteed. Furthermore, the warranty coverage shall be as follows:

Location	Area	Recommendation			Customer's Choice / Based on floor plan			Remarks	Compressor Warranty (years)
		Qty	Unit Capacity/Type	Model	Qty	Unit Capacity/Type	Model		
Standard Room 1 - 6 (6 rooms)	26 sqm	6	2.5HP Wall Mounted	KSG-IWF-25Wfy-8K1M32	6	2.0HP Wall Mounted (customer choice)	KSG-IWF-20Wfy-8K1M32	Computed capacity 2.4 HP , undersize capacity by 0.4 HP	10
Standard Room 5 - 11 (7 rooms)	25 sqm	7	3.0HP Wall Mounted	KSG-IWF-30Wfy-8K1M32	7	2.0HP Wall Mounted (customer choice)	KSG-IWF-20Wfy-8K1M32	Computed capacity 2.4 HP , undersize capacity by 0.4 HP	10
Standard Room 13 - 14 (2 rooms)	25 sqm	2	2.5HP Wall Mounted	KSG-IWF-25Wfy-8K1M32	2	2.0HP Wall Mounted (customer choice)	KSG-IWF-20Wfy-8K1M32	Computed capacity 2.4 HP , undersize capacity by 0.4 HP	10
Standard Room 15	23 sqm	1	2.5HP Wall Mounted	KSG-IWF-25Wfy-8K1M32	1	2.0HP Wall Mounted (customer choice)	KSG-IWF-20Wfy-8K1M32	Computed capacity 2.1 HP , undersize capacity by 0.1 HP	10
Co-Working Space	75 sqm	2	4.0HP Floor Mounted	KLg-IF40-5G1M32	2	Wall Mounted (base on plan)	KSG-IWF-30Wfy-8K1M32	Computed capacity 7.3 HP , undersize capacity by 1.3 HP	1
Deluxe Room 1 - 4 (4 rooms)	31 sqm	4	3.0HP Wall Mounted	KSG-IWF-30Wfy-8K1M32	4	2.0HP Wall Mounted (customer choice)	KSG-IWF-20Wfy-8K1M32	Computed capacity 2.8 HP , undersize capacity by 0.8 HP	1
Deluxe Room 5 - 9 (4 rooms)	36 sqm	4	3.0HP Wall Mounted	KSG-IWF-30Wfy-8K1M32	4	2.0HP Wall Mounted (customer choice)	KSG-IWF-20Wfy-8K1M32	Computed capacity 2.9 HP , undersize capacity by 0.9 HP	1
Standard Room 12	29 sqm	1	3.0HP Wall Mounted	KSG-IWF-30Wfy-8K1M32	1	2.0HP Wall Mounted (customer choice)	KSG-IWF-20Wfy-8K1M32	Computed capacity 2.7 HP , undersize capacity by 0.7 HP	1
Wine Bar	56 sqm	2	4.0HP Floor Mounted	KLg-IF40-5G1M32	1	Wall Mounted (base on plan)	KSG-IWF-30Wfy-8K1M32	Computed capacity 7.6 HP , undersize capacity by 4.6 HP	VOID
Kitchen	60 sqm	2	6.0HP Floor Ceiling	KLM-IC60-AA1M32	2	Wall Mounted (base on plan)	KSG-IWF-30Wfy-8K1M32	Computed capacity 10.2 HP , undersize capacity by 4.2 HP	VOID
Function Room	220 sqm	6	6.0HP Floor Mounted	KL-IF60-G6H1M32	5	Wall Mounted (base on plan)	KSG-IWF-30Wfy-8K1M32	Computed capacity 37.3 HP , undersize capacity by 22.3 HP	VOID
Premium Room A	48 sqm	1	6.0HP Floor Mounted	KL-IF60-G6H1M32	1	Wall Mounted (base on plan)	KSG-IWF-30Wfy-8K1M32	Computed capacity 4.5 HP , undersize capacity by 1.5 HP	VOID
Premium Room B	58 sqm	1	6.0HP Floor Mounted	KL-IF60-G6H1M32	1	Wall Mounted (base on plan)	KSG-IWF-30Wfy-8K1M32	Computed capacity 5.2 HP , undersize capacity by 2.2 HP	VOID
Deluxe Room 9	35 sqm	1	4.0HP Floor Mounted	KLg-IF40-5G1M32	1	2.0HP Wall Mounted (customer choice)	KSG-IWF-20Wfy-8K1M32	Computed capacity 3.3 HP , undersize capacity by 1.3 HP	VOID

For your guidance and information

Prepared by:

Eng. Kenneth Zamora
Service Supervisor
Field and Shop Operation

Customer Conforms:

Signature over Printed Name

Approved by:

Mr. Alvin de Rivera
Service Manager

9/29/25