



Service Manual

Certus Ai Air-Conditioner

KS-IW10-MCAI12O1M32
KS-IW15-MCAI12O1M32
KS-IW20-MCAI12O1M32
KS-IW25-MCAI12O1M32

CERTUS

DRIVEN BY **Ai**





Caution: Risk of fire
(Required for R32/R290
units only)



Warning: low burning
velocity material
(For products containing R32 refrigerant
comply with the IEC 60335-2-40:2018
standard only)

Table of Contents

§. Safety Precautions

1. Precautions
2. Information servicing(For flammable materials)

§. Specifications

1. Model Reference
2. Pipe length and the Drop Height
3. Refrigerant Cycle Diagrams
4. Electrical Wiring Diagrams

§. Product Features

1. Display Function
2. Safety Features
3. Basic Features

§. Maintenance

1. First Time Installation Check
2. Refrigerant Recharge
3. Re-Installation

Troubleshooting

1. Safety Caution
2. General Troubleshooting
3. Complain Record Form
3. Information Inquiry
4. Error Diagnosis and Troubleshooting Without Error Code
5. Quick Maintenance by Error Code
6. Troubleshooting by Error Code

Appendix

- i) Temperature Sensor Resistance Value Table for T1,T2,T3 and T4 (°C – K)
- ii) Temperature Sensor Resistance Value Table for TP(for some units) (°C – K)
- iii) Pressure On Service Port
- iv) Electrical Characteristics
- v) Capacity Tables

Safety Precautions

Contents

1. Precautions.....2
2. Information servicing(For flammable materials).....3

1. Precautions

To prevent personal injury, or property or unit damage, adhere to all precautionary measures and instructions outlined in this manual. Before servicing a unit, refer to this service manual and its relevant sections.

Failure to adhere to all precautionary measures listed in this section may result in personal injury, damage to the unit or to property, or in extreme cases, death.



WARNING indicates a potentially hazardous situation which if not avoided could result in serious personal injury, or death.



CAUTION indicates a potentially hazardous situation which if not avoided could result in minor or moderate personal injury, or unit damage.

1.1 In case of Accidents or Emergency



WARNING

- If a gas leak is suspected, immediately turn off the gas and ventilate the area if a gas leak is suspected before turning the unit on.
- If strange sounds or smoke is detected from the unit, turn the breaker off and disconnect the power supply cable.
- If the unit comes into contact with liquid, contact an authorized service center.
- If liquid from the batteries makes contact with skin or clothing, immediately rinse or wash the area well with clean water.
- Do not insert hands or other objects into the air inlet or outlet while the unit is plugged in.
- Do not operate the unit with wet hands.
- Do not use a remote controller that has previously been exposed to battery damage or battery leakage.



CAUTION

- Clean and ventilate the unit at regular intervals when operating it near a stove or near similar devices.
- Do not use the unit during severe weather conditions. If possible, remove the product from the window before such occurrences.

1.2 Pre-Installation and Installation



WARNING

- Use this unit only on a dedicated circuit.
- Damage to the installation area could cause the unit to fall, potentially resulting in personal injury, property damage, or product failure.
- Only qualified personnel should disassemble, install, remove, or repair the unit.
- Only a qualified electrician should perform electrical work. For more information, contact your dealer, seller, or an authorized service center.



CAUTION

- While unpacking be careful of sharp edges around the unit as well as the edges of the fins on the condenser and evaporator.

1.3 Operation and Maintenance



WARNING

- Do not use defective or under-rated circuit breakers.
- Ensure the unit is properly grounded and that a dedicated circuit and breaker are installed.
- Do not modify or extend the power cable. Ensure the power cable is secure and not damaged during operation.
- Do not unplug the power supply plug during operation.
- Do not store or use flammable materials near the unit.
- Do not open the inlet grill of the unit during operation.
- Do not touch the electrostatic filter if the unit is equipped with one.
- Do not block the inlet or outlet of air flow to the unit.
- Do not use harsh detergents, solvents, or similar items to clean the unit. Use a soft cloth for cleaning.
- Do not touch the metal parts of the unit when removing the air filter as they are very sharp.
- Do not step on or place anything on the unit or outdoor units.
- Do not drink water drained from the unit.
- Avoid direct skin contact with water drained from the unit.
- Use a firm stool or step ladder according to manufacturer procedures when cleaning or maintaining the unit.



CAUTION

- Do not install or operate the unit for an extended period of time in areas of high humidity or in an environment directly exposing it to sea wind or salt spray.
- Do not install the unit on a defective or damaged installation stand, or in an unsecure location.
- Ensure the unit is installed at a level position
- Do not install the unit where noise or air discharge created by the outdoor unit will negatively impact the environment or nearby residences.
- Do not expose skin directly to the air discharged by the unit for prolonged periods of time.
- Ensure the unit do not operate in areas water or other liquids.
- Ensure the drain hose is installed correctly to ensure proper water drainage.
- When lifting or transporting the unit, it is recommended that two or more people are used for this task.
- When the unit is not to be used for an extended time, disconnect the power supply or turn off the breaker.

2. Information servicing(For flammable materials)

2.1 Checks to the area

- Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized. For repair to the refrigerating system, the following precautions shall be complied with prior to conducting work on the system.

2.2 Work procedure

- Works shall be undertaken under a controlled procedure so as to minimise the risk of a flammable gas or vapour being present while the work is being performed. Technical personnel in charge of operation, supervision, maintenance of air-conditioning systems shall be adequately instructed and competent with respect to their tasks. Works shall be undertaken with appropriate tools only (In case of uncertainty, please consult the manufacturer of the tools for use with flammable refrigerants)

2.3 General work area

- All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. work in confined sapces shall be avoided. The area around the work space shall be sectioned off. Ensure that the conditions within the area have been made safe by control of flammable material.

2.4 Checking for presence of refrigerant

- The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. no sparking, adequately sealed or intrinsically safe.

2.5 Presence of fire extinguisher

- If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand. Have a dry powder or CO2 fire extinguisher adjacent to the charging area.

2.6 No ignition sources

- No person carrying out work in relation to a refrigeration system which involves exposing any pipe work that contains or has contained flammable refrigerant shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which flammable refrigerant can possibly be released

to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. NO SMOKING signs shall be displayed.

2.7 Ventilated area

- Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

2.8 Checks to the refrigeration equipment

- Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt consult the manufacturer's technical department for assistance. The following checks shall be applied to installations using flammable refrigerants:
 - the charge size is in accordance with the room size within which the refrigerant containing parts are installed;
 - the ventilation machinery and outlets are operating adequately and are not obstructed;
 - if an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant; marking to the equipment continues to be visible and legible.
 - markings and signs that are illegible shall be corrected;
 - refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

2.9 Checks to electrical devices

- Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, and adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised.

Initial safety checks shall include:

- that capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking
- that there no live electrical components and wiring are exposed while charging, recovering or purging the system;
- that there is continuity of earth bonding.

2.10 Repairs to sealed components

- During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc. If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.
- Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc.
 - Ensure that apparatus is mounted securely.
 - Ensure that seals or sealing materials have not degraded such that they no longer serve the purpose of preventing the ingress of flammable atmospheres. Replacement parts shall be in accordance with the manufacturer's specifications.

NOTE: The use of silicon sealant may inhibit the effectiveness of some types of leak detection equipment. Intrinsically safe components do not have to be isolated prior to working on them.

2.11 Repair to intrinsically safe components

- Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use. Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere. The test apparatus shall be at the correct rating.
- Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere from a leak.

2.12 Cabling

- Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check

shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

2.13 Detection of flammable refrigerants

- Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

Leak detection methods

- The following leak detection methods are deemed acceptable for systems containing flammable refrigerants. Electronic leak detectors shall be used to detect flammable refrigerants, but the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25 % maximum) is confirmed. Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.
 - If a leak is suspected, all naked flames shall be removed or extinguished.
 - If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

2.14 Removal and evacuation

- When breaking into the refrigerant circuit to make repairs or for any other purpose, conventional procedures shall be used. However, it is important that best practice is followed since flammability is a consideration.
- The following procedure shall be adhered to:
 - remove refrigerant;
 - purge the circuit with inert gas;
 - evacuate;
 - purge again with inert gas;
 - open the circuit by cutting or brazing.
- The refrigerant charge shall be recovered into the

correct recovery cylinders. The system shall be flushed with OFN to render the unit safe. This process may need to be repeated several times. Compressed air or oxygen shall not be used for this task. Flushing shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place. This operation is absolutely vital if brazing operations on the pipe-work are to take place.

- Ensure that the outlet for the vacuum pump is not close to any ignition sources and there is ventilation available.

2.15 Charging procedures

- In addition to conventional charging procedures, the following requirements shall be followed:
 - Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them.
 - Cylinders shall be kept upright.
 - Ensure that the refrigeration system is earthed prior to charging the system with refrigerant.
 - Label the system when charging is complete (if not already).
 - Extreme care shall be taken not to overfill the refrigeration system.
 - Prior to recharging the system it shall be pressure tested with OFN. The system shall be leak tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

2.16 Decommissioning

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken.

In case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

- Become familiar with the equipment and its operation.
- Isolate system electrically.
- Before attempting the procedure ensure that:

- mechanical handling equipment is available, if required, for handling refrigerant cylinders;
- all personal protective equipment is available and being used correctly;
- the recovery process is supervised at all times by a competent person;
- recovery equipment and cylinders conform to the appropriate standards.
- Pump down refrigerant system, if possible.
- If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
- Make sure that cylinder is situated on the scales before recovery takes place.
- Start the recovery machine and operate in accordance with manufacturer's instructions.
- Do not overfill cylinders. (No more than 80 % volume liquid charge).
- Do not exceed the maximum working pressure of the cylinder, even temporarily.
- When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
- Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

2.17 Labelling

- Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. Ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

2.18 Recovery

- When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely.
- When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct numbers of cylinders for holding the total system charge are available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.
- The recovery equipment shall be in good working

order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of flammable refrigerants. In addition, a set of calibrated weighing scales shall be available and in good working order.

- Hoses shall be complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt.
- The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant Waste Transfer Note arranged. Do not mix refrigerants in recovery units and especially not in cylinders.
- If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.

2.19 Venting of HC Refrigerant (R290)

Venting may be carried out as an alternative to recovering the refrigerant. Because HC refrigerants have no ODP and negligible GWP, under certain circumstances it may be considered acceptable to vent the refrigerant. However, if this is to be considered, it should be done in accordance with the relevant national rules or regulations, if they permit.

In particular, before venting a system, it would be necessary to:

- Ensure that legislation relating to waste material has been considered
- Ensure that environmental legislation has been considered
- Ensure that legislation addressing safety of hazardous substances is satisfied
- Venting is only carried out with systems that contain a small quantity of refrigerant, typically less than 500 g.
- Venting to inside a building is not permissible under any circumstances
- Venting must not be to a public area, or where people are unaware of the procedure taking place
- The hose must be of sufficient length and diameter such that it will extend to at least 3 m beyond the

outside of the building

- The venting should only take place on the certainty that the refrigerant will not get blown back into any adjacent buildings, and that it will not migrate to a location below ground level
- The hose is made of material that is compatible for use with HC refrigerants and oil
- A device is used to raise the hose discharge at least 1 m above ground level and so that the discharge is pointed in an upwards direction (to assist with dilution)
- The end of the hose can now discharge and disperse the flammable fumes into the ambient air.
- There should not be any restriction or sharp bends within the vent-line which will hinder the ease of flow.
- There must be no sources of ignition near the hose discharge
- The hose should be regularly checked to ensure that there are no holes or kinks in it, that could lead to leakage or blocking of the passage of flow

When carrying out the venting, the flow of refrigerant should be metered using manifold gauges to a low flow rate, so as to ensure the refrigerant is well diluted. Once the refrigerant has ceased flowing, if possible, the system should be flushed out with OFN; if not, then the system should be pressurised with OFN and the venting procedure carried out two or more times, to ensure that there is minimal HC refrigerant remaining inside the system.

2.20 Transportation, marking and storage for units

1. Transport of equipment containing flammable refrigerants

Compliance with the transport regulations

2. Marking of equipment using signs

Compliance with local regulations

3. Disposal of equipment using flammable refrigerants

Compliance with national regulations

4. Storage of equipment/appliances

The storage of the appliance should be in accordance with the applicable regulations or instructions, whichever is more stringent.

5. Storage of packed (unsold) equipment

Storage package protection should be constructed such that mechanical damage to the equipment inside the package will not cause a leak of the refrigerant charge.

The maximum number of pieces of equipment permitted to be stored together will be determined by local regulations.

Specifications

Contents

1.	Model Reference.....	2
2.	Pipe Length and Drop Height	3
3.	Refrigerant Cycle Diagrams	4
4.	Electrical Wiring Diagrams.....	5

1. Model Reference

Refer to the following table to determine the specific indoor and outdoor unit model.

Model	Type	Nominal Cooling Capacity	Rated Cooling Capacity	Power Input	Refrigerant Charge
KS-IW10-MCAI12O1M32-I	Indoor	1.0 hp	9,800 kJ/h (2.72 kW)	930 kW	320 grams
KS-IW10-MCAI12O1M32-O	Outdoor				
KS-IW15-MCAI12O1M32-I	Indoor	1.5 hp	12,880 kJ/h (3.58 kW)	1,200 kW	420 grams
KS-IW15-MCAI12O1M32-O	Outdoor				
KS-IW20-MCAI12O1M32-I	Indoor	2.0 hp	19,000 kJ/h (5.28 kW)	1,700 kW	650 grams
KS-IW20-MCAI12O1M32-O	Outdoor				
KS-IW25-MCAI12O1M32-I	Indoor	2.5 hp	23,600 kJ/h (6.61 kW)	1,980 kW	750 grams
KS-IW25-MCAI12O1M32-O	Outdoor				

Model	Circuit Breaker	Indoor and Outdoor Communication Wire Size	Outdoor Unit and Circuit Breaker Wire Size
KS-IW10-MCAI12O1M32	20 A	2.00 mm ² x 4c	3.50 mm ² x 3c
KS-IW15-MCAI12O1M32	20 A	2.00 mm ² x 4c	3.50 mm ² x 3c
KS-IW20-MCAI12O1M32	30 A	2.00 mm ² x 4c	3.50 mm ² x 3c
KS-IW25-MCAI12O1M32	30 A	2.00 mm ² x 4c	3.50 mm ² x 3c

2. Pipe Length and Drop Height

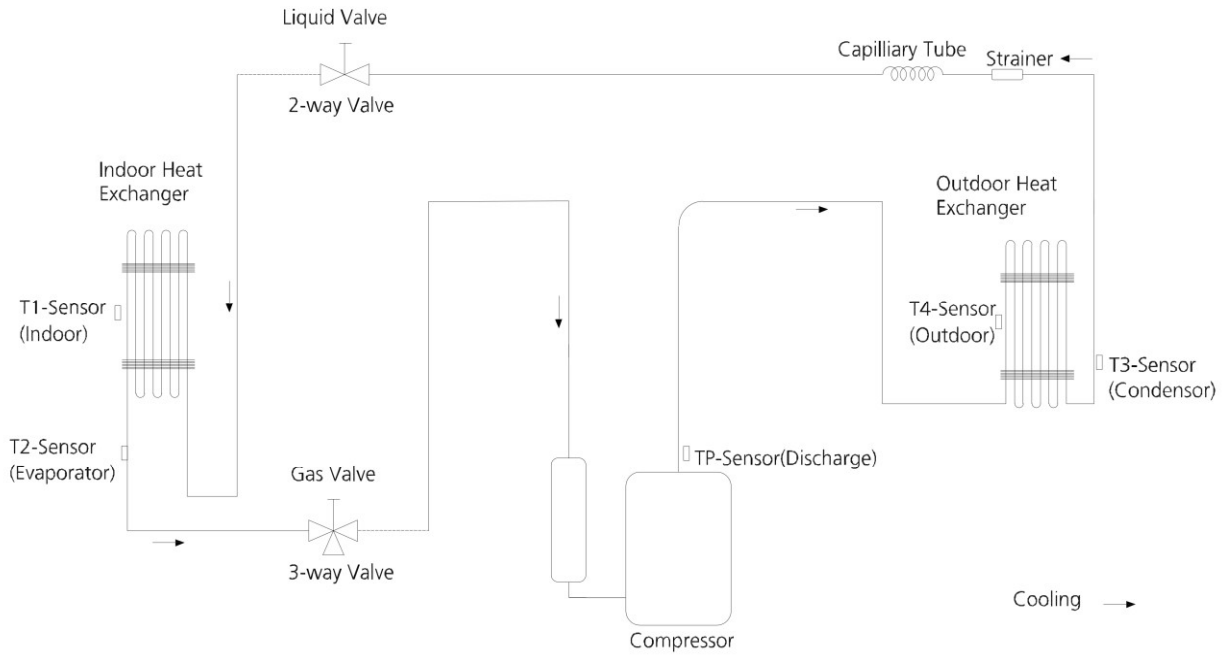
The length and elevation of connection pipe are shown in the table below. if the pipe length exceeds standard pipe length, additional refrigerant should be charged to ensure nominal cooling/heating capacity.

Model	Minimum Pipe Length	Maximum Pipe Length	Maximum Height Length	Additional Refrigerant
KS-IW10-MCAI12O1M32	3 m (10 ft)	25 m (82 ft)	10 m (32.8 ft)	12 g/m
KS-IW15-MCAI12O1M32				
KS-IW20-MCAI12O1M32		30 m (98.5 ft)	20 m (66 ft)	
KS-IW25-MCAI12O1M32				

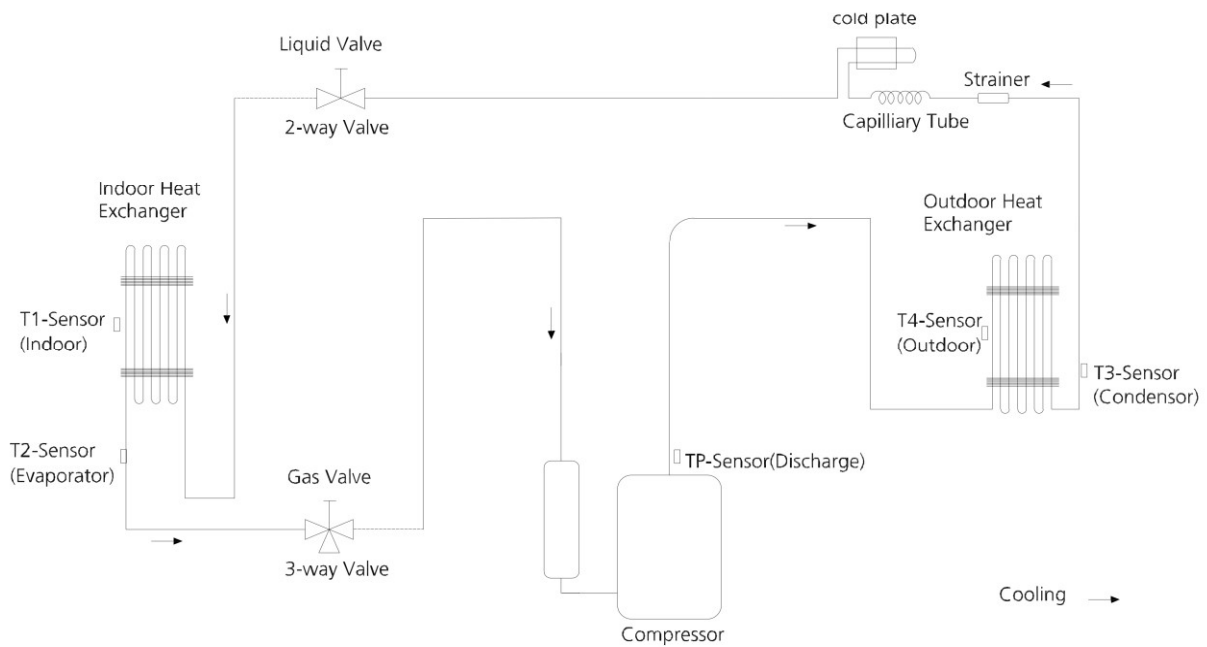
Model	Copper Size	
	Low Side	High Side
KS-IW10-MCAI12O1M32	3/8"	1/4"
KS-IW15-MCAI12O1M32	3/8"	1/4"
KS-IW20-MCAI12O1M32	1/2"	1/4"
KS-IW25-MCAI12O1M32	1/2"	1/4"

3. Refrigerant Cycle Diagrams

KS-IW10-MCAI1201M32 / KS-IW15-MCAI1201M32



KS-IW20-MCAI1201M32 / KS-IW25-MCAI1201M32

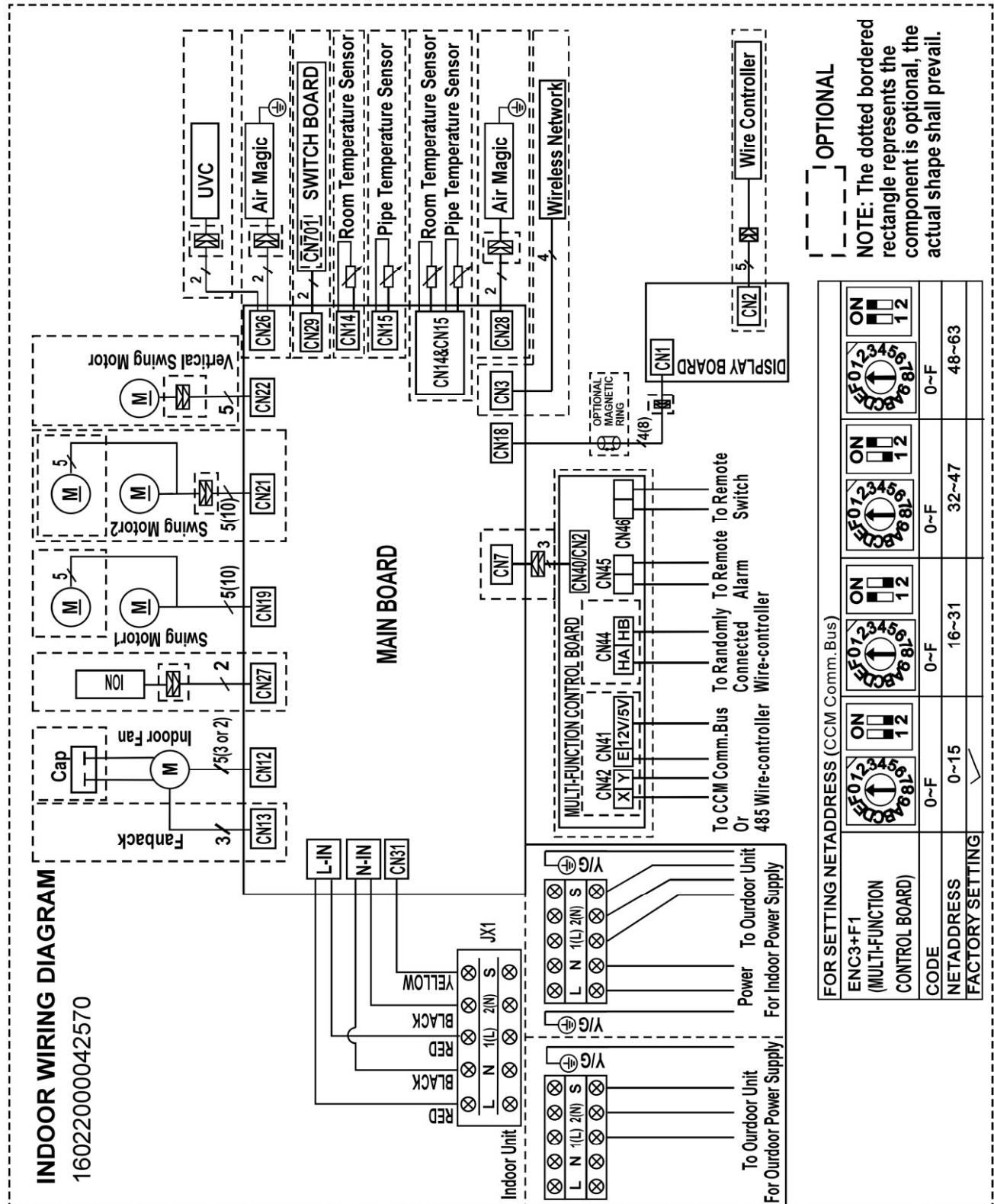


4. Electrical Wiring Diagrams

Indoor and outdoor unit wiring diagram

Indoor Unit Wiring Diagram:

