

KOLIN PHILIPPINES INT'L., INC.
2026 Social Media Summary of Reports

	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date
Facebook, Instagram and Tiktok													
Service Request	276	242											518
Product Inquiry	126	135											261
Parts Inquiry	31	25											56
ASP Applicant	12	20											32
Complaints	5	5											10
Others (unresponsive)	138	133											271
Job Applicant	371	357											728
General Inquiry	323	236											559
Total number of Transactions	1282	1153	0	0	0	0	0	0	0	0	0	0	2,435
Performance Monitoring (Facebook)													
Followers as of	121,000	122,263											
% Growth	1.67%	1.04%	-100.00%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Average daily views	740	1227											
Performance Monitoring (Instagram)													
Followers as of	2,959	3,042											
% Growth	2.23%	2.81%	-100.00%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Performance Monitoring (Tiktok)													
Followers as of	2,097	2,119											
% Growth	2.04%	1.05%	-100.00%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Profile views	325	358											

Prepared by:

Nicole Anne S. Fernandez
 Nicole Anne S. Fernandez
 Senior Customer Complaint Specialist

Noted by:

Rhenalyn Barotago
 Rhenalyn Barotago - Manzano
 OP - Supervisor - Head of Social Media Support & Survey Group

KOLIN PHILIPPINES INTERNATIONAL INC.
 SUMMARY OF SERVICE JOB REQUEST FROM SOCIAL MEDIA ACCOUNT (FACEBOOK, INSTAGRAM AND GOOGLE ACCOUNTS)
 FOR THE MONTH OF FEBRUARY 1-28, 2026

Facebook & Instagram							
DATE	CC	CHECK-UP	REPAIR	INSTALL	SURVEY	UNRESPONSIVE	TOTAL
Total number of customer							
1	4					2	6
2	7	4				4	15
3	6	6				5	17
4	8	4				8	20
5	6					2	8
6	6	2				2	10
7	4	4				1	9
8	2					1	3
9	10		3			4	18
10	3			1		2	10
11	6					1	14
12	2	4			1	5	12
13	7					4	11
14	1	1				3	5
15	1	1				3	5
16	9	4				7	20
17							0
18	15	5			1	20	41
19	7	2				8	17
20	9	2		1		7	19
21	2	1				5	8
22	5					3	8
23	12	3				5	20
24	4					6	10
25	5	2				6	13
26	16	3		1		4	24
27	7	2				5	14
28	11					7	18
29							0
30							0
31							0
OVERALL TOTAL	188	57	0	3	2	133	375

Total relayed service request with corresponding SJR 242

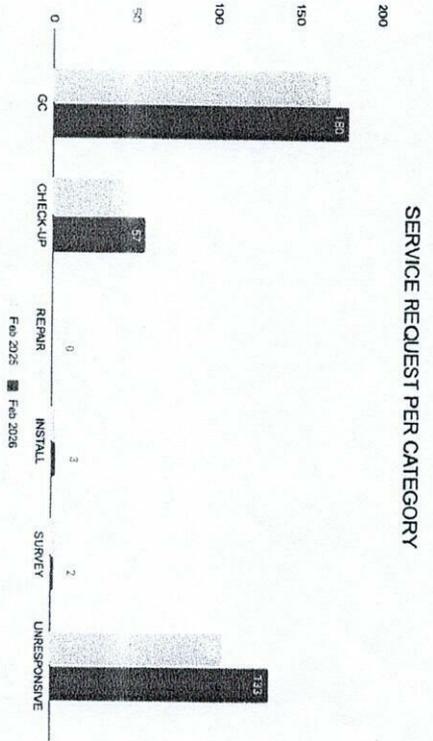
Overall total number of service request with corresponding SJR 242

Tik-Tok Accounts							
DATE	CC	CHECK-UP	REPAIR	INSTALL	SURVEY	UNRESPONSIVE	TOTAL
Total number of customer							
1							0
2							0
3							0
4							0
5							0
6							0
7							0
8							0
9							0
10							0
11							0
12							0
13							0
14							0
15							0
16							0
17							0
18							0
19							0
20							0
21							0
22							0
23							0
24							0
25							0
26							0
27							0
28							0
29							0
30							0
31							0
OVERALL TOTAL	0	0	0	0	0	0	0