KS-IW10-MCAI12O1M32 / KS-IW15-MCAI12O1M32 / KS-IW20-MCAI12O1M32 / KS-IW25-MCAI12O1M32

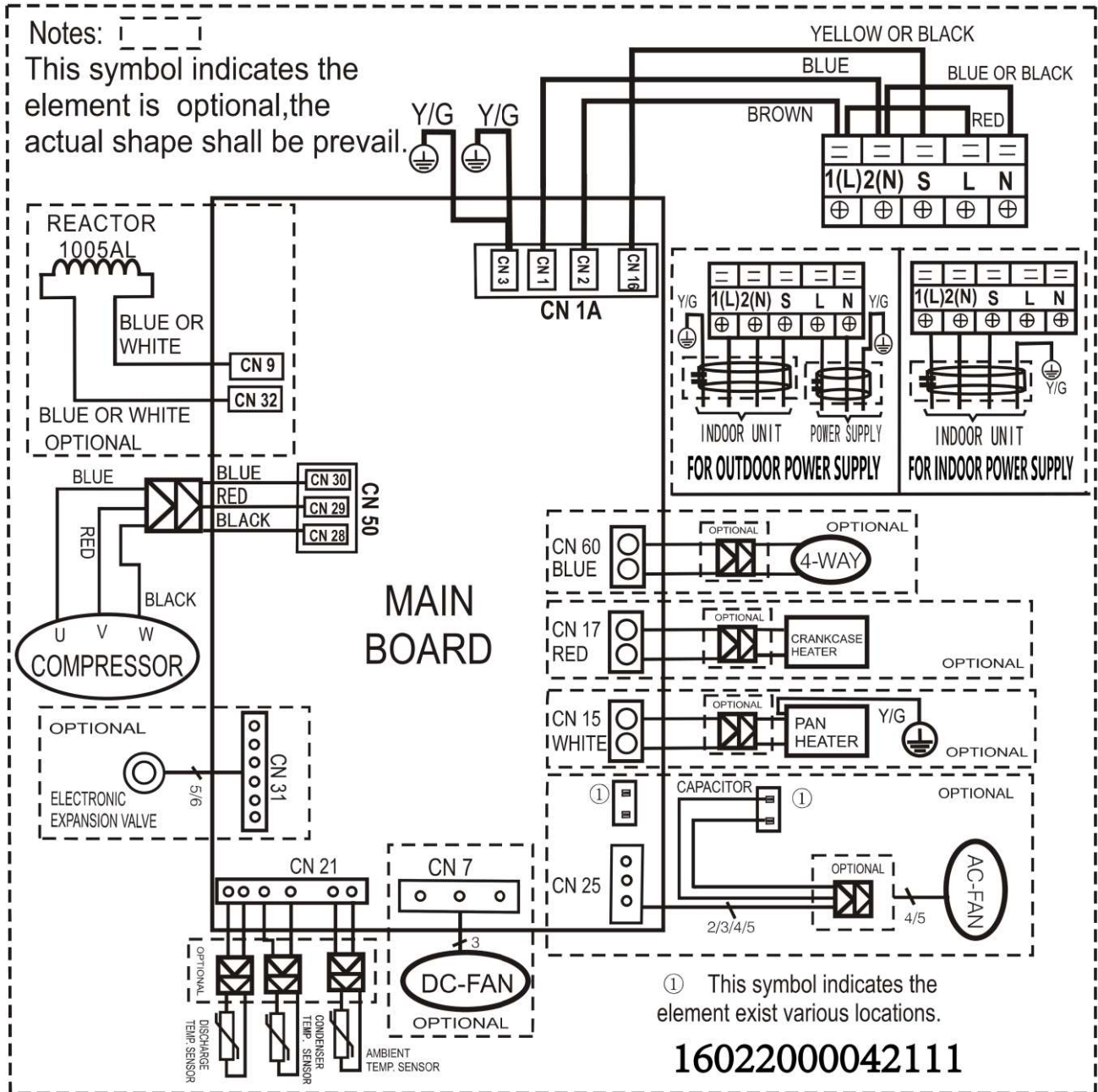


Outdoor Unit Wiring Diagram:

KS-IW10-MCAI12O1M32 / KS-IW15-MCAI12O1M32 / KS-IW20-MCAI12O1M32 / KS-IW25-MCAI12O1M32

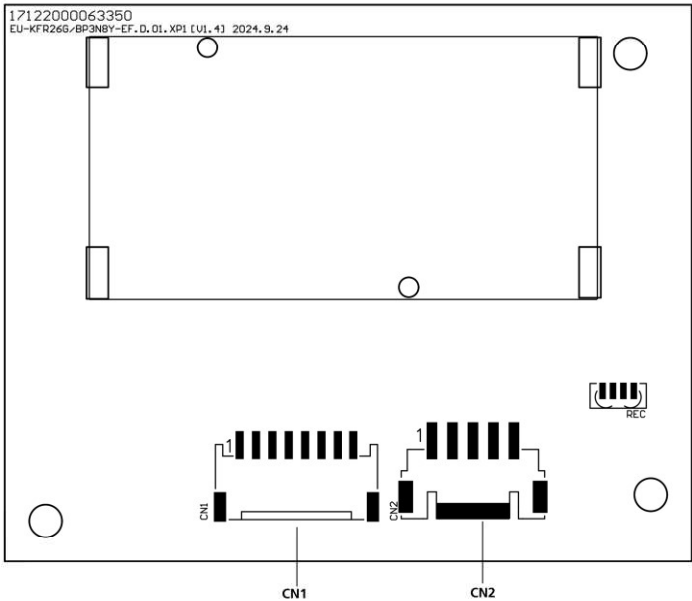
Notes: ①

This symbol indicates the element is optional, the actual shape shall prevail.



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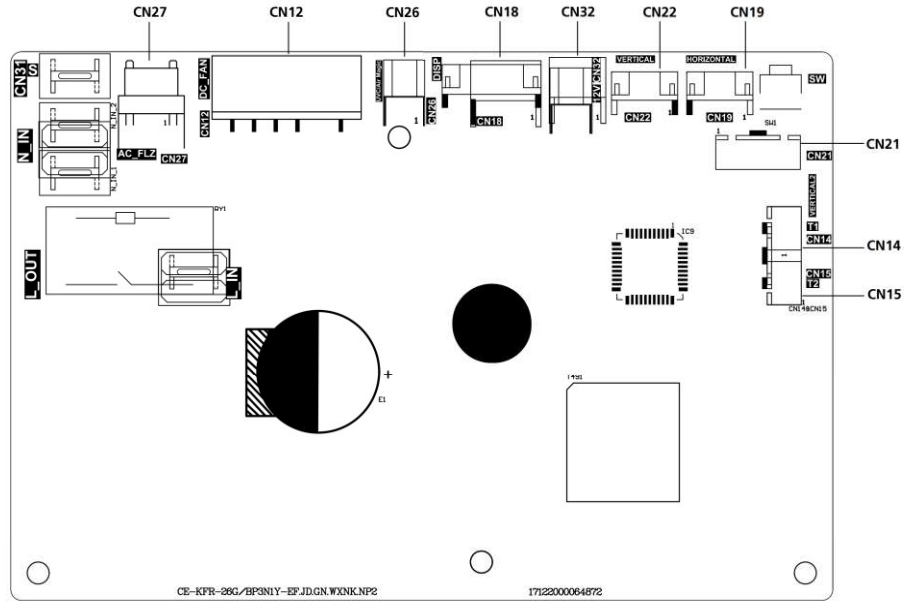
Indoor Unit Display Printed Circuit Board Diagram:
KS-IW10-MCAI12O1M32 / KS-IW15-MCAI12O1M32 / KS-IW20-MCAI12O1M32 / KS-IW25-MCAI12O1M32



Port	Description	Parameter
CN1	Power input and communication with main PCB	5V/DC
CN2	Power output and communication for wired controller KJR-12B	5V/DC

Note: This section is for reference only. Please take practicality as standard.

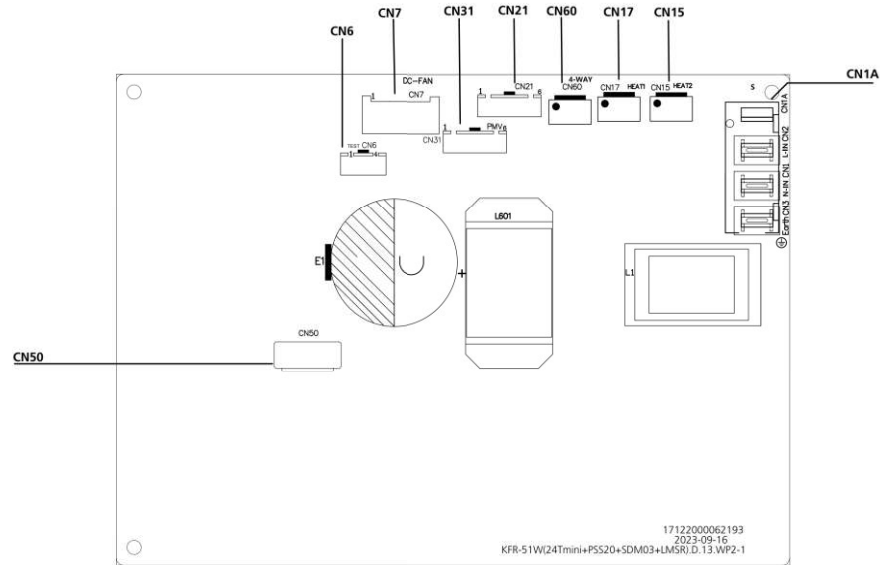
Indoor Unit Printed Circuit Board Diagram:
KS-IW10-MCAI12O1M32 / KS-IW15-MCAI12O1M32 / KS-IW20-MCAI12O1M32 / KS-IW25-MCAI12O1M32



Port	Description	Parameter
CN27	Power output for Plasma/Ionizer	230V/AC
CN12	Power output for DC Fan	
CN26	Power output for UV light/Ionizer	12V/DC
CN18	Power output and communication for display board	5V/DC
CN32	Port for 12V output	12V/DC
CN22	Power output for swing motor of vertical louver	12V/DC
CN19	Power output for swing motor of louver	12V/DC
CN21	Power output for swing motor of vertical louver	12V/DC
CN14	Power output for room temperature sensor T1 and evaporator temperature sensor T2	5V/DC
CN15		

Note: This section is for reference only. Please take practicality as standard.

Outdoor Unit Printed Circuit Board Diagram:
KS-IW20-MCA112O1M32



Port	Description	Parameter
CN6	Port for test board	5V/DC
CN7	Port for DC fan	0-310V/AC
CN31	Power output for EEV	12V/DC
CN21	Power output for condenser (T3), ambient (T4) and discharge (Tp) temperature sensors	5V/DC
CN60	Power output for 4-way valve	230V/AC
CN17	Power output for compressor heater	230V/AC
CN15	Power output for chassis heater	230V/AC
CN1A	Port for power cable (E,N,L,S)	
CN50	Port for Compressor	0-310V/AC

Note: This section is for reference only. Please take practicality as standard.

Note: This section is for reference only. Please take practicality as standard.

Product Features

Contents

1.	Display Function	2
2	Safety Features	3
3.	Basic Functions.....	4
3.1	Table	4
3.2	Abbreviation.....	5
3.3	Fan Mode.....	5
3.4	Cooling Mode	5
3.5	Heating Mode(For Heat Pump Units).....	6
3.6	Auto Mode.....	8
3.7	Drying Mode	8
3.8	Forced Operation Function	8
3.9	Timer Function	8
3.10	Sleep Function.....	9
3.11	Auto-Restart Function.....	9
3.12	Active Clean Function(some units)	9
3.13	Follow me(some units).....	9
3.14	8°C Heating(For Heat Pump Units).....	9
3.15	Silence	9
3.16	ECO+ Function	9

Product Features

Contents

3.17	Breeze Away Function(some units).....	9
3.18	Wireless Control(some units)	10

1. Display Function

Unit display functions



Display Code	Function
88	<ul style="list-style-type: none"> Displays temperature, operation feature and error codes. For some units, when GEAR function is activated, the display window will display and flash the target power value(kW), current value(A) or gear levels (Lx) for 15 seconds. The gear levels displays as: L1 gear(—), L2 gear(--), L3 gear(---), L4 gear(----), L5 gear(-----).
	When Fresh feature is turned on(some units).
ECO	When ECO+ feature is turned on.
	When Wireless Control feature is activated. (some units)
ON (for 3s when)	<ul style="list-style-type: none"> Timer ON is set. (if the unit is OFF, ON remains on when TIMER ON is set). Fresh, UV lamp, Swing, Turbo , Breeze away or Silent feature is turned on.
OF (for 3s when)	<ul style="list-style-type: none"> Timer OFF is set. Fresh, UV lamp, Swing, Turbo , Breeze away or Silent feature is turned off.
dF	When defrosting(cooling & heating units).
CL	When active clean function is turned on.
FP	When 8°C(46°F) heating mode is turned on(for cooling & heating units).

2. Safety Features

Compressor three-minute delay at restart

Compressor functions are delayed for up to ten seconds upon the first startup of the unit, and are delayed for up to three minutes upon subsequent unit restarts.

Automatic shutoff based on discharge temperature

If the compressor discharge temperature exceeds a certain level for a period of time, the compressor ceases operation.

Automatic shutoff based on fan speed

If the indoor fan speed registers below 200RPM or over 2100RPM for an extended period of time, the unit ceases operation and the corresponding error code is displayed on the indoor unit.

Inverter module protection

The inverter module has an automatic shutoff mechanism based on the unit's current, voltage, and temperature. If automatic shutoff is initiated, the corresponding error code is displayed on the indoor unit and the unit ceases operation.

Indoor fan delayed operation

- When the unit starts, the louver is automatically activated and the indoor fan will operate after a period of setting time or the louver is in place.
- If the unit is in heating mode, the indoor fan is regulated by the anti-cold wind function.

Sensor redundancy and automatic shutoff

- If one temperature sensor malfunctions, the air conditioner continues operation and displays the corresponding error code, allowing for emergency use.
- When more than one temperature sensor is malfunctioning, the air conditioner ceases operation.

3. Basic Functions

3.1 Abbreviation

Unit element abbreviations

Abbreviation	Element
T1	Indoor room temperature
T2	Coil temperature of evaporator
T3	Coil temperature of condenser
T4	Outdoor ambient temperature
Tsc	Adjusted setting temperature
TP	Compressor discharge temperature
CDIFTEMP	Cooling shutdown temperature
HDIFTEMP2	Heating shutdown temperature
TCDE1	Enter defrost temperature
TCDE1	Exit defrost temperature1
TCDE2	Exit defrost temperature2 (maintain for a period of time)
TIMING_DEFROST_TIME	Enter defrost time

In this manual, such as CDIFTEMP, HDIFTEMP2, TCDE1, TCDE2, TIMING_DEFROST_TIME...etc., they are well-setting parameter of EEPROM.

3.2 Fan Mode

When fan mode is activated:

- The outdoor fan and compressor cease operation.
- Temperature control is disabled and indoor room temperature is displayed.
- The indoor fan speed can be set to 1%~100%, or auto.
- The louver operations are identical to those in cooling mode.
- Auto fan: In fan-only mode, AC operates the same as auto fan in cooling mode with the temperature set at 24°C(75°F).(Tsc =24°C(75°F))

3.3 Cooling Mode

3.3.1 Compressor Control

Reach the configured temperature:

- 1) When the compressor runs continuously for within 120 minutes.
 - If the following conditions are satisfied, the compressor ceases operation.
 - Calculated frequency(fb) is less than minimum limit frequency(FminC).

- Compressor runs at FminC more than 10 minutes
- T1 is lower than or equal to (Tsc-CDIFTEMP-0.5°C(32.9°F))

Note: CDIFTEMP is EEPROM setting parameter. It is 2°C(35.6°F) usually.

- 2) When the compressor runs continuously for more than 120 minutes.

- If the following conditions are satisfied, the compressor ceases operation.
 - Calculated frequency(fb) is less than minimum limit frequency(FminC).
 - Compressor runs at FminC more than 10 minutes.
 - T1 is lower than or equal to (Tsc-CDIFTEMP).

Note: CDIFTEMP is EEPROM setting parameter. It is 2°C(35.6°F) usually.

- 3) If one of the following conditions is satisfied, not judge protective time.

- Compressor running frequency(fr) is more than test frequency(TestFre).
- Compressor running frequency is equal to test frequency, T4 is more than 15°C(59°F) or T4 fault.
- Change setting temperature.
- Turn on/off turbo or sleep function.
- Various frequency limit shutdown occurs.

3.3.2 Indoor Fan Control

- 1) In cooling mode, the indoor fan operates continuously. The fan speed can be set to 1%-100%, or auto.

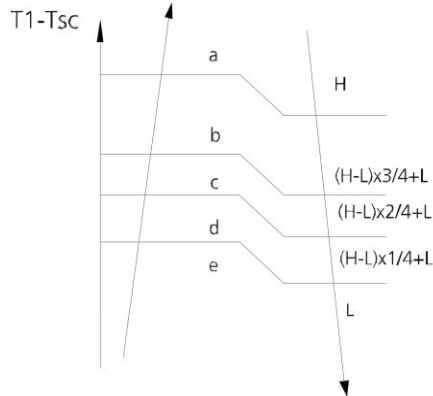
- 2) Auto fan

For DC fan motor units:

- Descent curve
 - When T1-Tsc is lower than 3.5°C(6.3°F), fan speed reduces to 80%;
 - When T1-Tsc is lower than 1°C(1.8°F), fan speed reduces to 60%;
 - When T1-Tsc is lower than 0.5°C(0.9°F), fan speed reduces to 40%;
 - When T1-Tsc is lower than 0°C(0°F), fan speed reduces to 20%;
 - When T1-Tsc is lower than -0.5°C(-0.9°F), fan speed reduces to 1%.
- Rise curve
 - When T1-Tsc is higher than or equal to 0°C(0°F), fan speed increases to 20%;
 - When T1-Tsc is higher than or equal to 0.5°C(0.9°F), fan speed increases to 40%;

- When T1-Tsc is higher than or equal to 1°C(1.8°F), fan speed increases to 60%;
- When T1-Tsc is higher than or equal to 1.5°C(2.7°F), fan speed increases to 80%;
- When T1-Tsc is higher than or equal to 4°C(7.2°F), fan speed increases to 100%.

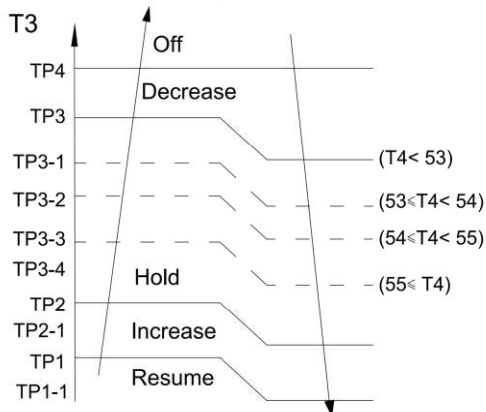
For AC fan motor units:



3.3.3 Outdoor Fan Control

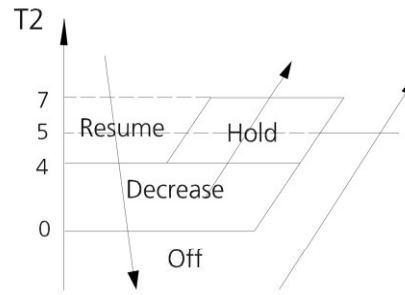
- The outdoor unit will be run at different fan speed according to T4 and compressor running frequency..
- For different outdoor units, the fan speeds are different.

3.3.4 Condenser Temperature Protection



When the condenser temperature exceeds a configured value, the compressor ceases operation.

3.3.5 Evaporator Temperature Protection



- Off: Compressor stops.
- Decrease: Decrease the running frequency to the lower level per 1 minute.
- Hold: Keep the current frequency.
- Resume: No limitation for frequency.

3.4 Heating Mode(For Heat Pump Units)

3.4.1 Compressor Control

1) Reach the configured temperature

- If the following conditions are satisfied, the compressor ceases operation.
 - Calculated frequency(fb) is less than minimum limit frequency(FminH).
 - Compressor runs at FminH more than 10 minutes.
 - T1 is higher than or equal to Tsc+ HDIFTEMP2.

Note: HDIFTEMP2 is EEPROM setting parameter. It is 2°C(35.6°F) usually.

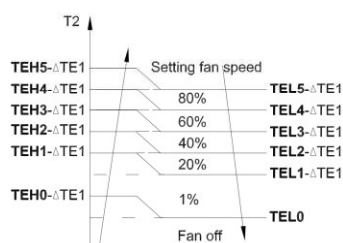
- If one of the following conditions is satisfied, not judge protective time.
 - Compressor running frequency(fr) is more than test frequency(TestFre).
 - When compressor running frequency is equal to test frequency, T4 is more than 15°C(59°F) or T4 fault.
 - Change setting temperature.
 - Turn on/off turbo or sleep function..

2) When the current is higher than the predefined safe value, surge protection is activated, causing the compressor to cease operations.

3.4.2 Indoor Fan Control:

1) In heating mode, the indoor fan operates continuously. The fan speed can be set to 1%-100%, or mute. And the anti-cold wind function has the priority.

- Anti-cold air function
 - The indoor fan is controlled by the indoor temperature T1 and indoor unit coil temperature T2.



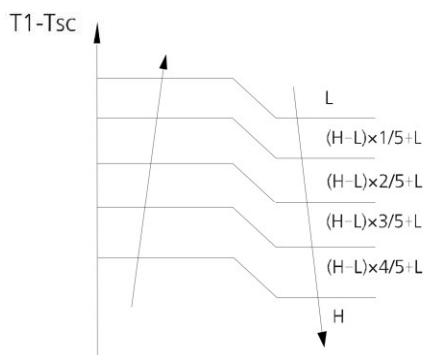
$T1 \geq 19^{\circ}\text{C} (66^{\circ}\text{F})$	$\Delta TE1=0$
$15^{\circ}\text{C} (59^{\circ}\text{F}) \leq T1 < 19^{\circ}\text{C} (66^{\circ}\text{F})$	$\Delta TE1=19^{\circ}\text{C}-T1$ ($66^{\circ}\text{F}-T1$)
$T1 < 15^{\circ}\text{C} (59^{\circ}\text{F})$	$\Delta TE1=4^{\circ}\text{C} (7.2^{\circ}\text{F})$

2) Auto fan

For DC fan motor units:

- Rise curve
 - When $T1-Tsc$ is higher than $-1.5^{\circ}\text{C} (-2.7^{\circ}\text{F})$, fan speed reduces to 80%;
 - When $T1-Tsc$ is higher than $0^{\circ}\text{C} (0^{\circ}\text{F})$, fan speed reduces to 60%;
 - When $T1-Tsc$ is higher than $0.5^{\circ}\text{C} (0.9^{\circ}\text{F})$, fan speed reduces to 40%;
 - When $T1-Tsc$ is higher than $1^{\circ}\text{C} (1.8^{\circ}\text{F})$, fan speed reduces to 20%.
- Descent curve
 - When $T1-Tsc$ is lower than or equal to $0.5^{\circ}\text{C} (0.9^{\circ}\text{F})$, fan speed increases to 40%;
 - When $T1-Tsc$ is lower than or equal to $0^{\circ}\text{C} (0^{\circ}\text{F})$, fan speed increases to 60%;
 - When $T1-Tsc$ is lower than or equal to $-1.5^{\circ}\text{C} (-2.7^{\circ}\text{F})$, fan speed increases to 80%;
 - When $T1-Tsc$ is lower than or equal to $-3^{\circ}\text{C} (5.4^{\circ}\text{F})$, fan speed increases to 100%.

For AC fan motor units:



3.4.3 Outdoor Fan Control:

- The outdoor unit will be run at different fan speed according to $T4$ and compressor running frequency.

- For different outdoor units, the fan speeds are different.

3.4.4 Defrosting mode

- The unit enters defrosting mode according to changes in the temperature value of $T3$, $T4$ as well as the compressor running time.
- In defrosting mode, the compressor continues to run, the indoor and outdoor motor will cease operation, the defrost light of the indoor unit will turn on, and the “df” symbol is displayed.
- If any one of the following conditions is satisfied, defrosting ends and the machine switches to normal heating mode:
 - $T3$ rises above $TCDE1^{\circ}\text{C}$.
 - $T3$ maintained above $TCDE2^{\circ}\text{C}$ for 80 seconds.
 - Unit runs for 15 minutes consecutively in defrosting mode.
- If $T4$ is lower than or equal to $-22^{\circ}\text{C} (-7.6^{\circ}\text{F})$ and compressor running time is more than $TIMING_DEFROST_TIME$, if any one of the following conditions is satisfied, defrosting ends and the machine switches to normal heating mode:
 - Unit runs for 10 minutes consecutively in defrosting mode.
 - $T3$ rises above $10^{\circ}\text{C} (50^{\circ}\text{F})$.

The following two conditions apply only to certain models, see table in section 3.1 for details.

Case 1:

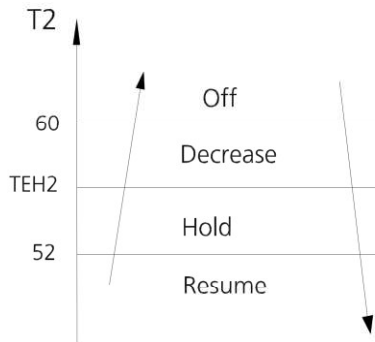
- If $T3$ is lower than 3°C and compressor running time is more than 120 minutes, at this time, if $T3$ is lower than $TCDI1+4^{\circ}\text{C} (39.2^{\circ}\text{F})$ for 3 minutes, the unit enters defrosting mode.
- If any one of the following conditions is satisfied, defrosting ends and the machine switches to normal heating mode:
 - $T3$ rises above $TCDE1+4^{\circ}\text{C}$.
 - $T3$ maintained above $TCDE2+4^{\circ}\text{C}$ for 80 seconds.
 - Unit runs for 15 minutes consecutively in defrosting mode.

Case 2:

- If any one of the following conditions is satisfied, the unit enters defrosting mode
 - If $T3$ or $T4$ is lower than $-3^{\circ}\text{C} (26.6^{\circ}\text{F})$ for 30 seconds, $Ts-T1$ is lower than 5°C and compressor running time is more than 90min.
 - If $T3$ or $T4$ is lower than $-3^{\circ}\text{C} (26.6^{\circ}\text{F})$ for 30 seconds and compressor running time is more than 120min.

- If any one of the following conditions is satisfied, defrosting ends and the machine switches to normal heating mode:
 - T3 rises above TCDE1+4°C.
 - T3 maintained above TCDE2+4°C for 80 seconds.
 - Unit runs for 15 minutes consecutively in defrosting mode.

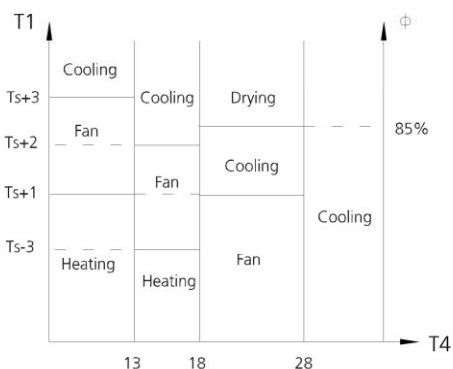
3.4.5 Evaporator Temperature Protection



- Off: Compressor stops.
- Decrease: Decrease the running frequency to the lower level per 20 seconds.
- Hold: Keep the current frequency.
- Resume: No limitation for frequency.

3.5 Auto Mode

- This mode can be selected with the remote controller and the setting temperature can be changed between 16°C~30°C.
- In auto mode, the machine selects cooling, heating, auto-drying or fan-only mode on the basis of T1, Ts, T4 and relative humidity.



- If the setting temperature is modified, the machine selects a new running function.

3.6 Drying Mode

- In drying mode, AC operates the same as auto fan in cooling mode.
- All protections are activated and operate the same as they do that in cooling mode.
- Low Room Temperature Protection

If the room temperature is lower than 10°C, the compressor ceases operations and does not resume until room temperature exceeds 12°C.

3.7 Forced Operation Function

- Forced cooling mode:

The compressor and outdoor fan continue to run(fixed at rated frequency), and the indoor fan runs at rated speed. After running for 30 minutes, the AC will switch to auto mode with a preset temperature of 24°C.

- Forced auto mode:

Forced auto mode operates the same as normal auto mode with a preset temperature of 24°C.

- The unit exits forced operation when it receives the following signals:

- Switch on
- Switch off
- Timer on
- Timer off
- Sleep mode
- Follow me
- Changes in:
 - mode
 - fan speed
 - setting temperature

- Forced defrosting mode:

- Press AUTO/COOL button continuously for 5s under forced cooling mode to enter this mode.
- Indoor fan will stop, defrosting lamp will light on.
- Quit this mode and turn off the unit when:
 - quit normal defrosting
 - turn off by RC
 - Press AUTO/COOL button continuously for 5s again

3.8 Timer Function

- Timing range is 24 hours.
- Timer on. The machine will turn on automatically

when reaching the setting time.

- Timer off. The machine will turn off automatically when reaching the setting time.
- Timer on/off. The machine will turn on automatically when reaching the setting "on" time, and then turn off automatically when reaching the setting "off" time.
- Timer off/on. The machine will turn off automatically when reaching the setting "off" time, and then turn on automatically when reaching the setting "on" time.
- The timer function will not change the AC current operation mode. Suppose AC is off now, it will not start up firstly after setting the "timer off" function. And when reaching the setting time, the timer LED will be off and the AC running mode has not been changed.
- The setting time is relative time.
- The AC will quit the timer function when it has malfunction

3.9 Sleep Function

- The SLEEP function is used to decrease energy use while you sleep.
- When the sleep function is activated, the air conditioner will intelligently adjust temperature, fan speed to provide a more comfortable sleeping environment. You can freely set the fan speed and airflow angle when in sleep operation. The sleep function will automatically exit after running for 9 hours.

Note:

- The sleep function is not available in Fan and Dry mode.
- For some models with wireless control feature, the sleep operation time and sleep light can be adjusted through the app.

3.10 Auto-Restart Function

- The indoor unit has an auto-restart module that allows the unit to restart automatically. The module automatically stores the current settings and, in the case of a sudden power failure, will restore those setting automatically within 3 minutes after power returns.
- If there is a power failure while the unit is running, the compressor starts 3 minutes after the unit restarts. If the unit was already off before the power failure, the unit stands by.

3.11 Self Clean / Auto Clean

- This function help keep your air conditioner clean and operating efficiently.
- It uses water to clean the interior of your air conditioner. The process involves 4 steps: Condensation, Frosting and Sterilization, Defrosting and Drying.
- When this function is turned on, the indoor unit will display window appears "CL", up to 42 minutes the unit will turn off automatically and cancel self-clean / auto clean function.

3.12 Follow Me

- The FOLLOW ME function enables the remote control to measure the temperature at its current location and send this signal to the air conditioner in 3 minute intervals.
- When using AUTO, COOL or HEAT modes, measuring ambient temperature from the remote control(instead of from the indoor unit itself) will enable the air conditioner to optimize the temperature around you and ensure maximum comfort.

3.13 8°C Heating(For Heat Pump Units)

In heating mode, the temperature can be set to as low as 8°C, preventing the indoor area from freezing if unoccupied during severe cold weather.

3.14 Silence (not applicable)

Press "Silence" or keep pressing Fan button for more than 2 seconds on the remote control to enable the SILENCE function. While this function is active, the indoor unit will run at faint breeze(1% fan speed), which reduces noise to the lowest possible level.

3.15 ECO+ Function

Under cooling/heating mode, the fan speed will change to Auto, the set temperature will remain unchanged which brings more comfortable feelings and power-saving, and reduces temperature fluctuations..

3.16 Breeze Away Function

- Press the Breeze Away button on the remote control to activate the avoiding direct air blowing on the body.
- Under Breeze Away operation, the system will adjust

the louver angles and fan speed automatically. You can also choose the fan speed by remote controller.

- This feature is only available under Cool, Dry or Fan mode..

3.17 Wireless Control (Smart APP)

- Wireless control allows you to control your air conditioner using your mobile phone and a Wireless connection.
- For the USB device access, replacement, maintenance operations must be carried out by professional staff.

Maintenance

Contents

1.	First Time Installation Check	2
2	Refrigerant Recharge	4
3	Re-Installation	5
3.1	Indoor Unit.....	5
3.2	Outdoor Unit.....	7

1. First Time Installation Check

Air and moisture trapped in the refrigerant system affects the performance of the air conditioner by:

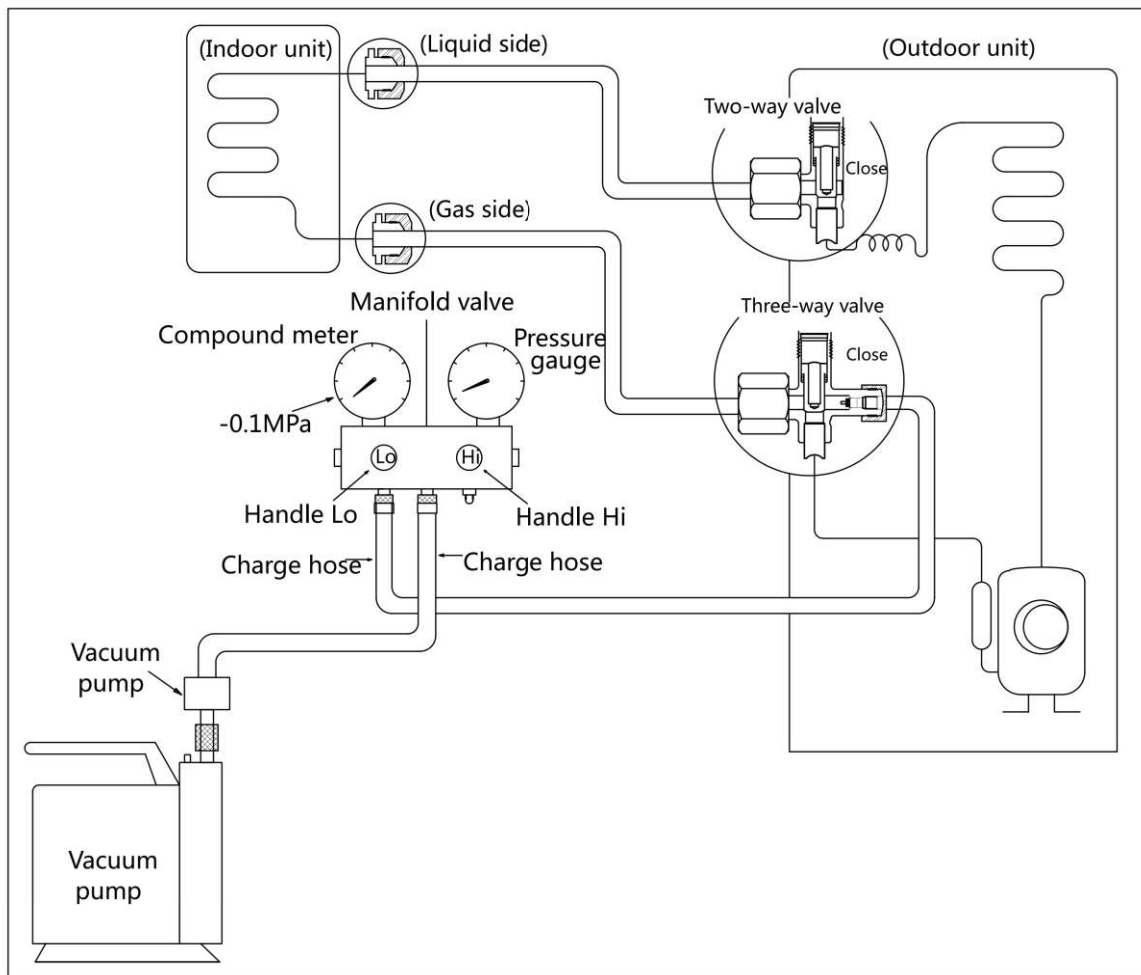
- Increasing pressure in the system.
- Increasing the operating current.
- Decreasing the cooling or heating efficiency.
- Congesting the capillary tubing due to ice build-up in the refrigerant circuit.
- Corroding the refrigerant system.

To prevent air and moisture from affecting the air conditioner's performance, the indoor unit, as well as the pipes between the indoor and outdoor unit, must be leak tested and evacuated.

Leak test (soap water method)

Use a soft brush to apply soapy water or a neutral liquid detergent onto the indoor unit connections and outdoor unit connections. If there is gas leakage, bubbles will form on the connection.

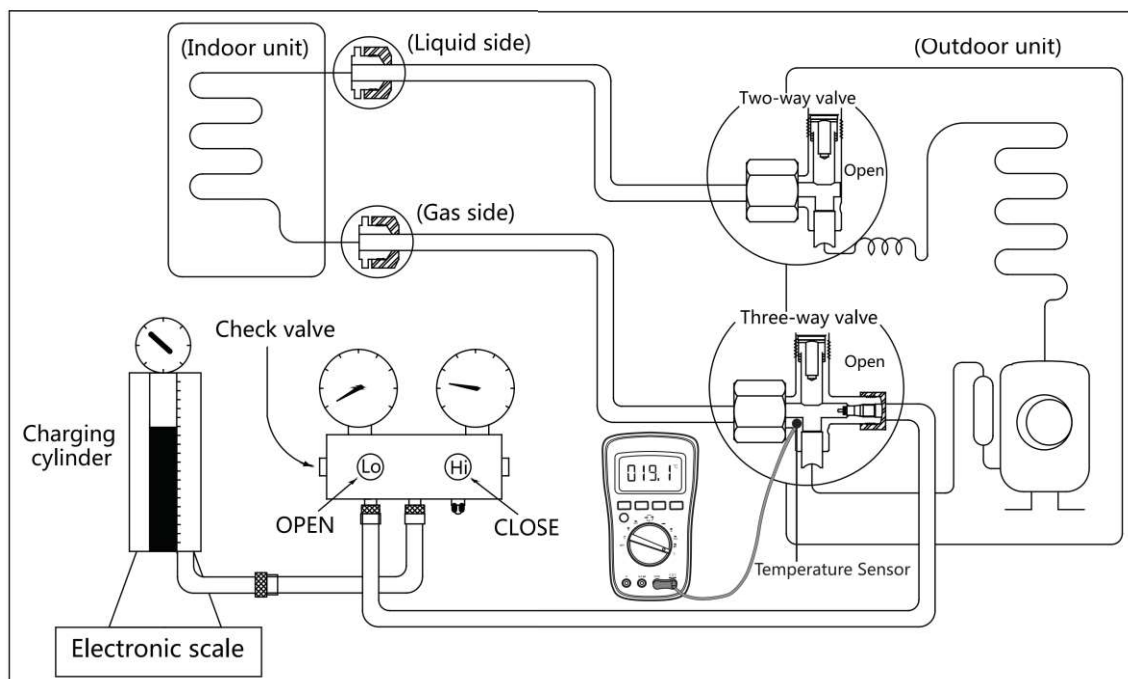
Air purging with vacuum pump



Procedure:

1. Tighten the flare nuts of the indoor and outdoor units, and confirm that both the 2- and 3-way valves are closed.
2. Connect the charge hose with the push pin of Handle Lo to the gas service port of the 3-way valve.
3. Connect another charge hose to the vacuum pump.
4. Fully open the Handle Lo manifold valve.
5. Using the vacuum pump, evacuate the system for 30 minutes.
 - a. Check whether the compound meter indicates -0.1 MPa (14.5 Psi).
 - If the meter does not indicate -0.1 MPa (14.5 Psi) after 30 minutes, continue evacuating for an additional 20 minutes.
 - If the pressure does not achieve -0.1 MPa (14.5 Psi) after 50 minutes, check for leakage.
 - b. If the pressure successfully reaches -0.1 MPa (14.5 Psi), fully close the Handle Lo valve, then cease vacuum pump operations.
6. Wait for 5 minutes then check whether the gauge needle moves after turning off the vacuum pump. If the gauge needle moves backward, check whether there is gas leakage.
6. Loosen the flare nut of the 3-way valve for 6 or 7 seconds and then tighten the flare nut again.
 - a. Confirm the pressure display in the pressure indicator is slightly higher than the atmospheric pressure.
 - b. Remove the charge hose from the 3-way valve.
7. Fully open the 2- and 3-way valves and tighten the cap of the 2- and 3-way valves.

2. Refrigerant Recharge



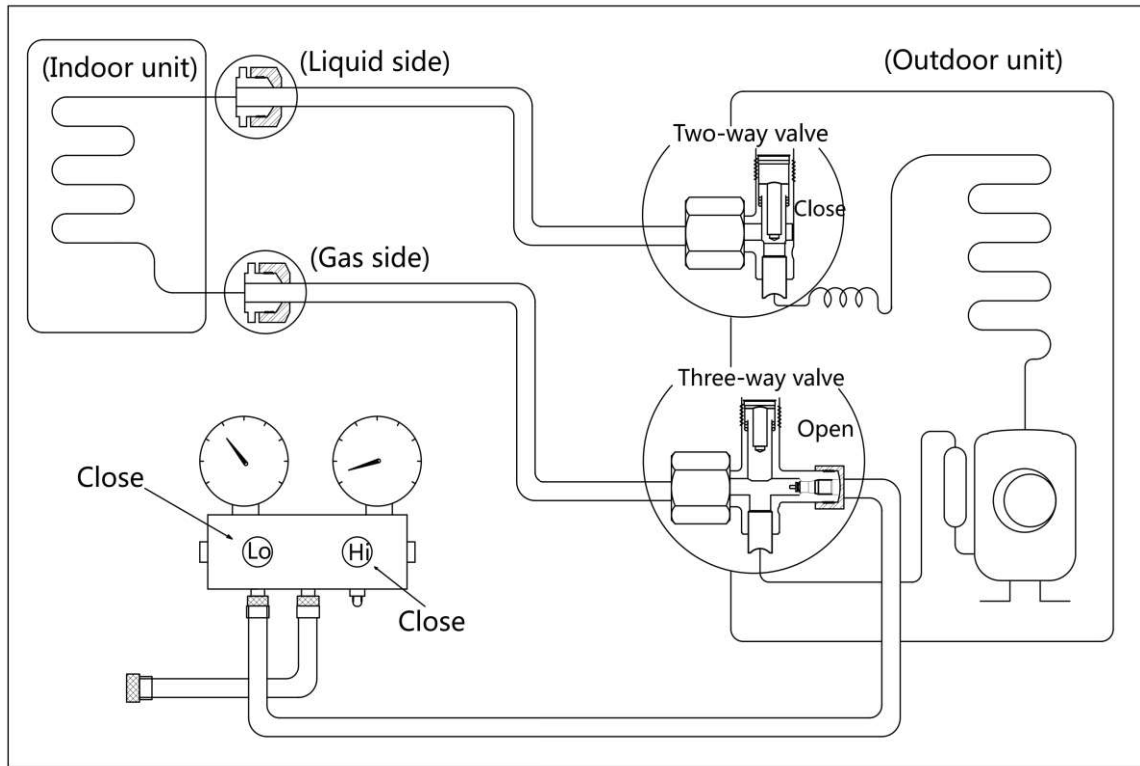
Procedure:

1. Close both 2- and 3-way valves.
2. Slightly connect the Handle Lo charge hose to the 3-way service port.
3. Connect the charge hose to the valve at the bottom of the cylinder.
4. If the refrigerant is R410A/R32, invert the cylinder to ensure a complete liquid charge.
5. Open the valve at the bottom of the cylinder for 5 seconds to purge the air in the charge hose, then fully tighten the charge hose with push pin Handle Lo to the service port of 3-way valve..
6. Place the charging cylinder onto an electronic scale and record the starting weight.
7. Fully open the Handle Lo manifold valve, 2- and 3-way valves.
8. Operate the air conditioner in cooling mode to charge the system with liquid refrigerant.
9. When the electronic scale displays the correct weight (refer to the gauge and the pressure of the low side to confirm, the value of pressure refers to chapter Appendix), turn off the air conditioner, then disconnect the charge hose from the 3-way service port immediately..
10. Mount the caps of service port and 2- and 3-way valves.
11. Use a torque wrench to tighten the caps to a torque of 18 N.m.
12. Check for gas leakage.

3. Re-Installation

3.1 Indoor Unit

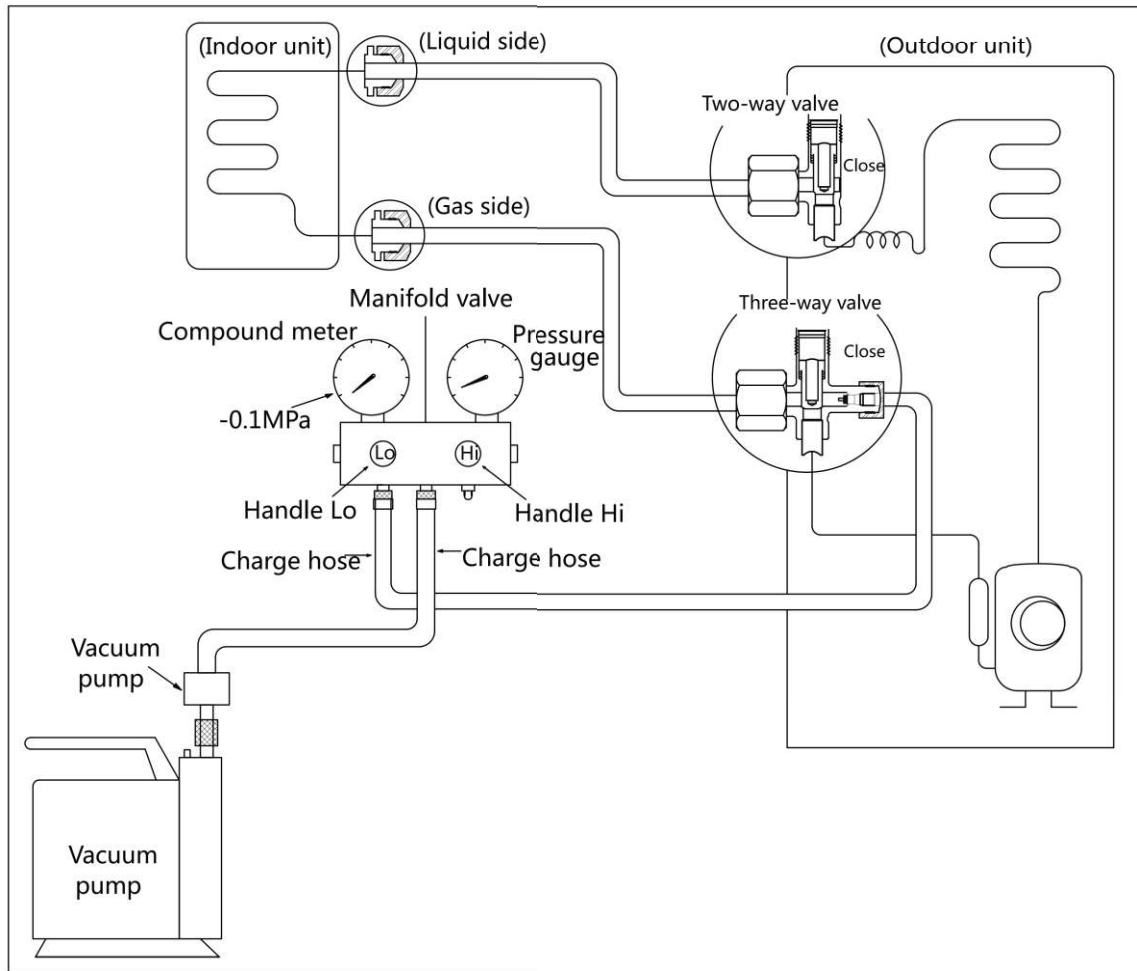
Collecting the refrigerant into the outdoor unit



Procedure:

1. Confirm that the 2- and 3-way valves are opened.
2. Connect the charge hose with the push pin of Handle Lo to the 3-way valve's gas service port.
3. Open the Handle Lo manifold valve to purge air from the charge hose for 5 seconds and then close it quickly.
4. Close the 2-way valve.
5. Operate the air conditioner in cooling mode. Cease operations when the gauge reaches 0.1 MPa (14.5 Psi).
6. Close the 3-way valve so that the gauge rests between 0.3 MPa (43.5 Psi) and 0.5 MPa (72.5 Psi).
7. Disconnect the charge set and mount the caps of service port and 2- and 3-way valves.
8. Use a torque wrench to tighten the caps to a torque of 18 N.m.
9. Check for gas leakage.