Total relayed service request with corresponding SJR 0

0

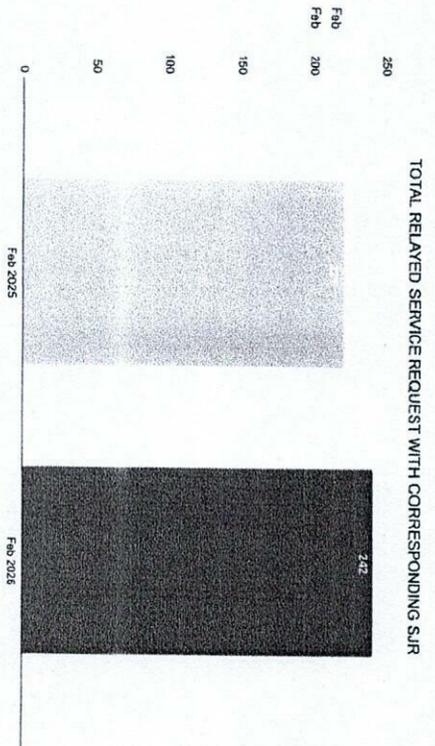
BAR GRAPH 1. SERVICE REQUEST PER CATEGORY



Prepared by:
 Ms. Chae *Chae*
 Social Media Assistant

For the period of February 1-28, 2026, a total of 375 customer inquiries were received through Facebook and Instagram platforms. Out of these inquiries, 242 service requests were formally relayed with corresponding Service Job Requests (SJR).
 Compared to February 2025, there is an increase of 21 relayed service requests, indicating higher engagement and service demand.
 No customer inquiries were recorded from TikTok during the reporting period.

BAR GRAPH 2. TOTAL RELAYED SERVICE REQUEST WITH CORRESPONDING SJR



Noted by: *FW* 3/2/26
 Ms. Jenealyn Marzano
 OP-SP/Assistant - Head of Social Media Support & Survey Group

**KOLIN PHILIPPINES INTERNATIONAL INC.
 CUSTOMER FEEDBACK THROUGH SOCIAL MEDIA (FACEBOOK, INSTAGRAM AND TIKTOK ACCOUNTS)
 FOR THE MONTH OF FEBRUARY 2026**

Facebook and Instagram

No. of Customer	Respondents	With rating & Comments	Rating only	No response	Cancelled	No Show	2nd action	Survey	WFCC	Open SJR	Total
242	101	57	44	79	19	1	6	1	0	35	242

Tiktok Account

No. of Customer	Respondents	With rating & Comments	Rating only	No response	Cancelled	No Show	2nd action	Survey	WFCC	Open SJR	Total
0	0	0	0	0	0	0	0	0	0	0	0

Overall Total

No. of Customer	Respondents	With rating & Comments	Rating only	No response	Cancelled	No Show	2nd action	Survey	WFCC	Open SJR	Total
242	101	57	44	79	19	1	6	1	0	35	242

Prepared by: *Alexise Vidal* 03/03/2026
 Alexise Vidal
 Customer Feedback Assistant - Fb Page

Noted by: *Ms. Rhenalyn Bardago* 3/12/26
 Ms. Rhenalyn Bardago - Manzano
 OP- Supervisor - Head of Social Media Support & Survey Group

Customer Feedback and Confirmation Daily Monitoring
 Facebook inbox and instagram
 For the Month of FEBRUARY 2026

DATE	No. of Customer	Respondents	With rating & Comments	Rating only	No response	Cancelled	No Show	2nd action	Survey	WFCC	Open SJR	Total	Remarks
1	4	2	2	0	2							4	
2	11	6	4	2	4	1						11	
3	12	6	6	0	3	1	1	1				12	CCEF-26-02-013 Socmed No Show/Others
4	12	7	7	0	3	2						12	
5	6	3	3	0	2	1						6	
6	8	5	2	3	2	1						8	
7	8	6	4	2	1						1	8	
8	2	1		1		1						2	
9	14	5	3	2	6	2		1				14	
10	8	6	3	3	1	1						8	
11	10	4	2	2	4	2						10	
12	7	2		2	4	1						7	
13	7	7	4	3								7	
14	2	1	1			1						2	
15	2	0			1	1						2	
16	13	5	1	4	6			1			1	13	
17	0	0										0	
18	21	12	2	10	5			2	1		1	21	
19	9	7	3	4	2							9	
20	12	3	2	1	6	1		1			1	12	
21	3	3	2	1								3	
22	5	1		1	4							5	
23	15	3	2	1	8	1					3	15	
24	4	1		1	2						1	4	
25	7	0			3						4	7	
26	20	5	4	1	10	1					4	20	
27	9	0				1					8	9	
28	11	0									11	11	
Total	242	101	57	44	79	19	1	6	1	0	35	242	

Note:
 02/04/2026
 Yren Nery

Kinontak po ako ng Aldaya last Tuesday para sa scheduled aircon cleaning sa February 4. However, wala pong pumunta kahapon (February 4), at wala rin pong update or notification na hindi sila makapunta.

Validation:

The ASP was unable to attend the first scheduled visit due to time constraints. During the second schedule, the technician arrived beyond the customer's available hours (7:00 AM-4:00 PM), resulting in another rescheduling. The service was successfully completed on February 6.