Air purging with vacuum pump

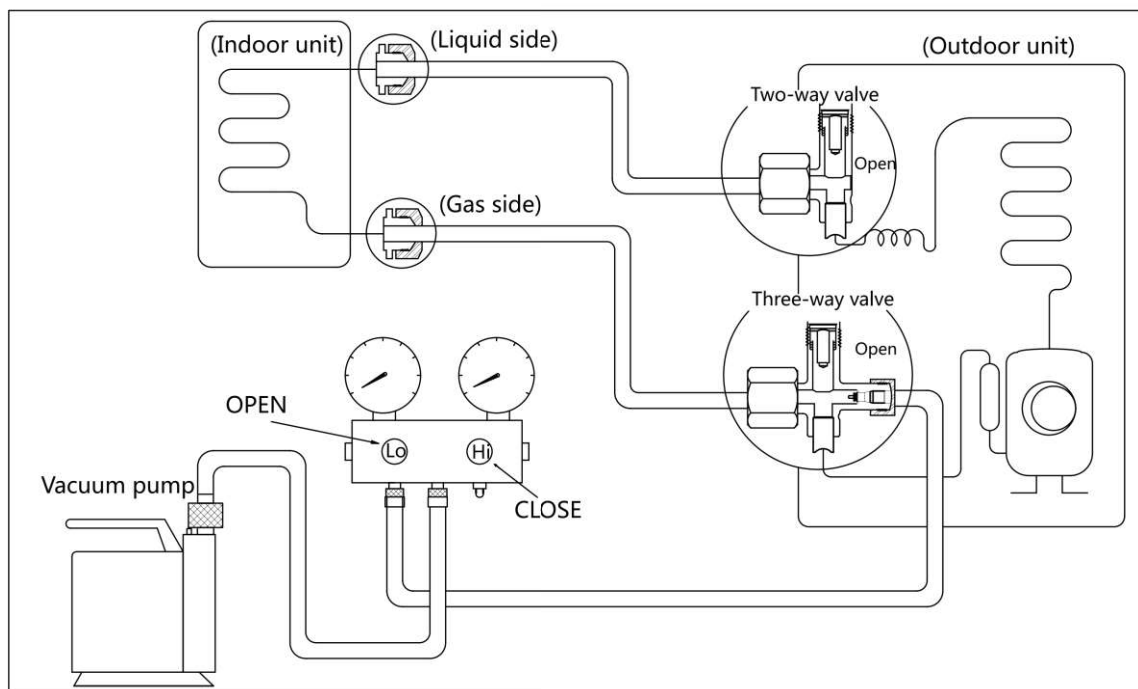


Procedure:

1. Tighten the flare nuts of the indoor and outdoor units, and confirm that both the 2- and 3-way valves are closed.
2. Connect the charge hose with the push pin of Handle Lo to the gas service port of the 3-way valve.
3. Connect another charge hose to the vacuum pump.
4. Fully open the Handle Lo manifold valve.
5. Using the vacuum pump, evacuate the system for 30 minutes.
 - a. Check whether the compound meter indicates -0.1 MPa (14.5 Psi).
 - If the meter does not indicate -0.1 MPa (14.5 Psi) after 30 minutes, continue evacuating for an additional 20 minutes.
 - If the pressure does not achieve -0.1 MPa (14.5 Psi) after 50 minutes, check for leakage.
 - b. Wait for 5 minutes then check whether the gauge needle moves after turning off the vacuum pump. If the gauge needle moves backward, check whether there is gas leakage.
6. Loosen the flare nut of the 3-way valve for 6 or 7 seconds and then tighten the flare nut again.
 - a. Confirm the pressure display in the pressure indicator is slightly higher than the atmospheric pressure.
 - b. Remove the charge hose from the 3-way valve.
7. Fully open the 2- and 3-way valves and tighten the cap of the 2- and 3-way valves.
 - If the pressure successfully reaches -0.1 MPa (14.5 Psi), fully close the Handle Lo valve, then cease vacuum pump operations.

3.2 Outdoor Unit

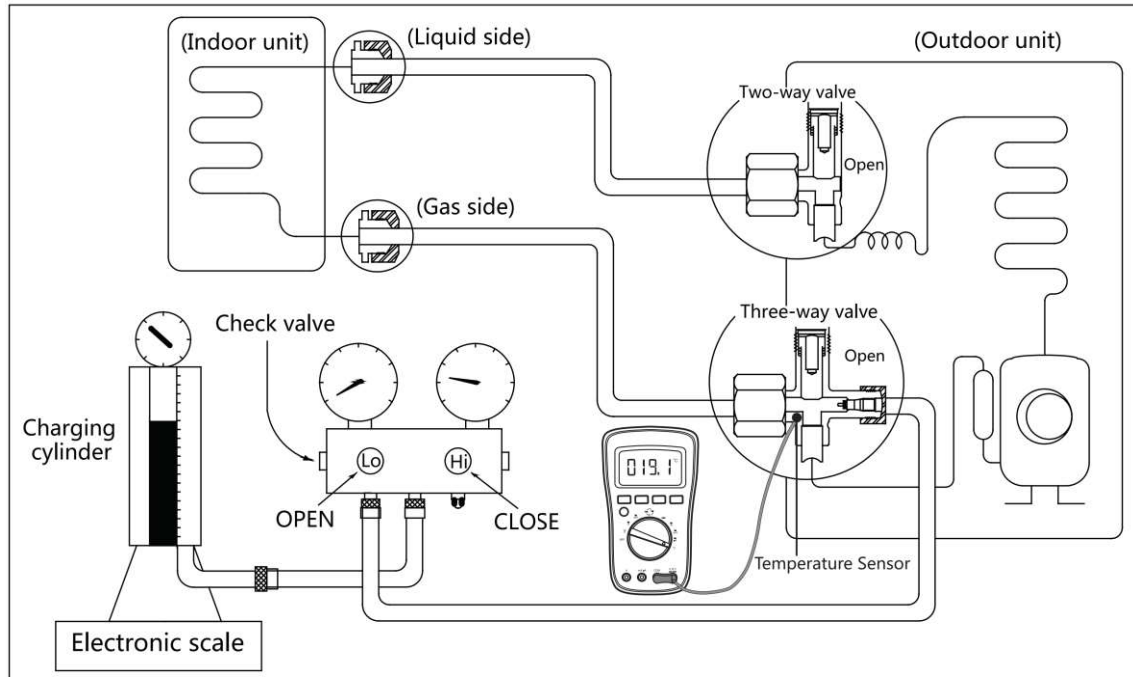
Evacuation for the whole system



Procedure:

1. Confirm that the 2- and 3-way valves are opened.
2. Connect the vacuum pump to the 3-way valve's service port.
3. Evacuate the system for approximately one hour. Confirm that the compound meter indicates -0.1 MPa (14.5Psi).
4. Close the valve (Low side) on the charge set and turn off the vacuum pump.
5. Wait for 5 minutes then check whether the gauge needle moves after turning off the vacuum pump. If the gauge needle moves backward, check whether there is gas leakage.
6. Disconnect the charge hose from the vacuum pump.
7. Mount the caps of service port and 2- and 3-way valves.
8. Use a torque wrench to tighten the caps to a torque of 18 N.m.

Refrigerant charging



Procedure:

1. Close both 2- and 3-way valves.
2. Slightly connect the Handle Lo charge hose to the 3-way service port.
3. Connect the charge hose to the valve at the bottom of the cylinder.
4. If the refrigerant is R410A/R32, invert the cylinder to ensure a complete liquid charge.
5. Open the valve at the bottom of the cylinder for 5 seconds to purge the air in the charge hose, then fully tighten the charge hose with push pin Handle Lo to the service port of 3-way valve..
6. Place the charging cylinder onto an electronic scale and record the starting weight.
7. Fully open the Handle Lo manifold valve, 2- and 3-way valves.
8. Operate the air conditioner in cooling mode to charge the system with liquid refrigerant.
9. When the electronic scale displays the correct weight (refer to the gauge and the pressure of the low side to confirm, the value of pressure refers to chapter Appendix), turn off the air conditioner, then disconnect the charge hose from the 3-way service port immediately..
10. Mount the caps of service port and 2- and 3-way valves.
11. Use a torque wrench to tighten the caps to a torque of 18 N.m.
12. Check for gas leakage.

Note: 1. Mechanical connectors used indoors shall comply with local regulations.

2. When mechanical connectors are reused indoors, sealing parts shall be renewed. When flared joints are reused indoors, the flare part shall be re-fabricated.

Troubleshooting

Contents

1. Safety Caution	3
2. General Troubleshooting.....	4
2.1 Error Display (Indoor Unit)	4
3. Information Inquiry&Setting	6
4. Error Diagnosis and Troubleshooting Without Error Code.....	12
4.1 Remote maintenance	12
4.2 Field maintenance.....	13
5. Quick Maintenance by Error Code.....	18
6. Troubleshooting by Error Code.....	19
6.1 EH00/ EH0A(IDU EEPROM malfunction or IDU EEPROM parameter error) diagnosis and solution	19
6.2 EC51(ODU EEPROM parameter error) diagnosis and solution	20
6.3 EL01(IDU & ODU communication error) diagnosis and solution	21
6.4 EH02(Zero crossing detection error) diagnosis and solution	23
6.5 EH03(The Indoor fan speed is operating outside of normal range) diagnosis and solution	24
6.6 EC07(The outdoor fan speed is operating outside of normal range) diagnosis and solution	26
6.7 EH60/EH61(Open circuit or short circuit of indoor temperature sensor(T1, T2)) diagnosis and solution.....	28
6.8 EC52/EC53/EC54/EC56(Open circuit or short circuit of outdoor temperature sensor(T3, T4, TP, T2B)) diagnosis and solution.....	29

Troubleshooting

Contents

6.9	EL0C(System lacks refrigerant) diagnosis and solution	30
6.10	EH0b(IDU main control board and display board communication error) diagnosis and solution	31
6.11	PC00(ODU IPM module protection) diagnosis and solution.....	32
6.12	PC01(ODU voltage protection) diagnosis and solution.....	33
6.13	PC02(Compressor top (or IPM) temp. protection) diagnosis and solution.....	34
6.14	PC04(Compressor feedback protection) diagnosis and solution	35
6.15	PC03(Pressure protection(low or high pressure) diagnosis and solution.....	36
6.16	IDUs mode conflict (match with multi outdoor unit)	39
6.17	AP mode is active but there is no WIFI kit installed	39

7. Check Procedures

1. Safety Caution

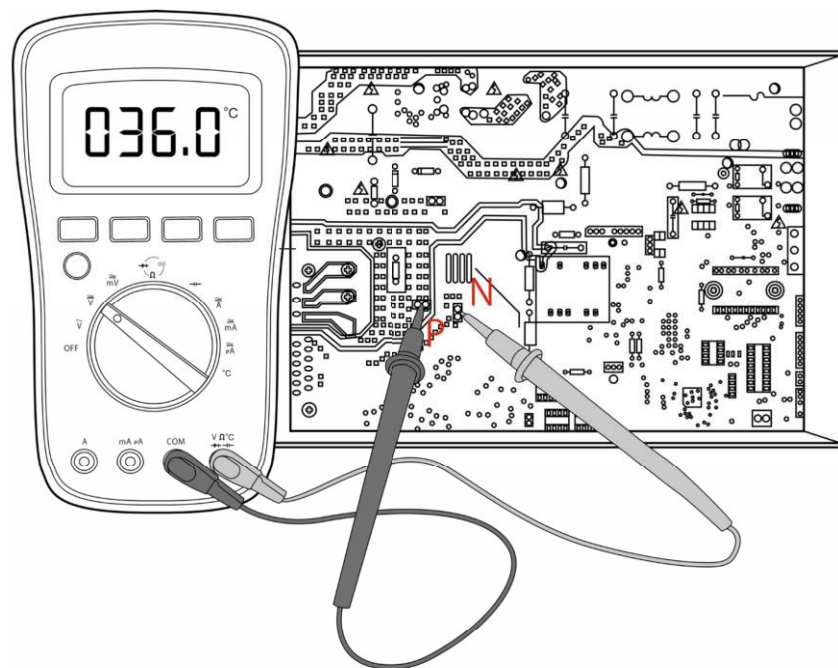
WARNING

Be sure to turn off all power supplies or disconnect all wires to avoid electric shock. While checking indoor/outdoor PCB, please equip oneself with antistatic gloves or wrist strap to avoid damage to the board.

WARNING

Electricity remains in capacitors even when the power supply is off. Ensure the capacitors are fully discharged before troubleshooting.

Test the voltage between P and N on back of the main PCB with multimeter. If the voltage is lower than 36V, the capacitors are fully discharged. For models that cannot be measured, wait 5 minutes after the power supply is off to ensure that the capacitors are fully discharged.



2. General Troubleshooting

2.1 Error Display (Indoor Unit)

When the indoor unit encounters a recognized error on different models, an error code will be displayed; These error codes are described in the following tables:

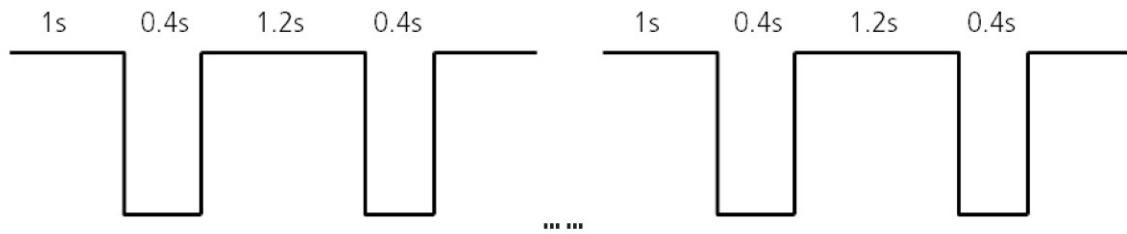
Display	Information	Solution
dF	Defrost	Normal Display, not error code
CL	Active clean	
FP	Heating in room temperature under 8°C	
FC	Forced cooling	
RP	AP mode of WIFI connection	
CP	Remote switched off	
EH00	IDU EEPROM malfunction	TS19
EH0A	IDU EEPROM parameter error	TS19
EL01	IDU & ODU communication error	TS21
EH02	Zero-crossing signal detection error	TS23
EH03	IDU fan speed out of control	TS24
EC51	ODU EEPROM parameter error	TS20
EC52	ODU coil temp. sensor (T3) error	TS29
EC53	ODU ambient temp. sensor (T4) error	TS29
EC54	COMP. discharge temp. sensor (TP) error	TS29
EC56	IDU coil outlet temp. sensor (T2B) error(Multi-zone)	TS29
EH60	IDU room temp. sensor (T1) error	TS29
EH61	IDU coil temp. sensor (T2) error	TS29
EC07	ODU fan speed out of control	TS26
EH0b	IDU main control board and display board communication error(for some units)	TS31
EL0C	System lacks refrigerant	TS30
PC00	ODU IPM module protection	TS32
PC01	ODU voltage protection	TS33
PC02	Compressor top (or IPM) temp. protection	TS34
PC04	Compressor feedback protection	TS35
PC03	Pressure protection(low or high pressure)(for some units)	TS36
FH0P	AP mode is active but there is no WIFI kit installed	TS39
----	IDUs mode conflict(Multi-zone)	TS39

For other errors:

The display board may show a garbled code or a code undefined by the service manual. Ensure that this code is not a temperature reading.

Troubleshooting:

Test the unit using the remote control. If the unit does not respond to the remote, the indoor PCB requires replacement. If the unit responds, the display board requires replacement.

88 flash frequency:

3. Error Diagnosis and Troubleshooting Without Error Code



WARNING

Be sure to turn off unit before any maintenance to prevent damage or injury.

3.1 Remote maintenance

SUGGESTION: When troubles occur, please check the following points with customers before field maintenance.

No.	Problem	Solution
1	Unit will not start	TS14 - TS15
2	The power switch is on but fans will not start	TS14 - TS15
3	The temperature on the display board cannot be set	TS14 - TS15
4	Unit is on but the wind is not cold(hot)	TS14 - TS15
5	Unit runs, but shortly stops	TS14 - TS15
6	The unit starts up and stops frequently	TS14 - TS15
7	Unit runs continuously but insufficient cooling(heating)	TS14 - TS15
8	Cool can not change to heat	TS14 - TS15
9	Unit is noisy	TS14 - TS15

3.2 Field maintenance

	Problem	Solution
1	Unit will not start	TS16 - TS17
2	Compressor will not start but fans run	TS16 - TS17
3	Compressor and condenser (outdoor) fan will not start	TS16 - TS17
4	Evaporator (indoor) fan will not start	TS16 - TS17
5	Condenser (Outdoor) fan will not start	TS16 - TS17
6	Unit runs, but shortly stops	TS16 - TS17
7	Compressor short-cycles due to overload	TS16 - TS17
8	High discharge pressure	TS16 - TS17
9	Low discharge pressure	TS16 - TS17
10	High suction pressure	TS16 - TS17
11	Low suction pressure	TS16 - TS17
12	Unit runs continuously but insufficient cooling	TS16 - TS17
13	Too cool	TS16 - TS17
14	Compressor is noisy	TS16 - TS17
15	Horizontal louver can not revolve	TS16 - TS17

1.Remote Maintenance		Electrical Circuit				Refrigerant Circuit									
Possible causes of trouble		Power failure	The main power tripped	Loose connections	Faulty transformer	The voltage too high or too low	The remote control is powered off	Broken the remote control	Dirty air filter	Dirty condenser fins	The setting temperature is higher/lower than the room's (cooling/heating)	The ambient temperature is too high/low when the mode is cooling/heating	Fan mode	SILENCE function is activated(Optional function)	Frosting and defrosting frequently
Unit will not start		☆	☆	☆	☆										
The power switch is on but fans will not start				☆	☆	☆									
The temperture on the playboard cannot be setted							☆	☆							
Unit is on but the wind is not cold(hot)											☆	☆	☆		
Unit runs, but shortly stops						☆					☆	☆			
The unit startup and stop frequently						☆						☆			☆
Unit runs continuously but insufficient cooling(heating)									☆	☆	☆	☆		☆	
Cool can not change to heat															
Unit is noisy															
Test method / remedy		Test voltage	Close the power switch	Inspect connections - tighten	change the transformer	Test voltage	Replace the battery of the remote control	replace the remote control	Clean or replace	Clean	Adjust the setting temperature	Turn on the AC later	Adjust to cool mode	Turn off the SILENCE function	Turn on the AC later

1.Remote Maintenance	Others					
Possible causes of trouble	Heavy load condition	Loosen hold down bolts and /or screws	Bad airproof	The air inlet or outlet of either unit is blocked	Interference from cell phone towers and remote boosters	Shipping plates remain attached
Unit will not start						
The power switch is on but fans will not start					☆	
The temperature on the display board cannot be set						
Unit is on but the wind is not cold(hot)						
Unit runs, but shortly stops						
The unit starts up and stops frequently				☆		
Unit runs continuously but insufficient cooling(heating)	☆		☆	☆		
Cool can not change to heat						
Unit is noisy		☆				☆
Test method / remedy	Check heat load	Tighten bolts or screws	Close all the windows and doors	Remove the obstacles	Reconnect the power or press ON/OFF button on remote control to restart operation	Remove them

2.Field Maintenance	Refrigerant Circuit																	Others						
Possible causes of trouble	Compressor stuck	Shortage of refrigerant	Restricted liquid line	Dirty air filter	Dirty evaporator coil	Insufficient air through evaporator coil	Overcharge of refrigerant	Dirty or partially blocked condenser	Air or incompressible gas in refrigerant cycle	Short cycling of condensing air	High temperature condensing medium	Insufficient condensing medium	Broken compressor internal parts	Inefficient compressor	Expansion valve obstructed	Expansion valve or capillary tube closed completely	Leaking power element on expansion valve	Poor installation of feeler bulb	Heavy load condition	Loosen hold down bolts and / or screws	Shipping plates remain attached	Poor choices of capacity	Contact of piping with other piping or external plate	
	Unit will not start																							
	Compressor will not start but fans run	☆																						
	Compressor and condenser (outdoor) fan will not start																							
	Evaporator (indoor) fan will not start																							
	Condenser (Outdoor) fan will not start																							
	Unit runs, but shortly stops	☆	☆				☆	☆								☆	☆							
	Compressor short-cycles due to overload	☆					☆	☆																
	High discharge pressure						☆	☆	☆	☆	☆	☆												
	Low discharge pressure		☆											☆										
	High suction pressure						☆							☆				☆	☆					
	Low suction pressure		☆	☆	☆	☆	☆								☆	☆	☆							
	Unit runs continuously but insufficient cooling		☆	☆	☆	☆	☆		☆	☆	☆				☆					☆			☆	
	Too cool																							
	Compressor is noisy							☆						☆							☆	☆		☆
	Horizontal louver can not revolve																							
	Test method / remedy	Replace the compressor																						
		Leak test																						
		Replace restricted part																						
		Clean or replace																						
Clean coil																								
Check fan																								
Change charged refrigerant volume																								
Clean condenser or remove obstacle																								
Purge, evacuate and recharge																								
Remove obstruction to air flow																								

2.Field Maintenance	Electrical Circuit														
Possible causes of trouble															
	Power failure	Blown fuse or varistor	Loose connections	Shorted or broken wires	Safety device opens	Faulty thermostat / room temperature sensor	Wrong setting place of temperature sensor	Faulty transformer	Shorted or open capacitor	Faulty magnetic contactor for compressor	Faulty magnetic contactor for fan	Low voltage	Faulty stepping motor	Shorted or grounded compressor	Shorted or grounded fan motor
Unit will not start	☆	☆	☆	☆	☆			☆							
Compressor will not start but fans run				☆		☆			☆	☆				☆	
Compressor and condenser (outdoor) fan will not start				☆		☆				☆					
Evaporator (indoor) fan will not start				☆					☆		☆				☆
Condenser (Outdoor) fan will not start				☆		☆			☆		☆				☆
Unit runs, but shortly stops										☆		☆			
Compressor short-cycles due to overload										☆		☆			
High discharge pressure															
Low discharge pressure															
High suction pressure															
Low suction pressure															
Unit runs continuously but insufficient cooling															
Too cool						☆	☆								
Compressor is noisy															
Horizontal louver can not revolve			☆	☆									☆		
Test method / remedy															
	Test voltage	Inspect fuse type & size	Inspect connections - tighten	Test circuits with tester	Test continuity of safety device	Test continuity of thermostat / sensor & wiring	Place the temperature sensor at the central of the air inlet grille	Check control circuit with tester	Check capacitor with tester	Test continuity of coil & contacts	Test continuity of coil & contacts	Test voltage	Replace the stepping motor	Check resistance with multimeter	Check resistance with multimeter

4. Quick Maintenance by Error Code

If you do not have the time to test which specific parts are faulty, you can directly change the required parts according to the error code. You can find the parts to replace by error code in the following table.

Part requiring replacement	Error Code								
	EH00/ EH0R	EL01	EH02	EH03	EH60	EH61	EH0b	EL0C	EC56
Indoor PCB	✓	✓	✓	✓	✓	✓	✓	✓	x
Outdoor PCB	x	✓	x	x	x	x	x	x	✓
Display board	x	x	x	x	x	x	✓	x	x
Indoor fan motor	x	x	x	✓	x	x	x	x	x
T1 sensor	x	x	x	x	✓	x	x	x	x
T2 Sensor	x	x	x	x	x	✓	x	✓	x
T2B Sensor	x	x	x	x	x	x	x	x	✓
Refrigerant sensor	x	x	x	x	x	x	x	x	x
Reactor	x	✓	x	x	x	x	x	x	x
Compressor	x	x	x	x	x	x	x	x	x
Additional refrigerant	x	x	x	x	x	x	x	✓	x

Part requiring replacement	EC53	EC52	EC54	EC51	EC07	PC00	PC01	PC02	PC03	PC04
Outdoor PCB	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Indoor fan motor	x	x	x	x	x	x	x	x	x	x
Outdoor fan motor	x	x	x	x	✓	✓	x	✓	x	✓
T3 Sensor	x	✓	x	x	x	x	x	x	x	x
T4 Sensor	✓	x	x	x	x	x	x	x	x	x
TP Sensor	x	x	✓	x	x	x	x	x	x	x
Reactor	x	x	x	x	x	x	✓	x	x	x
Compressor	x	x	x	x	x	✓	x	x	x	✓
IPM module board	x	x	x	x	x	✓	✓	✓	x	✓
High pressure protector	x	x	x	x	x	x	x	✓	x	x
Low pressure protector	x	x	x	x	x	x	x	x	✓	x
Additional refrigerant	x	x	x	x	x	x	x	x	✓	x

5. Troubleshooting by Error Code

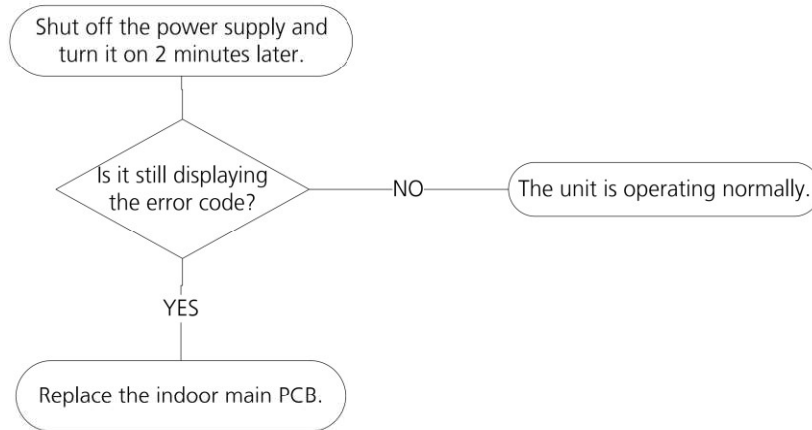
5.1 EH00/ EH0A(IDU EEPROM malfunction or IDU EEPROM parameter error) diagnosis and solution

Description: Indoor PCB main chip does not receive feedback from EEPROM chip.

Recommended parts to prepare:

- Indoor PCB

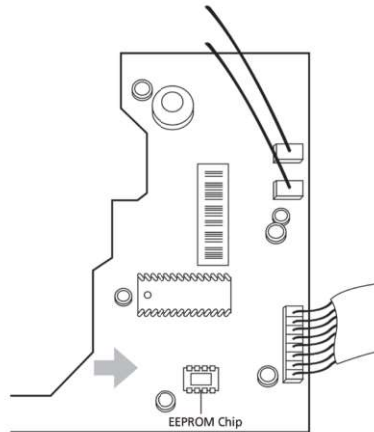
Troubleshooting and repair:



Remarks:

EEPROM: A read-only memory whose contents can be erased and reprogrammed using a pulsed voltage.

The location of the EEPROM chip on the indoor PCB is shown in the following image:



Note: This pictures are only for reference, actual appearance may vary.

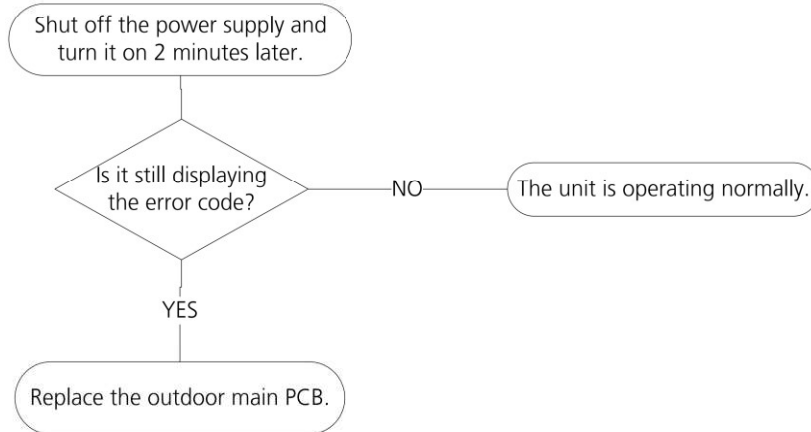
5.2 EC51(ODU EEPROM parameter error) diagnosis and solution

Description: Outdoor PCB main chip does not receive feedback from EEPROM chip.

Recommended parts to prepare:

- Outdoor PCB

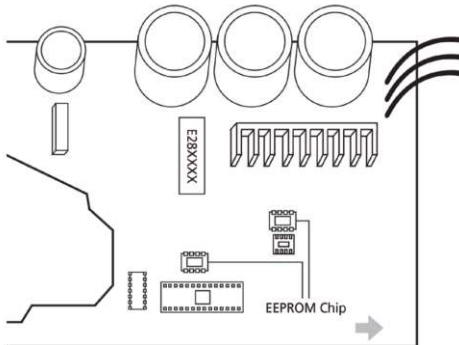
Troubleshooting and repair:



Remarks:

EEPROM: A read-only memory whose contents can be erased and reprogrammed using a pulsed voltage.

The location of the EEPROM chip on the outdoor PCB is shown in the following image:



This pictures are only for reference, actual appearance may vary.

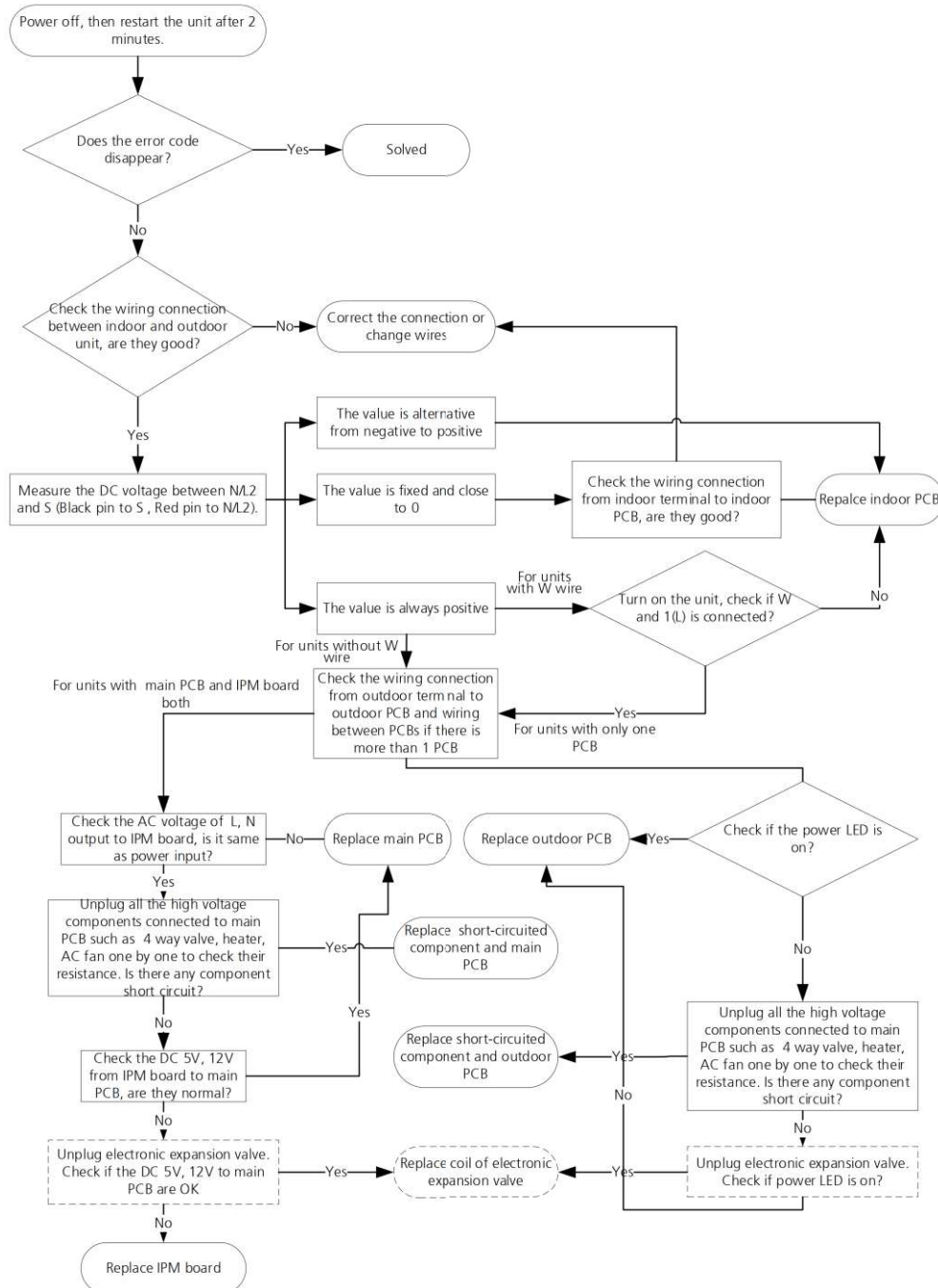
5.3 EL01(IDU & ODU communication error) diagnosis and solution

Description: Indoor unit can not communicate with outdoor unit

Recommended parts to prepare:

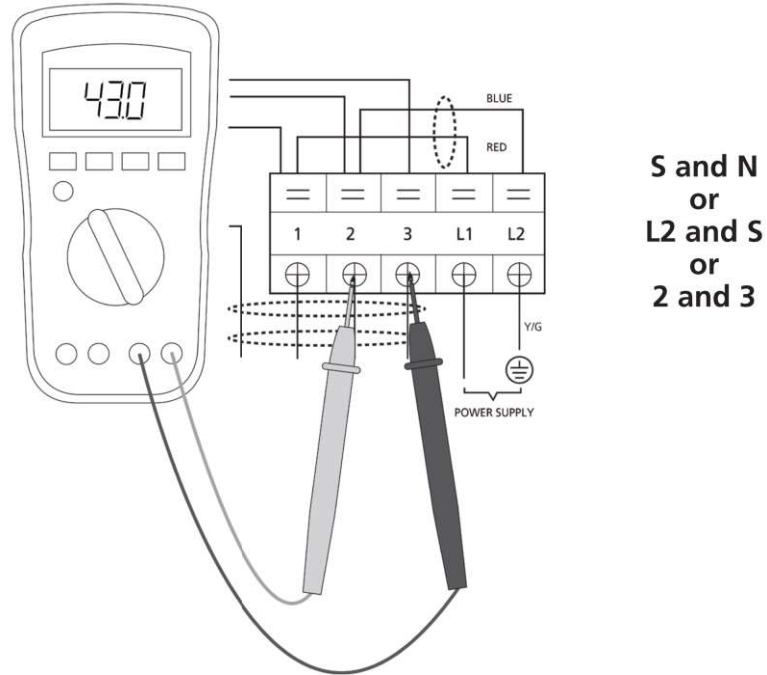
- Indoor PCB
- Outdoor PCB
- Short-circuited component

Troubleshooting and repair:

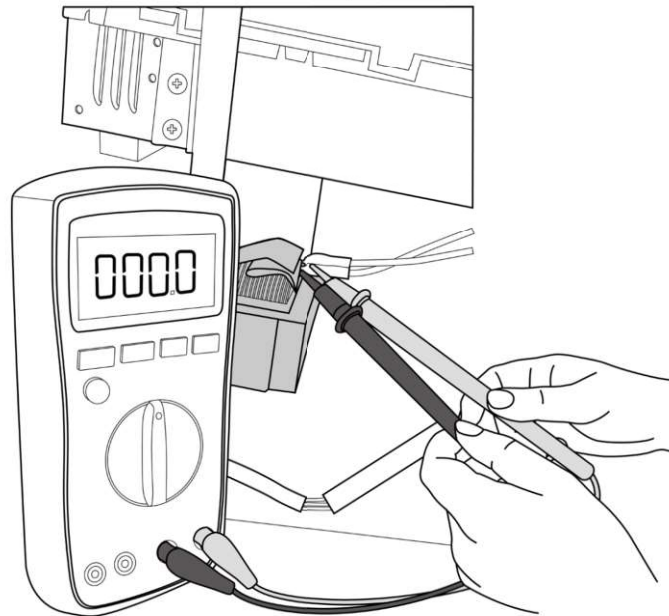


Remarks:

- Use a multimeter to test the DC voltage between 2 port(or S or L2 port) and 3 port(or N or S port) of outdoor unit. The red pin of multimeter connects with 2 port(or S or L2 port) while the black pin is for 3 port(or N or S port) .
- When AC is normal running, the voltage will move alternately between -25V to 25V.
- If the outdoor unit has malfunction, the voltage will move alternately with positive value.
- While if the indoor unit has malfunction, the voltage will be a certain value.



- Use a multimeter to test the resistance of the reactor which does not connect with capacitor.
- The normal value should be around zero ohm. Otherwise, the reactor must have malfunction.



Note: The picture and the value are only for reference, actual condition and specific value may vary.

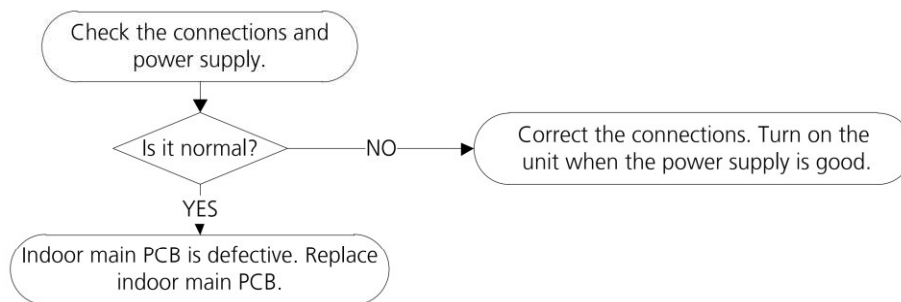
5.4 EH02(Zero crossing detection error) diagnosis and solution

Description: When PCB does not receive zero crossing signal feedback for 4 minutes or the zero crossing signal time interval is abnormal.

Recommended parts to prepare:

- Connection wires
- Indoor main PCB

Troubleshooting and repair:



Note: Zero crossing detection error is only valid for the unit with AC fan motor, for other models, this error is invalid.

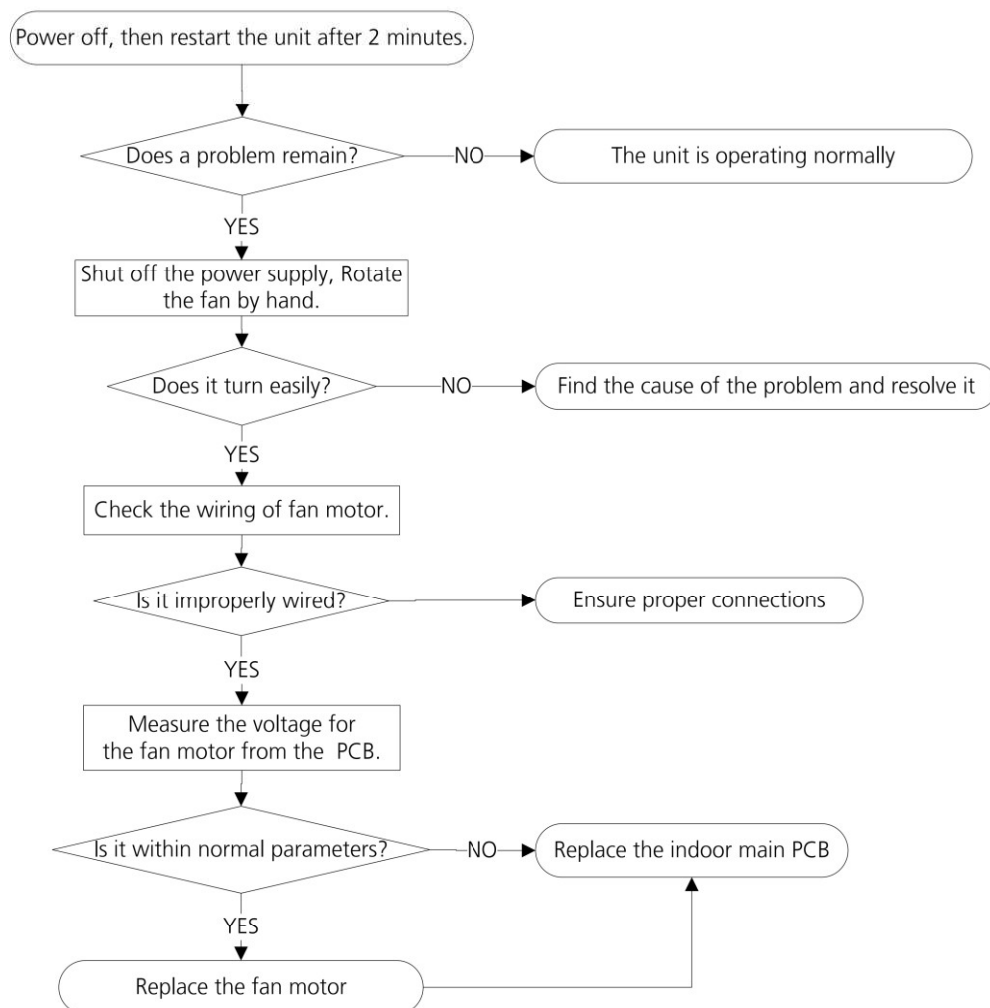
5.5 EH03(The Indoor fan speed is operating outside of normal range) diagnosis and solution

Description: When indoor fan speed keeps too low or too high for a certain time, the LED displays the failure code and the AC turns off.

Recommended parts to prepare:

- Connection wires
- Fan assembly
- Fan motor
- Indoor main PCB

Troubleshooting and repair:



Index:

1. Indoor DC Fan Motor(control chip is in fan motor)

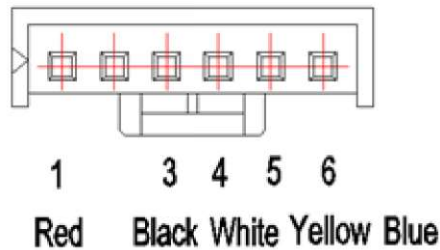
Power on and when the unit is in standby, measure the voltage of pin1-pin3, pin4-pin3 in fan motor connector. If the value of the voltage is not in the range showing in below table, the PCB must has problems and need to be replaced.

- DC motor voltage input and output (voltage: 220-240V~):

No.	Color	Signal	Voltage
1	Red	Vs/Vm	192V~380V
2	---	---	---
3	Black	GND	0V
4	White	Vcc	14-17.5V
5	Yellow	Vsp	0~5.6V
6	Blue	FG	14-17.5V

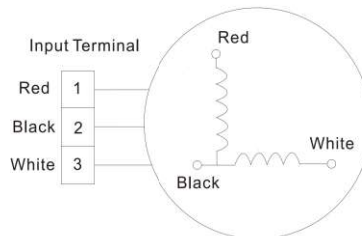
- DC motor voltage input and output (voltage: 115V~):

No.	Color	Signal	Voltage
1	Red	Vs/Vm	140V~190V
2	---	---	---
3	Black	GND	0V
4	White	Vcc	14-17.5V
5	Yellow	Vsp	0~5.6V
6	Blue	FG	14-17.5V



2. Indoor AC Motor

- 1) Power on and set the unit running in fan mode at high fan speed. After running for 15 seconds, measure the voltage of pin1 and pin2. If the value of the voltage is less than 100V(208~240V power supply) or 50V (115V power supply), the PCB must has problems and need to be replaced.



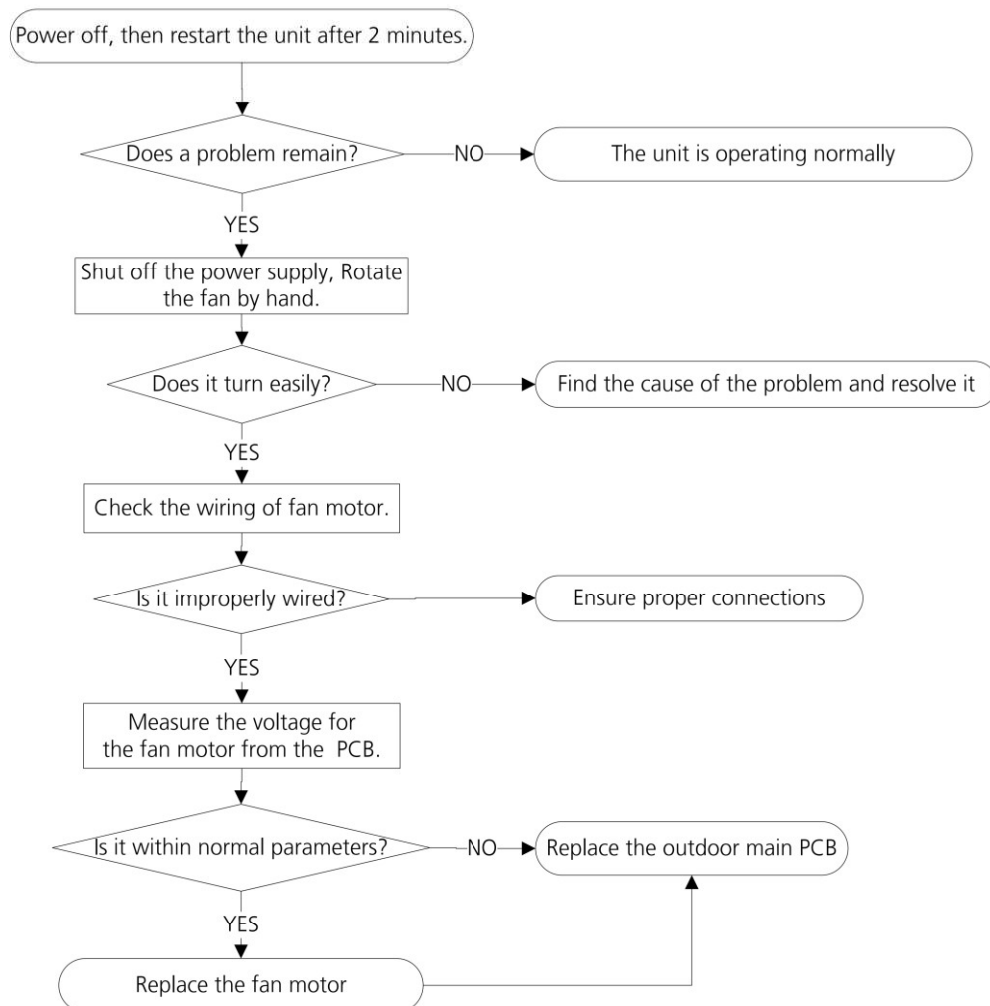
5.6 EC07(The outdoor fan speed is operating outside of normal range) diagnosis and solution

Description: When outdoor fan speed keeps too low or too high for a certain time, the LED displays the failure code and the AC turns off.