The ASP assured that they will improve coordination and ensure technicians confirm arrival times in advance to avoid future miscommunication.

customer is unresponsive for feedback/validation. A message has already been left for follow-up.

Prepared by: *[Signature]* 03/03/2026
 Alexsise Vidal
 Customer Feedback Assistant - Fb Page

Noted by:

[Signature] 3/3/26
 Ms. Rhenzo Bardiago - Minzano
 OP- Supervisor - Head of Social Media Support & Survey Group

Daily feedback, validation and confirmation to customer

Tiktok Account

For the Month of FEBRUARY 2026

DATE	No. of Customer	Respondents	With rating & Comments	Rating only	No response	Cancelled	No Show	2nd action	Survey	WFCC	Open SJR	Total	Remarks
1		0										0	
2		0										0	
3		0										0	
4		0										0	
5		0										0	
6		0										0	
7		0										0	
8		0										0	
9		0										0	
10		0										0	
11		0										0	
12		0										0	
13		0										0	
14		0										0	
15		0										0	
16		0										0	
17		0										0	
18		0										0	
19		0										0	
20		0										0	
21		0										0	
22		0										0	
23		0										0	
24		0										0	
25		0										0	
26		0										0	
27		0										0	
28		0										0	
Total	0	0	0	0	0	0	0	0	0	0	0	0	

Prepared by: *AV* 09/02/2026
 Alexeise Vidal
 Customer Feedback Assistant - Fb Page

Noted by: *Fols* 2/3/26
 Ms. Rhenalyn Bardiago - Manzano
 OP- Supervisor - Head of Social Media Support & Survey Group

Kolpin Philippines Int'l, Inc.
Summary Report of Product Inquiry received from Facebook, Instagram and TikTok
For the month of February 2026

The total number of product inquiries received through social media accounts (Facebook, Instagram, and TikTok).

Table no. 1: Total number of customers per nature of inquiries.
 Table no. 2: Total number of customers for Product line inquiries.

Breakdown:

Product inquiries received through Inbox.

Table no. 3: Nature of Inquiries
 Table no. 4: Inquiries per Product line

Product inquiries received through comments.

Table no. 5: Nature of Inquiries
 Table no. 6: Inquiries per Product line

Product inquiries received through TikTok

Table no. 7: Nature of Inquiries
 Table no. 8: Inquiries per Product line

Product inquiry monitoring

Table no. 9: Bar graph

Total number of Product Inquiries received through social media accounts (Facebook, Instagram and TikTok).

Table no. 1

Nature of Inquiries	Total
Features and Specs Inqui	14
Price Inquiry:	91
Dealer Inquiry:	18
Product Inquiry:	12
Total Number of Custome	135

Table no. 2

Nature of Inquiry and the Product Line	Window type	Split Type	Airconditioner										Other Appliances										No specific product / All Kolpin Product	Other Product or Not in product line	Total	
			Light Commercial	Portable Aircon	Dehumidifier	Air Curtain	Air Cooler	Air Cooler w/ Purifier	UV Air Purifier	Air Purifier & Circulator	Air Circulator	Water Dispenser	Coffee-Tea Bar	Personal Ref	Showcase Chiller	Industrial Fan	Household Fan									
Features and Specs Inqui	3	7	0	2	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	14
Price Inquiry:	7	42	1	3	1	1	0	0	2	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	91
Dealer Inquiry:	4	3	1	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	1	0	0	0	0	0	18
Product Inquiry:	2	6	1	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	12
Total Inquiry:	16	58	3	6	2	4	0	0	2	0	0	2	1	1	0	0	0	0	0	2	0	0	0	0	0	135

Total Product Inquiry from Tiktok

Table no. 7

Nature of Inquiries	Total
Features and Specs Inqui	0
Price Inquiry:	1
Dealer Inquiry:	2
Product Inquiry:	1
Total Number of Customs	4

Table no. 8

Nature of Inquiry and Product Line	Window Type	Split Type	Light Commercial	Portable Aircon	Dehumidifier	Air Curtain	Air Cooler	Air Cooler w/ Purifier	UV Air Purifier	Other Appliances										Total				
										Air Purifier & Circulator	Air Circulator	Water Dispenser	Coffee-Tea Bar	Personal Ref	Showcase Chiller	Industrial Fan	Household Fan	No specific product / All Kolin Product	Other Product or Not in product line					
Features and Specs Inqui	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Price Inquiry:	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	
Dealer Inquiry:	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
Product Inquiry:	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Total Inquiry of Product L	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4

The product inquiry from Inbox and comment through each social media page are represented in the table above (Facebook, Instagram, and Tiktok). This includes the type of inquiry and product line from which our customer inquired.

We categorized it based on the Nature of Inquiry and the Product Line to which it belonged. The factors listed below determine how we classify it.