Recommended parts to prepare:

- Connection wires
- Fan assembly
- Fan motor
- Outdoor main PCB

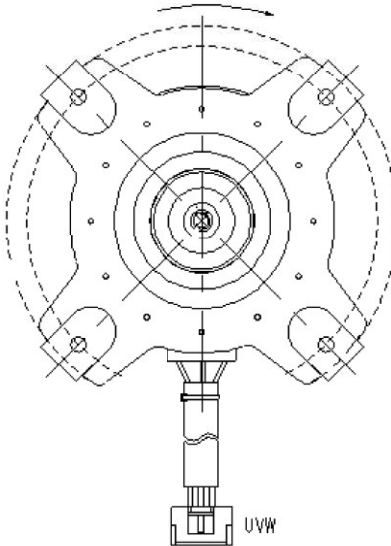
Troubleshooting and repair:



Index:

1. Outdoor DC Fan Motor (control chip is in outdoor PCB)

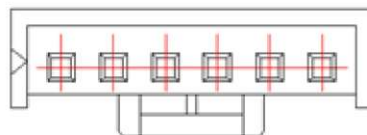
Release the UVW connector. Measure the resistance of U-V, U-W, V-W. If the resistance is not equal to each other, the fan motor must have problems and need to be replaced. Otherwise the PCB must have problems and need to be replaced.



2. DC Fan Motor (control chip is in fan motor, single fan)

Power on and when the unit is in standby, measure the voltage of pin1-pin3, pin4-pin3 in fan motor connector. If the value of the voltage is not in the range showing in below table, the PCB must have problems and need to be replaced.

No.	Color	Signal	Voltage
1	Red	Vs/Vm	192V~380V
2	---	---	---
3	Black	GND	0V
4	White	Vcc	13.5-16.5V
5	Yellow	Vsp	0~6.5V
6	Blue	FG	13.5-16.5V



1 3 4 5 6
Red Black White Yellow Blue

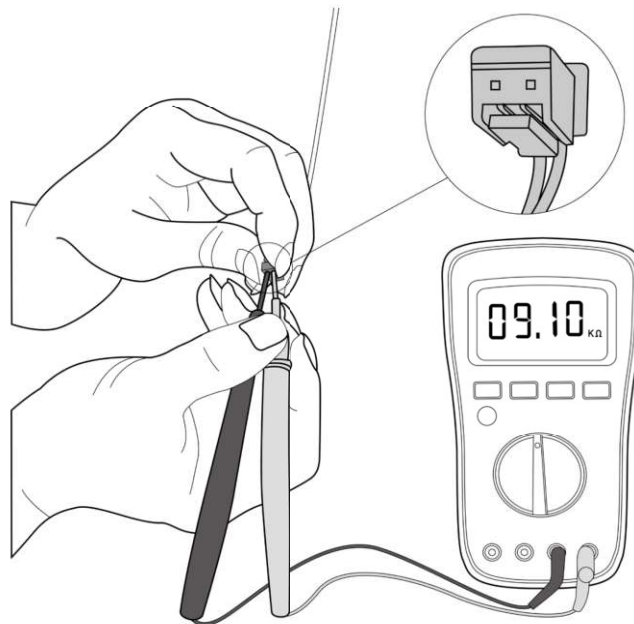
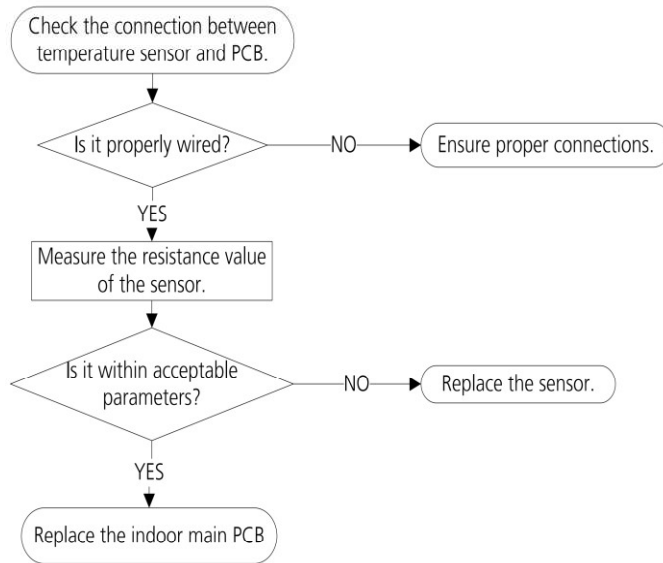
5.7 EH60/EH61(Open circuit or short circuit of indoor temperature sensor(T1, T2)) diagnosis and solution

Description: If the sampling voltage is lower than 0.06V or higher than 4.94V, the LED displays the failure code.

Recommended parts to prepare:

- Connection wires
- Sensors
- Indoor main PCB

Troubleshooting and repair:



Note: This picture and the value are only for reference, actual appearance and value may vary.

See Appendix i for Resistance Value: T1 - Indoor Room Temperature - 10k ohms at 25 degrees Celcius

T2 - Coil Indoor (Evaporator) Temperature - 10k ohms at 25 degrees Celcius

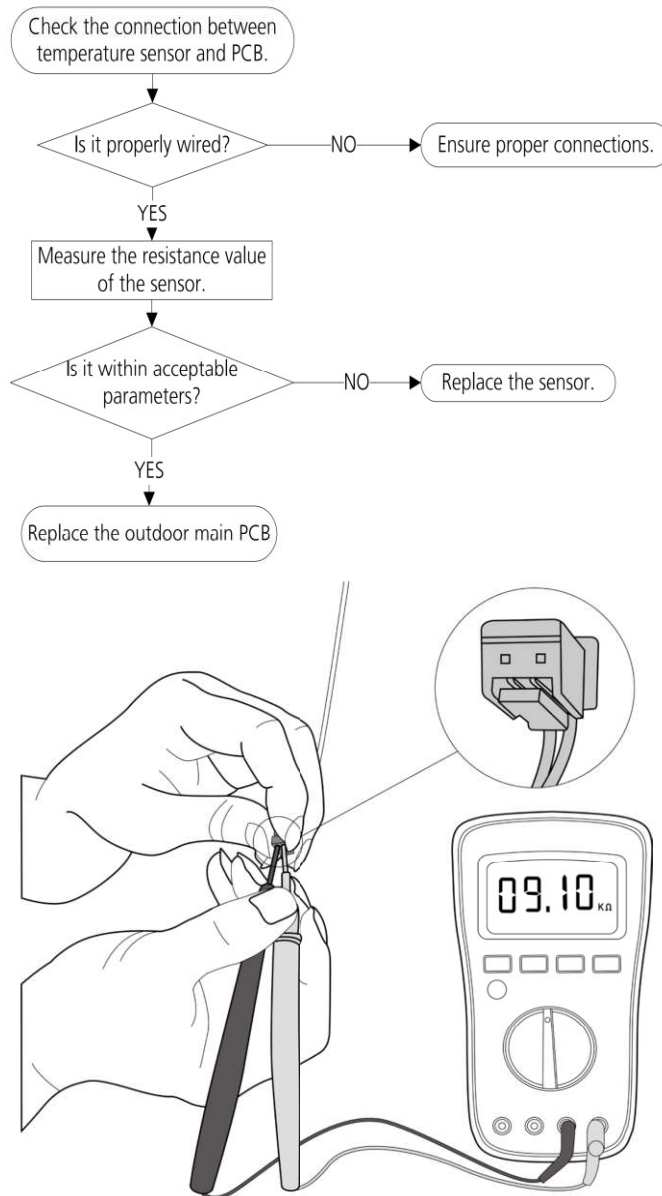
5.8 EC52/EC53/EC54/EC56(Open circuit or short circuit of outdoor temperature sensor(T3, T4, TP, T2B)) diagnosis and solution

Description: If the sampling voltage is lower than 0.06V or higher than 4.94V, the LED displays the failure code.

Recommended parts to prepare:

- Connection wires
- Sensors
- Outdoor main PCB

Troubleshooting and repair:



For certain models, outdoor unit uses combination sensor, T3,T4 and TP are the same of sensor. This picture and the value are only for reference, actual appearance and value may vary.

See Appendix i for Resistance Value: T3 - Coil Temperature Condenser - 10k ohms at 25 degrees Celcius
T4 - Outdoor Ambient Temperature - 10k ohms at 25 degrees Celcius
TP - Discharge Compressor Temperature - 54k ohms at 25 degrees Celcius

5.9 EL0C(System lacks refrigerant) diagnosis and solution

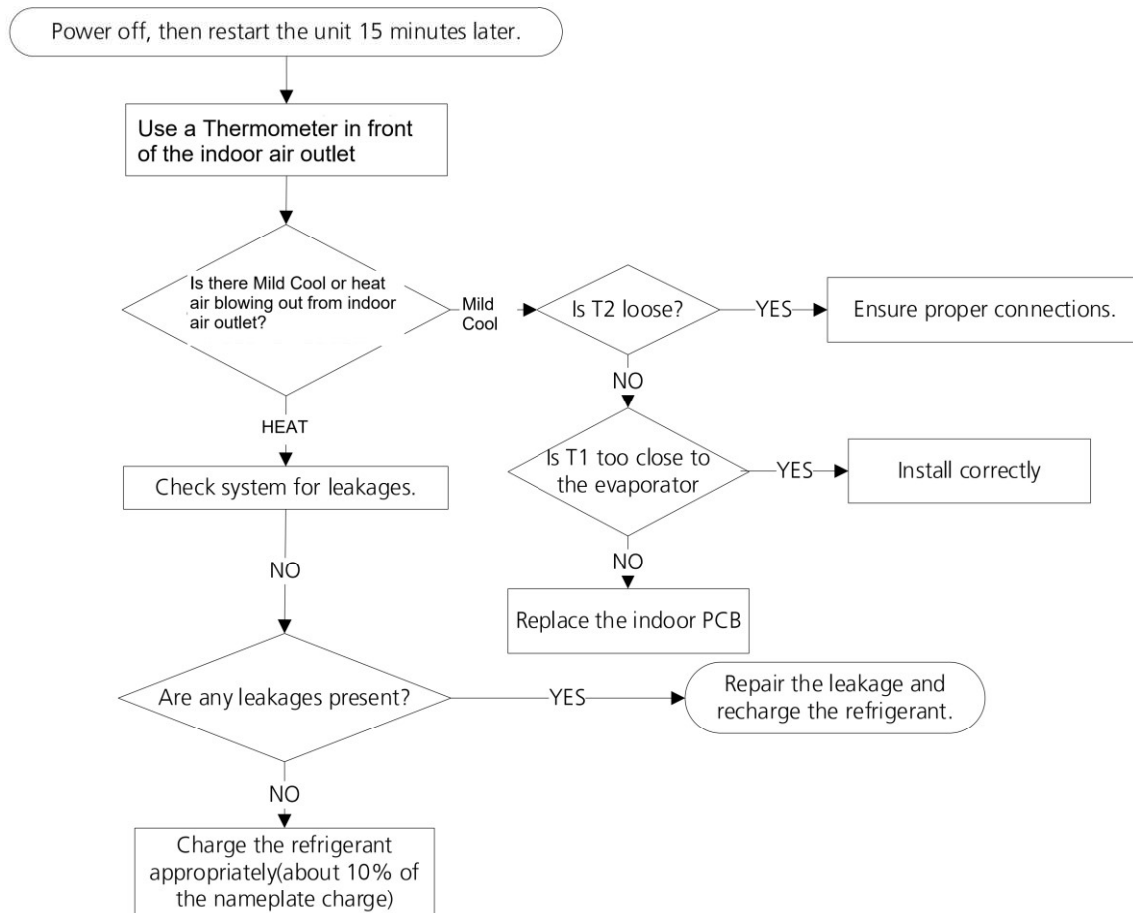
Description:

Judging the abnormality of the refrigeration system according to the number of compressor stops and the changes in operating parameters caused by excessive exhaust temperature.

Recommended parts to prepare:

- Indoor PCB
- Additional refrigerant

Troubleshooting and repair:



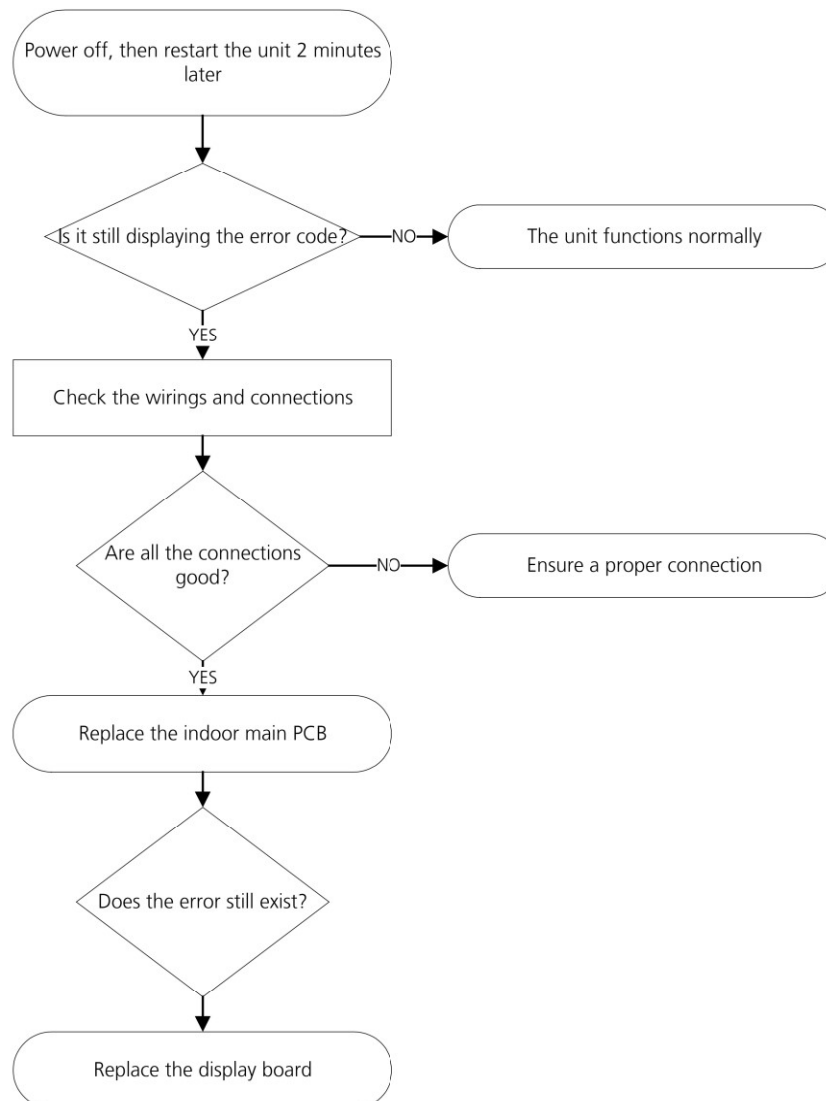
5.10 EH0b(IDU main control board and display board communication error) diagnosis and solution

Description: Indoor PCB does not receive feedback from the display board.

Recommended parts to prepare:

- Communication wire
- Indoor PCB
- Display board

Troubleshooting and repair:



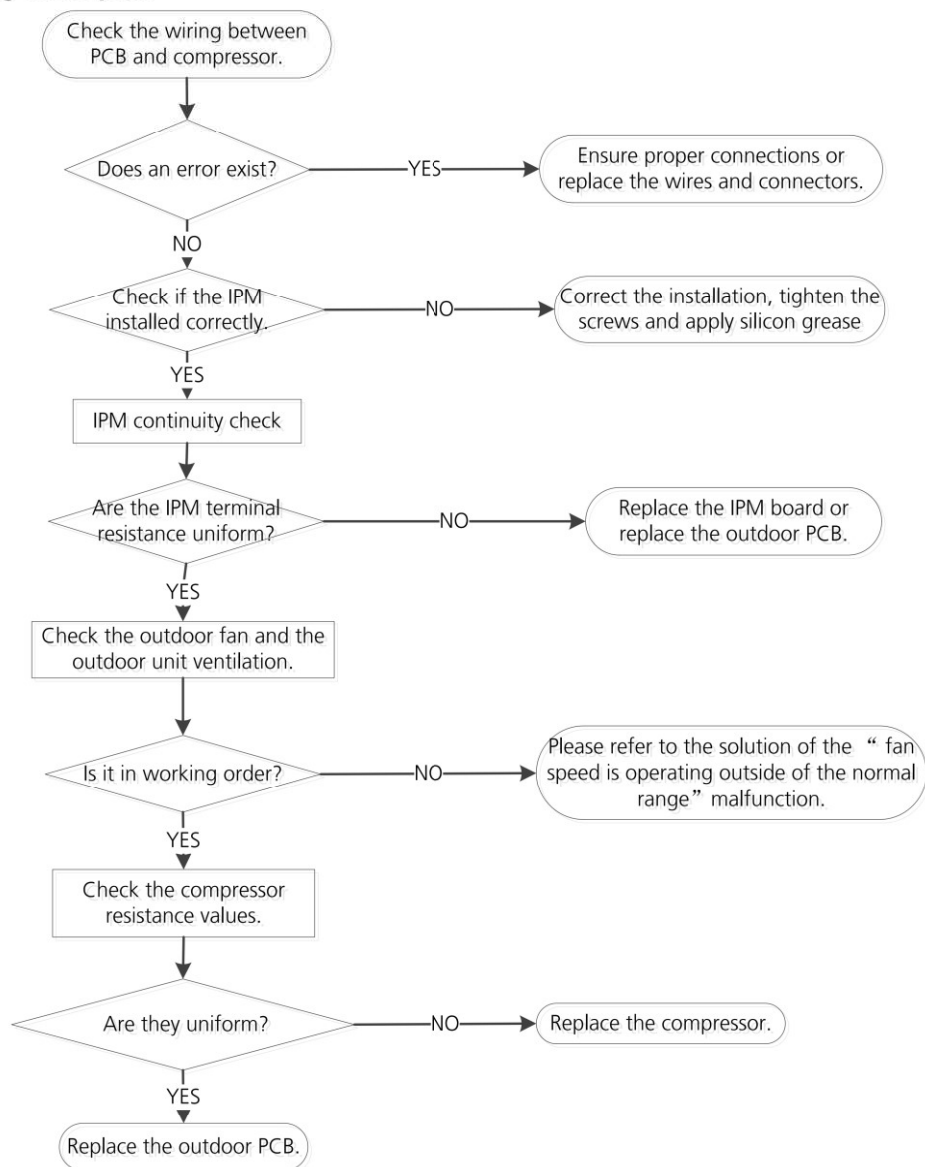
5.11 PC00(ODU IPM module protection) diagnosis and solution

Description: When the voltage signal the IPM sends to the compressor drive chip is abnormal, the LED displays the failure code and the AC turns off.

Recommended parts to prepare:

- Connection wires
- IPM module board
- Outdoor fan assembly
- Compressor
- Outdoor PCB

Troubleshooting and repair:



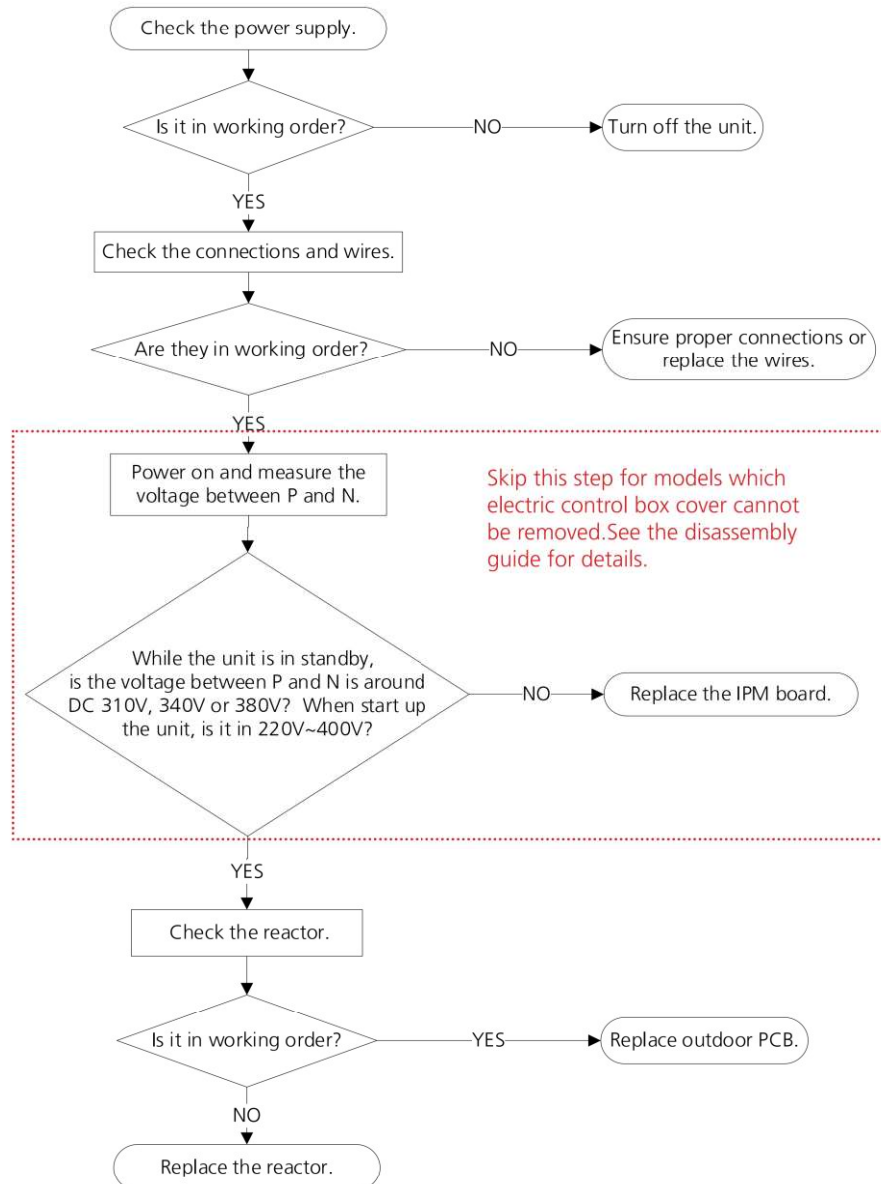
5.12 PC01(ODU voltage protection) diagnosis and solution

Description: Abnormal increases or decreases in voltage are detected by checking the specified voltage detection circuit.

Recommended parts to prepare:

- Power supply wires
- IPM module board
- PCB
- Reactor

Troubleshooting and repair:



5.13 PC02(Compressor top (or IPM) temp. protection) diagnosis and solution

Description: For some models with overload protection, If the sampling voltage is not 5V, the LED will display the failure.

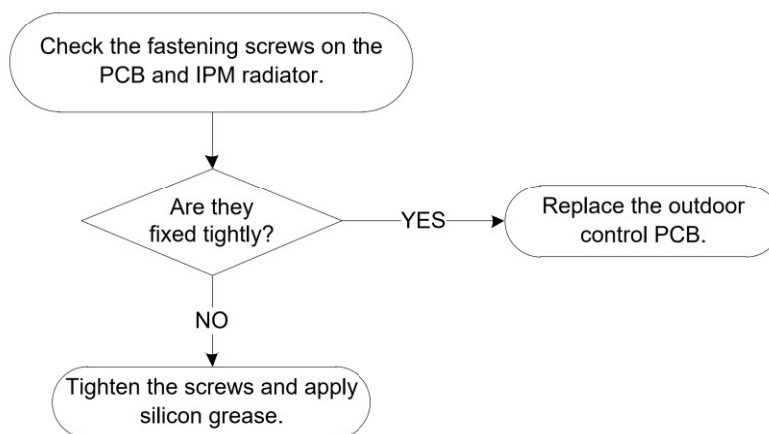
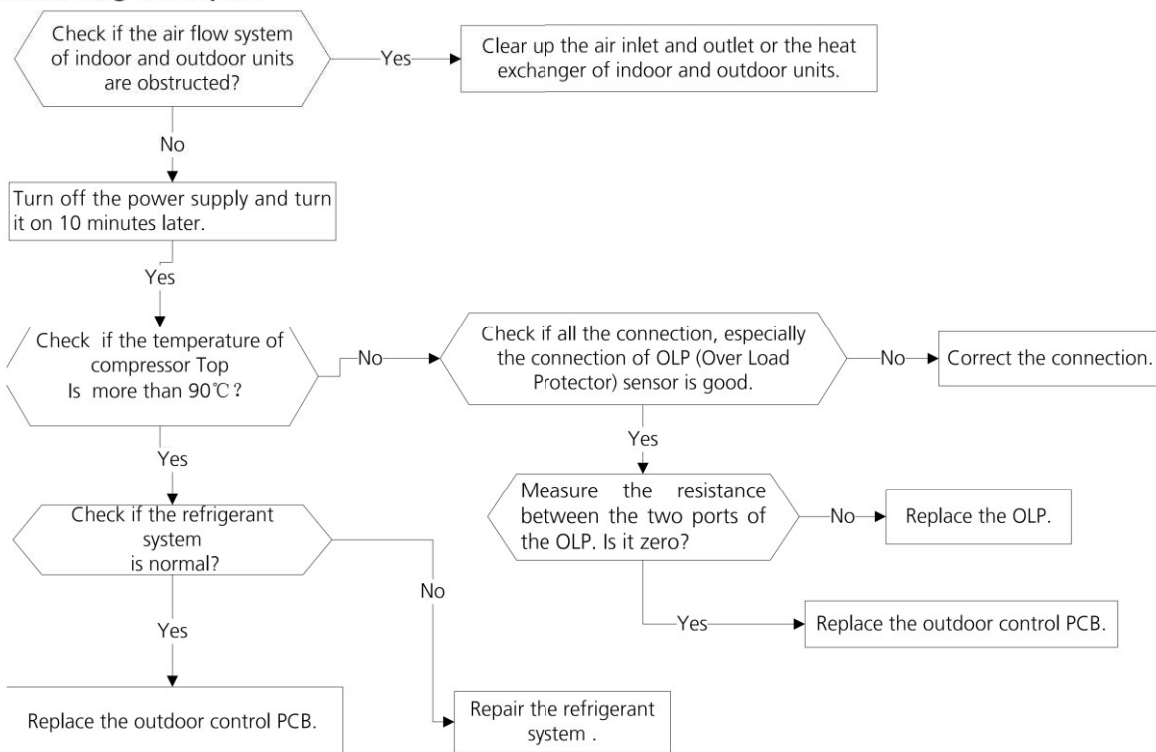
If the temperature of IPM module is higher than a certain value, the LED displays the failure code.

Models without overload protector should be diagnosed according to the second flowchart.

Recommended parts to prepare:

- Connection wires
- Overload protection
- Outdoor PCB

Troubleshooting and repair:



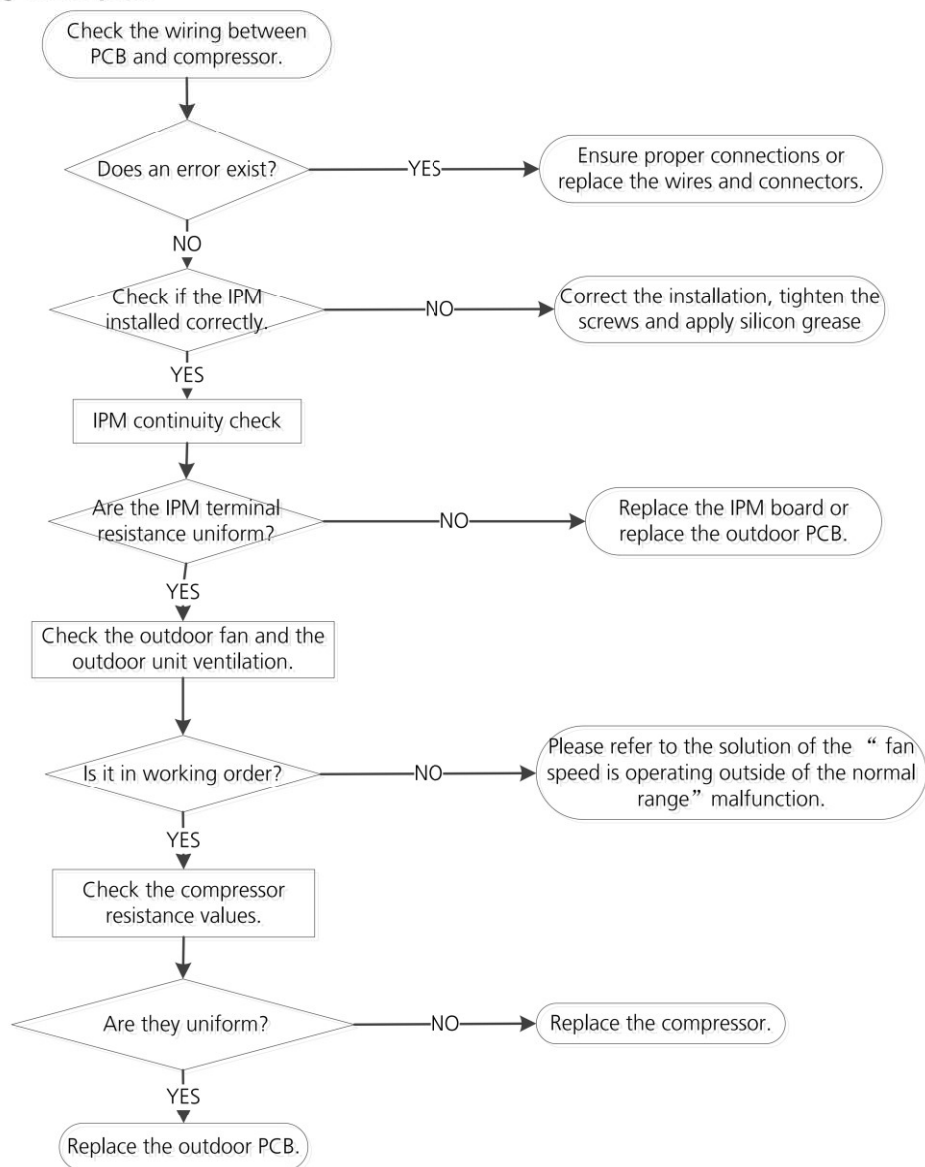
5.14 PC04(Compressor feedback protection) diagnosis and solution

Description: An abnormal inverter compressor drive is detected by a special detection circuit, including communication signal detection, voltage detection, compressor rotation speed signal detection and so on.

Recommended parts to prepare:

- Connection wires
- IPM module board
- Outdoor fan assembly
- Compressor
- Outdoor PCB

Troubleshooting and repair:



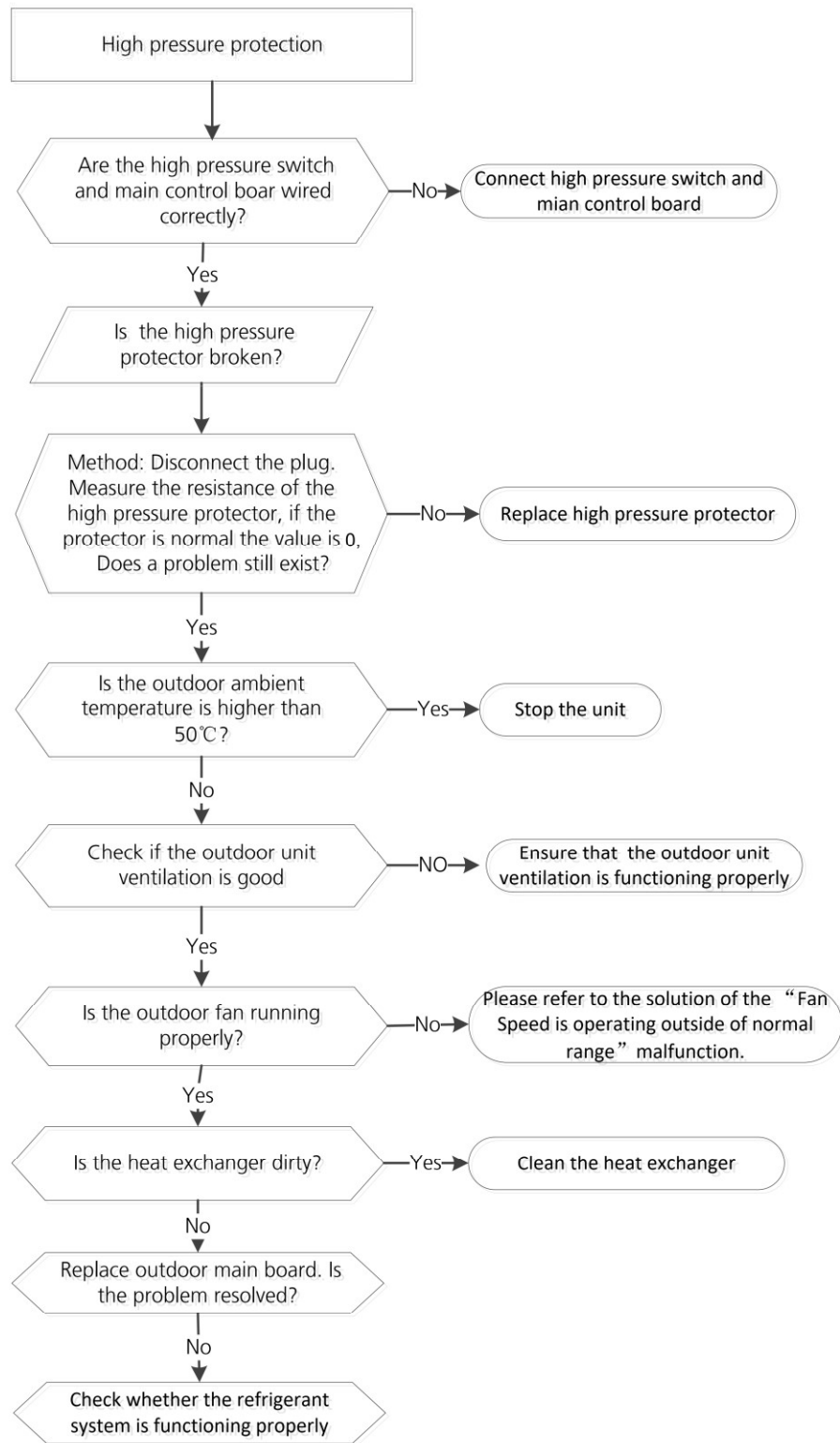
5.15 PC03(Pressure protection(low or high pressure) diagnosis and solution

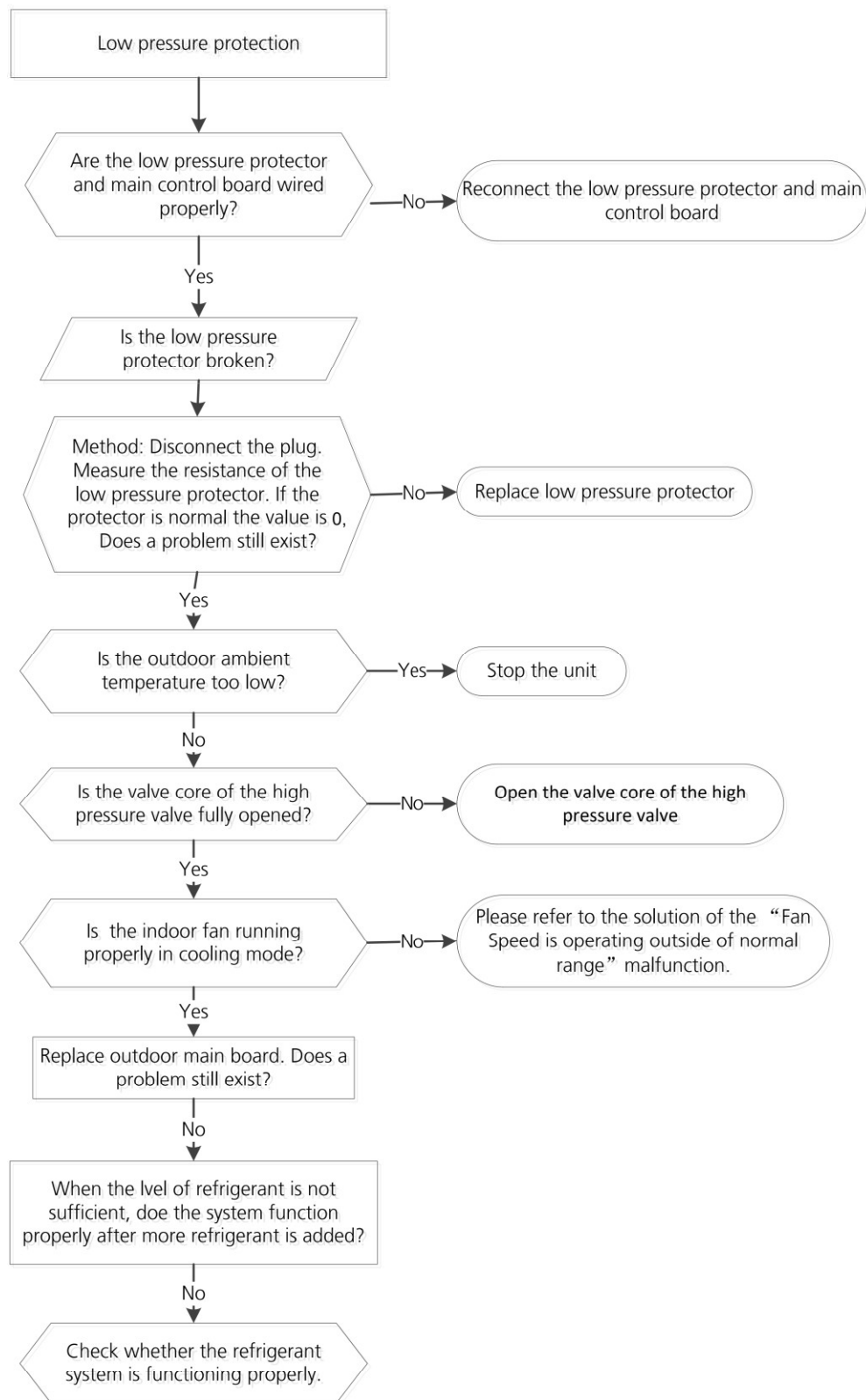
Description: Outdoor pressure switch cut off the system because high pressure is higher than 4.4 MPa or outdoor pressure switch cut off the system because low pressure is lower than 0.13 MPa, the LED displays the failure code.

Recommended parts to prepare:

- Connection wires
- Outdoor PCB
- Refrigerant
- Pressure switch
- Outdoor fan

Troubleshooting and repair:





5.16 IDUs mode conflict (match with multi outdoor unit)

Description: The indoor units cannot work cooling mode and heating at same time. Heating mode has a priority.

- Suppose Indoor unit A working in cooling mode or fan mode, and indoor unit B is set to heating mode, then A will change to off and B will work in heating mode.
- Suppose Indoor unit A working in heating mode, and indoor unit B is set to cooling mode or fan mode, then B will change to stand by and A will be no change.

	Cooling mode	Heating Mode	Fan	Off
Cooling mode	No	Yes	No	No
Heating Mode	Yes	No	Yes	No
Fan	No	Yes	No	No
Off	No	No	No	No

Note:

No: No mode conflict

Yes: Mode conflict

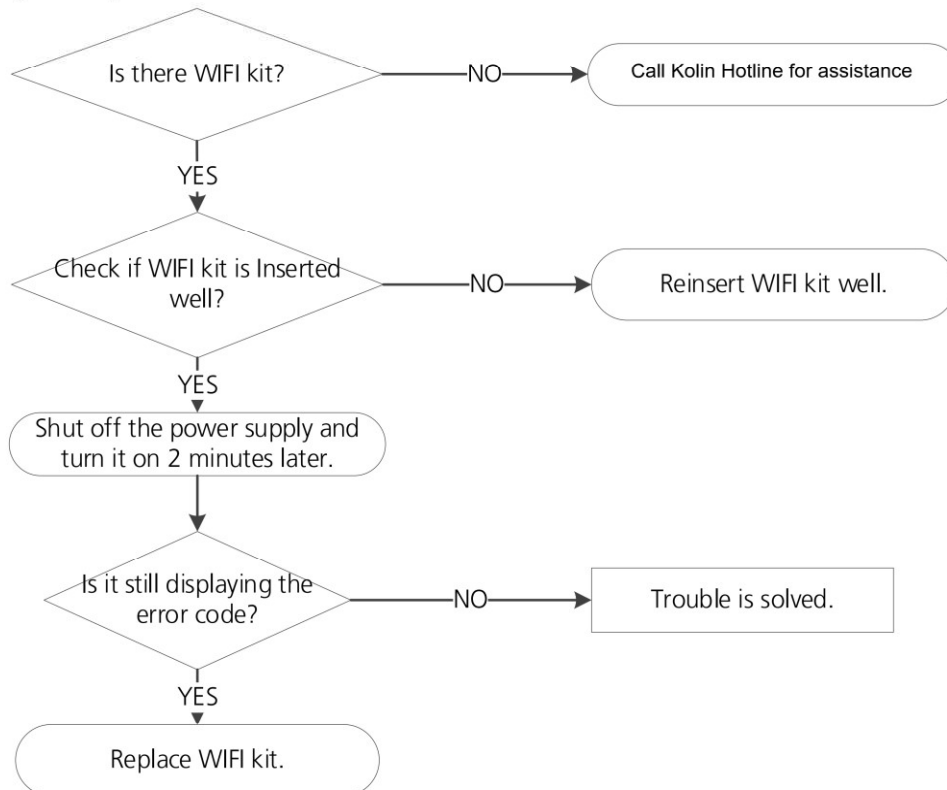
5.17 AP mode is active but there is no WIFI kit installed

Description: AP mode is active but cannot detect WIFI kit.

Recommended parts to prepare:

- WIFI kit

Troubleshooting and repair:



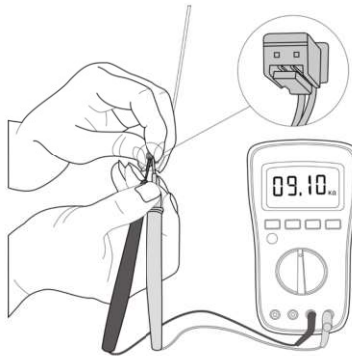
6. Check Procedures

6.1 Temperature Sensor Check

WARNING

Be sure to turn off all power supplies or disconnect all wires to avoid electric shock. Operate after compressor and coil have returned to normal temperature in case of injury.

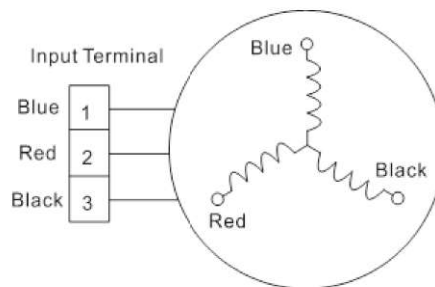
1. Disconnect the temperature sensor from PCB (Refer to Chapter Indoor&Outdoor Unit Disassembly).
2. Measure the resistance value of the sensor using a multi-meter.
3. Check corresponding temperature sensor resistance value table (Refer to Chapter 8. Appendix).



Note: The picture and the value are only for reference, actual condition and specific value may vary.

6.2 Compressor Check

1. Disconnect the compressor power cord from outdoor PCB (Refer to Chapter 6. Outdoor Unit Disassembly)).
2. Measure the resistance value of each winding using a multi-meter.
3. Check the resistance value of each winding in the following table.



Resistance Value	KSK89D53UEZ	KSK89D29UEZD	KSN98D22UFZ	KSK103D33UEZ3 KSK103D33UEZ3(MD) KBK103D33UEZ3	KSK103D32UEZ31 KSK75D32UEZD31	KTN150D30UFZA KTN150D30SFZA
Blue-Red	2.35±5%Ω (at 20°C/68°F)	1.99±5%Ω (at 20°C/68°F)	1.57±5%Ω (at 20°C/68°F)	2.13±5%Ω (at 20°C/68°F)	4.06±5%Ω (at 20°C/68°F)	1.02±5%Ω (at 20°C/68°F)
Blue-Black						
Red-Black						

Resistance Value	KSM135D23UFZ	KTN110D42UFZ	KSN140D21UFZ	KTM140D78UFZ3	KTF235D22UMT ATF235D22TMT KTF250D22UMT	KTM240D46UKT2
Blue-Red	1.72±5%Ω (at 20°C/68°F)	1.82±5%Ω (at 20°C/68°F)	1.28±5%Ω (at 20°C/68°F)	1.5±5%Ω (at 20°C/68°F)	0.75±5%Ω (at 20°C/68°F)	1.04±5%Ω (at 20°C/68°F)
Blue-Black						
Red-Black						

Resistance Value	KSN140D58UFZ	KTM240D43UKT	KSN98D64UFZ3	ASN140D35TFZ	KTF420D62UNT	ASN108D22TEZ
Blue-Red	1.86±5%Ω (at 20°C/68°F)	1.03±5%Ω (at 20°C/68°F)	2.7±5%Ω (at 20°C/68°F)	0.83±5%Ω (at 20°C/68°F)	0.86±5%Ω (at 20°C/68°F)	1.76±5%Ω (at 20°C/68°F)
Blue-Black						
Red-Black						

Resistance Value	KTM240D63SKT2	KTM240D57UMT	DTN210D32UFZ	KSN140D33UFZB3	KTM110D79UFZA3	GSD098XKUF7JV6B
Blue-Red	1.19±5%Ω (at 20°C/68°F)	0.62±5%Ω (at 20°C/68°F)	1.7±5%Ω (at 20°C/68°F)	1.68±5%Ω (at 20°C/68°F)	1.88±5%Ω (at 20°C/68°F)	2.83±5%Ω (at 20°C/68°F)
Blue-Black						
Red-Black						

Resistance Value	KSK75D33UEZD3	DTN210D54UEZ3	DTN250D53UFZ3	KSN103D42UEZ31	KTM180D68UMT	
Blue-Red	2.14±5%Ω (at 20°C/68°F)	2.53±5%Ω (at 20°C/68°F)	1.97±5%Ω (at 20°C/68°F)	2.35±5%Ω (at 20°C/68°F)	1.91±5%Ω (at 20°C/68°F)	
Blue-Black						
Red-Black						



Note: The picture and the value are only for reference, actual condition and specific value may vary.

6.3 IPM Continuity Check

WARNING

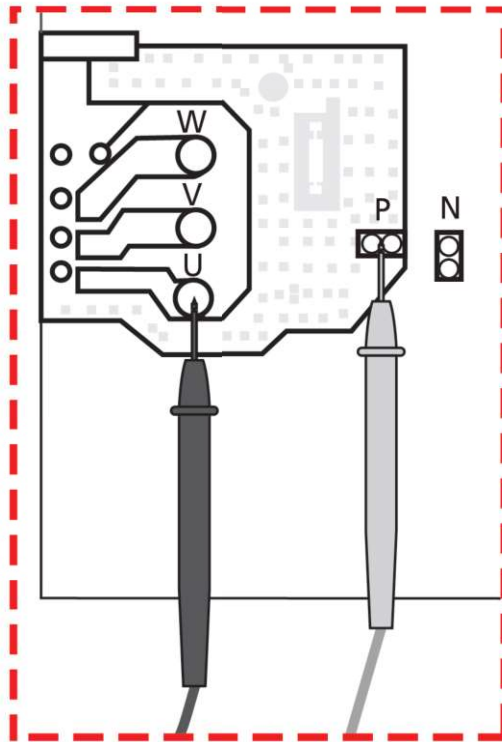
**Electricity remains in capacitors even when the power supply is off.
Ensure the capacitors are fully discharged before troubleshooting.**

1. Turn off outdoor unit and disconnect power supply.
2. Discharge electrolytic capacitors and ensure all energy-storage unit has been discharged.
3. Disassemble outdoor PCB or disassemble IPM board.
4. Measure the resistance value between P and U(V, W, N); U(V, W) and N.

Digital tester		Resistance value	Digital tester		Resistance value
(+)Red	(-)Black	∞ (Several M \pm 5% Ω)	(+)Red	(-)Black	∞ (Several M \pm 5% Ω)
P	N		U	N	
	U		V		
	V		W		
	W		-		

Or test the conductivity of IPM with diode mode.

Needle-type Tester		Normal Value	Needle-type Tester		Normal Value
Red	Black		Red	Black	
P	U	Open-circuit	N	U	0.3-0.5V
	V			V	
	W			W	
Needle-type Tester		Normal Value	Needle-type Tester		Normal Value
Black	Red		Black	Red	
P	U	0.3-0.5V	N	U	Open-circuit
	V			V	
	W			W	

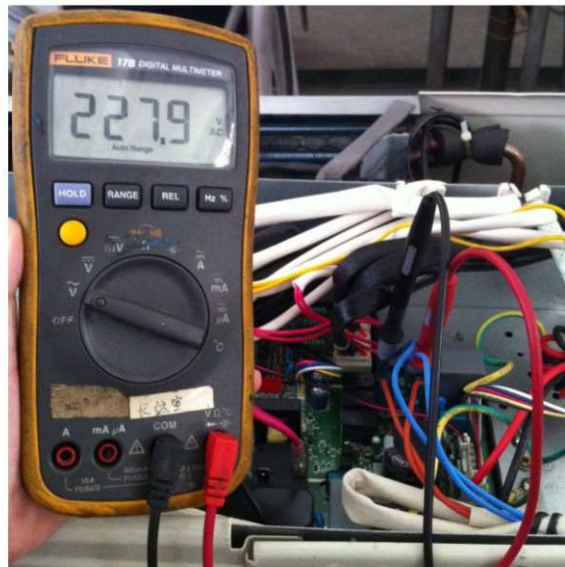


Note: The picture and the value are only for reference, actual condition and specific value may vary.

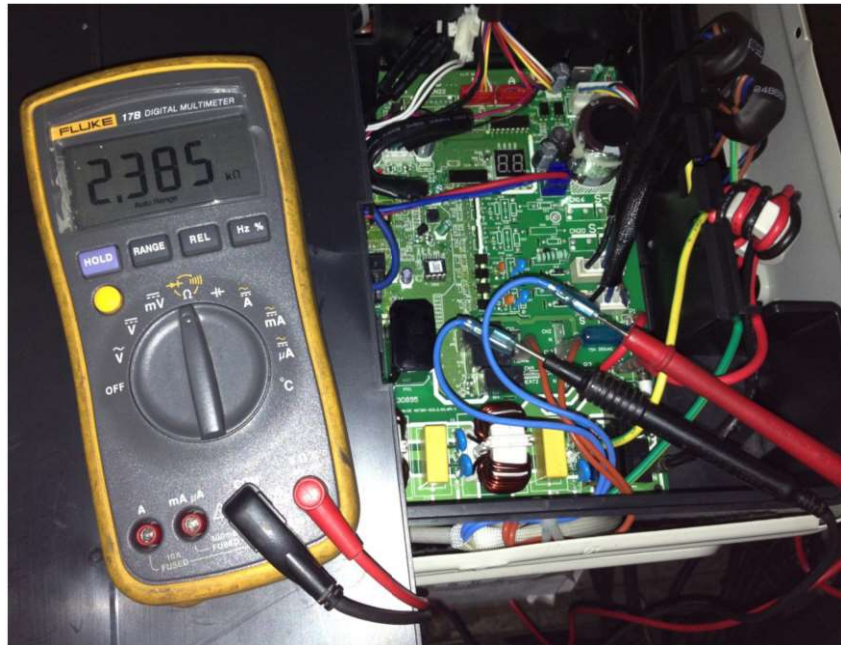
6.4 4-way Valve Check

1. Power on, use a digital tester to measure the voltage, when the unit operates in cooling, it is 0V. When the unit operates in heating, it is about 230VAC.

If the value of the voltage is not in the range, the PCB must have problems and need to be replaced.



2 Turn off the power, use a digital tester to measure the resistance. The value should be $1.8 \sim 2.5 \text{ K} \pm 5\% \Omega$.

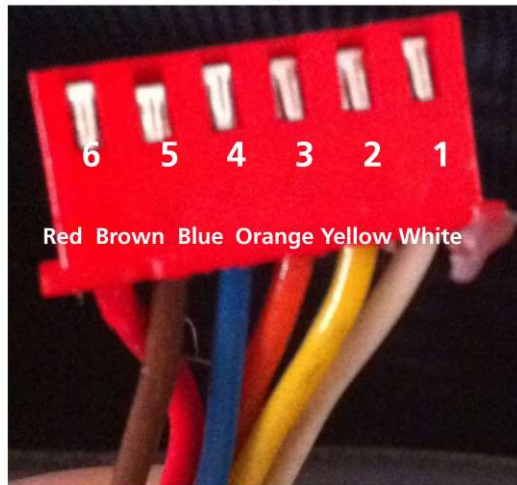


6.5 EXV Check

WARNING

**Electricity remains in capacitors even when the power supply is off.
Ensure the capacitors are fully discharged before troubleshooting.**

1. Disconnect the connector from outdoor PCB.
2. Measure the resistance value of each winding using a multi-meter.
3. Check the resistance value of each winding in the following table.



Color of lead winding	Normal Value
Red- Blue	About 50Ω
Red - Yellow	
Brown-Orange	
Brown-White	

Appendix

Contents

- i) Temperature Sensor Resistance Value Table for T1, T2, T3, and T4 (°C – K)2
- ii) Temperature Sensor Resistance Value Table for TP (for some units)(°C --K)3
- iii) Pressure On Service Port4

i) Temperature Sensor Resistance Value Table for T1,T2,T3 and T4 (°C – K)

°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm
-20	-4	115.266	20	68	12.6431	60	140	2.35774	100	212	0.62973
-19	-2	108.146	21	70	12.0561	61	142	2.27249	101	214	0.61148
-18	0	101.517	22	72	11.5	62	144	2.19073	102	216	0.59386
-17	1	96.3423	23	73	10.9731	63	145	2.11241	103	217	0.57683
-16	3	89.5865	24	75	10.4736	64	147	2.03732	104	219	0.56038
-15	5	84.219	25	77	10	65	149	1.96532	105	221	0.54448
-14	7	79.311	26	79	9.55074	66	151	1.89627	106	223	0.52912
-13	9	74.536	27	81	9.12445	67	153	1.83003	107	225	0.51426
-12	10	70.1698	28	82	8.71983	68	154	1.76647	108	226	0.49989
-11	12	66.0898	29	84	8.33566	69	156	1.70547	109	228	0.486
-10	14	62.2756	30	86	7.97078	70	158	1.64691	110	230	0.47256
-9	16	58.7079	31	88	7.62411	71	160	1.59068	111	232	0.45957
-8	18	56.3694	32	90	7.29464	72	162	1.53668	112	234	0.44699
-7	19	52.2438	33	91	6.98142	73	163	1.48481	113	235	0.43482
-6	21	49.3161	34	93	6.68355	74	165	1.43498	114	237	0.42304
-5	23	46.5725	35	95	6.40021	75	167	1.38703	115	239	0.41164
-4	25	44	36	97	6.13059	76	169	1.34105	116	241	0.4006
-3	27	41.5878	37	99	5.87359	77	171	1.29078	117	243	0.38991
-2	28	39.8239	38	100	5.62961	78	172	1.25423	118	244	0.37956
-1	30	37.1988	39	102	5.39689	79	174	1.2133	119	246	0.36954
0	32	35.2024	40	104	5.17519	80	176	1.17393	120	248	0.35982
1	34	33.3269	41	106	4.96392	81	178	1.13604	121	250	0.35042
2	36	31.5635	42	108	4.76253	82	180	1.09958	122	252	0.3413
3	37	29.9058	43	109	4.5705	83	181	1.06448	123	253	0.33246
4	39	28.3459	44	111	4.38736	84	183	1.03069	124	255	0.3239
5	41	26.8778	45	113	4.21263	85	185	0.99815	125	257	0.31559
6	43	25.4954	46	115	4.04589	86	187	0.96681	126	259	0.30754
7	45	24.1932	47	117	3.88673	87	189	0.93662	127	261	0.29974
8	46	22.5662	48	118	3.73476	88	190	0.90753	128	262	0.29216
9	48	21.8094	49	120	3.58962	89	192	0.8795	129	264	0.28482
10	50	20.7184	50	122	3.45097	90	194	0.85248	130	266	0.2777
11	52	19.6891	51	124	3.31847	91	196	0.82643	131	268	0.27078
12	54	18.7177	52	126	3.19183	92	198	0.80132	132	270	0.26408
13	55	17.8005	53	127	3.07075	93	199	0.77709	133	271	0.25757
14	57	16.9341	54	129	2.95896	94	201	0.75373	134	273	0.25125
15	59	16.1156	55	131	2.84421	95	203	0.73119	135	275	0.24512
16	61	15.3418	56	133	2.73823	96	205	0.70944	136	277	0.23916
17	63	14.6181	57	135	2.63682	97	207	0.68844	137	279	0.23338
18	64	13.918	58	136	2.53973	98	208	0.66818	138	280	0.22776
19	66	13.2631	59	138	2.44677	99	210	0.64862	139	282	0.22231

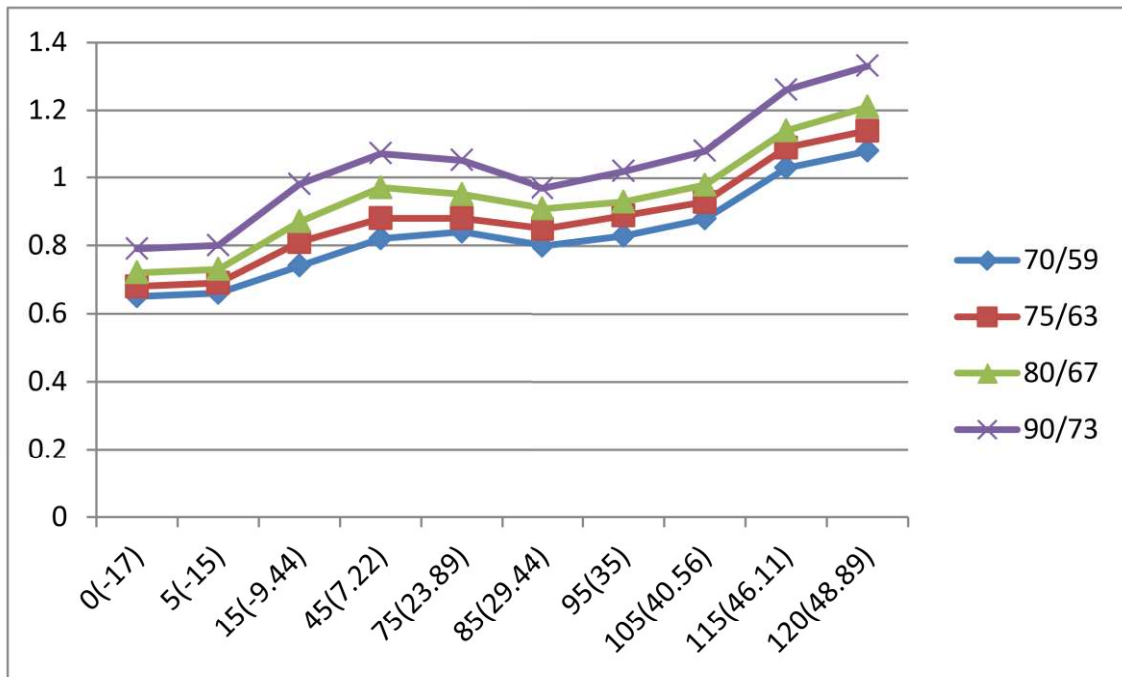
ii) Temperature Sensor Resistance Value Table for TP(for some units) (°C --K)

°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm
°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm
-20	-4	542.7	20	68	68.66	60	140	13.59	100	212	3.702
-19	-2	511.9	21	70	65.62	61	142	13.11	101	214	3.595
-18	0	483	22	72	62.73	62	144	12.65	102	216	3.492
-17	1	455.9	23	73	59.98	63	145	12.21	103	217	3.392
-16	3	430.5	24	75	57.37	64	147	11.79	104	219	3.296
-15	5	406.7	25	77	54.89	65	149	11.38	105	221	3.203
-14	7	384.3	26	79	52.53	66	151	10.99	106	223	3.113
-13	9	363.3	27	81	50.28	67	153	10.61	107	225	3.025
-12	10	343.6	28	82	48.14	68	154	10.25	108	226	2.941
-11	12	325.1	29	84	46.11	69	156	9.902	109	228	2.86
-10	14	307.7	30	86	44.17	70	158	9.569	110	230	2.781
-9	16	291.3	31	88	42.33	71	160	9.248	111	232	2.704
-8	18	275.9	32	90	40.57	72	162	8.94	112	234	2.63
-7	19	261.4	33	91	38.89	73	163	8.643	113	235	2.559
-6	21	247.8	34	93	37.3	74	165	8.358	114	237	2.489
-5	23	234.9	35	95	35.78	75	167	8.084	115	239	2.422
-4	25	222.8	36	97	34.32	76	169	7.82	116	241	2.357
-3	27	211.4	37	99	32.94	77	171	7.566	117	243	2.294
-2	28	200.7	38	100	31.62	78	172	7.321	118	244	2.233
-1	30	190.5	39	102	30.36	79	174	7.086	119	246	2.174
0	32	180.9	40	104	29.15	80	176	6.859	120	248	2.117
1	34	171.9	41	106	28	81	178	6.641	121	250	2.061
2	36	163.3	42	108	26.9	82	180	6.43	122	252	2.007
3	37	155.2	43	109	25.86	83	181	6.228	123	253	1.955
4	39	147.6	44	111	24.85	84	183	6.033	124	255	1.905
5	41	140.4	45	113	23.89	85	185	5.844	125	257	1.856
6	43	133.5	46	115	22.89	86	187	5.663	126	259	1.808
7	45	127.1	47	117	22.1	87	189	5.488	127	261	1.762
8	46	121	48	118	21.26	88	190	5.32	128	262	1.717
9	48	115.2	49	120	20.46	89	192	5.157	129	264	1.674
10	50	109.8	50	122	19.69	90	194	5	130	266	1.632
11	52	104.6	51	124	18.96	91	196	4.849			
12	54	99.69	52	126	18.26	92	198	4.703			
13	55	95.05	53	127	17.58	93	199	4.562			
14	57	90.66	54	129	16.94	94	201	4.426			
15	59	86.49	55	131	16.32	95	203	4.294			
16	61	82.54	56	133	15.73	96	205	4.167			
17	63	78.79	57	135	15.16	97	207	4.045			
18	64	75.24	58	136	14.62	98	208	3.927			
19	66	71.86	59	138	14.09	99	210	3.812			

iii) Pressure On Service Port

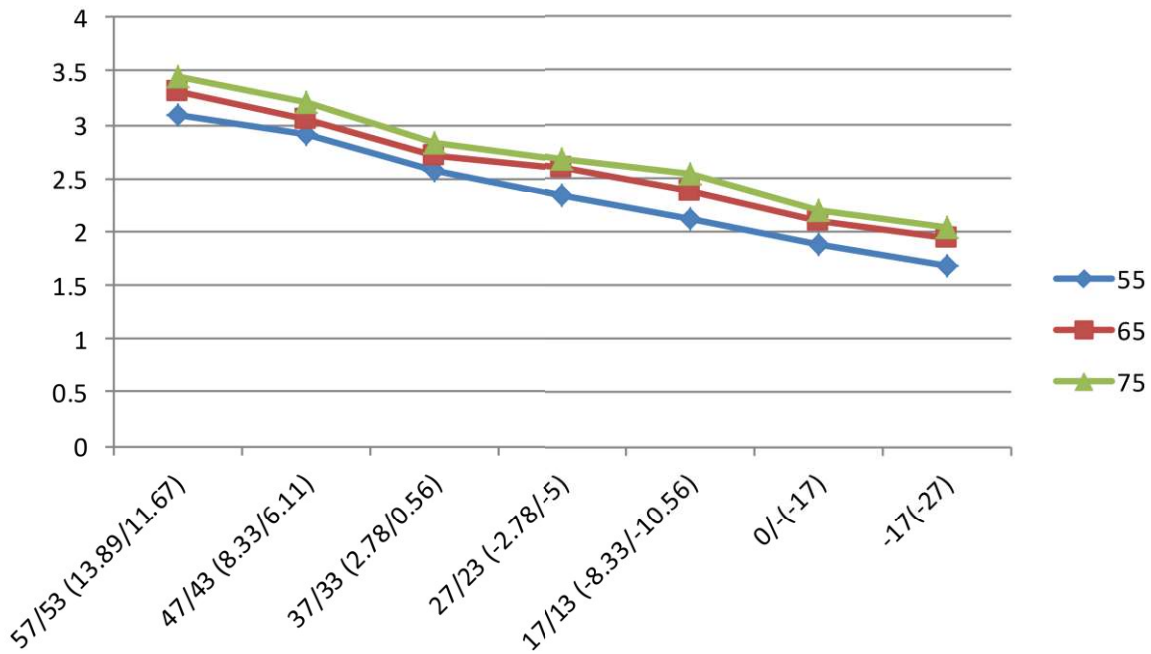
Cooling chart(R32):

°F(°C)	ODU(DB) IDU(DB/WB)	0(-17)	5(-15)	15 (-9.44)	45 (7.22)	75 (23.89)	85 (29.44)	95 (35)	105 (40.56)	115 (46.11)	120 (48.89)
BAR	70/59 (21.11/15)	6.5	6.6	7.4	8.2	8.4	8.0	8.3	8.8	10.3	10.8
	75/63 (23.89/17.22)	6.8	6.9	8.1	8.8	8.8	8.5	8.9	9.3	10.9	11.4
	80/67 (26.67/19.44)	7.2	7.3	8.7	9.7	9.5	9.1	9.3	9.8	11.4	12.1
	90/73 (32.22/22.78)	7.9	8.0	9.8	10.7	10.5	9.7	10.2	10.8	12.6	13.3
PSI	70/59 (21.11/15)	95	96	108	118	121	115	119	128	150	157
	75/63 (23.89/17.22)	99	101	117	128	126	122	129	135	158	165
	80/67 (26.67/19.44)	105	106	125	141	138	132	135	143	165	176
	90/73 (32.22/22.78)	114	115	142	155	152	141	148	157	184	193
MPa	70/59 (21.11/15)	0.65	0.66	0.74	0.82	0.84	0.80	0.83	0.88	1.03	1.08
	75/63 (23.89/17.22)	0.68	0.69	0.81	0.88	0.88	0.85	0.89	0.93	1.09	1.14
	80/67 (26.67/19.44)	0.72	0.73	0.87	0.97	0.95	0.91	0.93	0.98	1.14	1.21
	90/73 (32.22/22.78)	0.79	0.80	0.98	1.07	1.05	0.97	1.02	1.08	1.26	1.33



Heating chart(R32):

°F(°C)	ODU(DB/WB)	57/53 (13.89/11.67)	47/43 (8.33/6.11)	37/33 (2.78/0.56)	27/23 (-2.78/-5)	17/13 (-8.33/- 10.56)	0/-2 (-17/-19)	-17/-18 (-27/-28)
	IDU(DB)							
BAR	55(12.78)	30.9	29.1	25.8	23.3	21.2	18.9	16.8
	65(18.33)	33.2	30.6	27.1	25.9	23.8	20.9	19.4
	75(23.89)	34.5	32.1	28.4	26.8	25.4	21.9	20.4
PSI	55(12.78)	448	421	374	337	308	273	244
	65(18.33)	480	444	394	375	346	303	282
	75(23.89)	499	466	411	389	369	318	296
MPa	55(12.78)	3.09	2.91	2.58	2.33	2.12	1.89	1.68
	65(18.33)	3.32	3.06	2.71	2.59	2.38	2.09	1.94
	75(23.89)	3.45	3.21	2.84	2.68	2.54	2.19	2.04



System Pressure Table-R32

Pressure			Temperature		Pressure			Temperature	
Kpa	bar	PSI	°C	°F	Kpa	bar	PSI	°C	°F
100	1	14.5	-51.909	-61.436	1850	18.5	268.25	28.425	83.165
150	1.5	21.75	-43.635	-46.543	1900	19	275.5	29.447	85.005
200	2	29	-37.323	-35.181	1950	19.5	282.75	30.448	86.806
250	2.5	36.25	-32.15	-25.87	2000	20	290	31.431	88.576
300	3	43.5	-27.731	-17.916	2050	20.5	297.25	32.395	90.311
350	3.5	50.75	-23.85	-10.93	2100	21	304.5	33.341	92.014
400	4	58	-20.378	-4.680	2150	21.5	311.75	34.271	93.688
450	4.5	65.25	-17.225	0.995	2200	22	319	35.184	95.331
500	5	72.5	-14.331	6.204	2250	22.5	326.25	36.082	96.948
550	5.5	79.75	-11.65	11.03	2300	23	333.5	36.965	98.537
600	6	87	-9.150	15.529	2350	23.5	340.75	37.834	100.101
650	6.5	94.25	-6.805	19.752	2400	24	348	38.688	101.638
700	7	101.5	-4.593	23.734	2450	24.5	355.25	39.529	103.152
750	7.5	108.75	-2.498	27.505	2500	25	362.5	40.358	104.644
800	8	116	-0.506	31.089	2550	25.5	369.75	41.173	106.111
850	8.5	123.25	1.393	34.507	2600	26	377	41.977	107.559
900	9	130.5	3.209	37.777	2650	26.5	384.25	42.769	108.984
950	9.5	137.75	4.951	40.911	2700	27	391.5	43.55	110.39
1000	10	145	6.624	43.923	2750	27.5	398.75	44.32	111.776
1050	10.5	152.25	8.235	46.823	2800	28	406	45.079	113.142
1100	11	159.5	9.790	49.621	2850	28.5	413.25	45.828	114.490
1150	11.5	166.75	11.291	52.324	2900	29	420.5	46.567	115.821
1200	12	174	12.745	54.941	2950	29.5	427.75	47.296	117.133
1250	12.5	181.25	14.153	57.475	3000	30	435	48.015	118.427
1300	13	188.5	15.52	59.936	3050	30.5	442.25	48.726	119.707
1350	13.5	195.75	16.847	62.325	3100	31	449.5	49.428	120.970
1400	14	203	18.138	64.648	3150	31.5	456.75	50.121	122.218
1450	14.5	210.25	19.395	66.911	3200	32	464	50.806	123.451
1500	15	217.5	20.619	69.114	3250	32.5	471.25	51.482	124.668
1550	15.5	224.75	21.813	71.263	3300	33	478.5	52.15	125.87
1600	16	232	22.978	73.360	3350	33.5	485.75	52.811	127.060
1650	16.5	239.25	24.116	75.409	3400	34	493	53.464	128.235
1700	17	246.5	25.229	77.412	3450	34.5	500.25	54.11	129.398
1750	17.5	253.75	26.317	79.371	3500	35	507.5	54.748	130.546
1800	18	261	27.382	81.288					