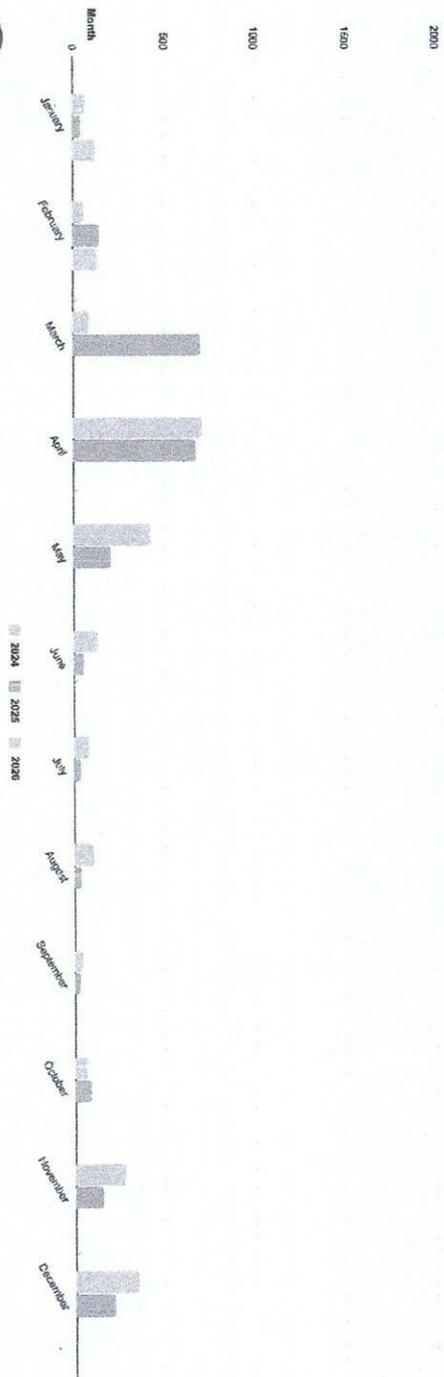
- 1.) Features and specs inquiry: from customers who were interested in knowing the EER, unit dimensions, wattage, and variations of a unit specific to another product or model.
- 2.) Price inquiry: from customers who are interested in knowing the unit price or a quote on a specific product or model.
- 3.) Dealer Inquiry: from customers seeking for a branch or dealer where they can purchase our unit, or from some customers looking for a discount and installment because we suggested or recommended visiting or inquiring directly from our accredited dealers.
- 4.) Product Inquiry: from customers who are interested in knowing the unit release dates as well as confirmation that a specific product or HP is available from us or our product line.
- 5.) Whereas the query's "no specific products" do not have a specific model but are in our product line, the query's "other products" product is not in our product line.

Product Inquiry Monitoring

Table no. 9

Month	2024	2025	2026
January	71	44	126
February	58	143	135
March	90	695	
April	708	670	
May	420	204	
June	135	54	
July	85	41	
August	109	38	
September	44	27	
October	68	88	
November	275	155	
December	347	217	
Total:	2410	2376	261

Product Inquiry Monitoring



Metricool Analytics for the month of February as of March 2, 2025

Date of Posting	Product / Content	Interactions (Reactions, Shares, and Clicks)	Link Clicks	Reach	Views and Time Watched	Engagement
02/04/2026	KolIn Giveaway (Table Top Air Circulator)	1,414	16	11,288	25,776	12.527%
02/05/2026	KolIn Quad AI Teaser	2,049	366	147,673	166,440	1.388%
02/07/2026	KolIn Quad AI Teaser	1,338	328	268,790	350,501	0.498%
02/09/2026	KolIn Certus AI	1,994	446	112,243	10,476	1.777%
02/10/2026	KolIn Quad AI Teaser (Smart Plug)	467	-	134,424	133,277	0.347%
02/12/2026	KolIn Air Curtain	2,542	216	96,094	129,849	2.645%
02/14/2026	Valentine's Day (KolIn Certus AI)	519	-	5,145	10,476	10.087%
02/16/2026	Chinese New Year	401	-	4,848	9,373	8.271%
02/16/2026	KolIn Water Dispenser	595	-	3,708	7,564	13.62%
02/20/2026	KolIn Angle Bracket Maintenance Hack & Installation Guide	818	-	9,675	11,514	8.455%
02/23/2026	Learn how to pick the suitable bracket and securely install your Window Type Air Conditioner	265	-	2,487	0	10.655%
02/25/2026	KolIn Dehumidifier	204	-	2,480	0	8.226%
02/26/2026	KolIn Inverter Fans	316	-	2,175	2,946	14.529%
02/27/2026	KolIn Air Circulator	643	-	5,595	10,626	11.475%

Overview

This report presents a comprehensive analysis of product-related inquiries received through Kolin Philippines Int'l., Inc.'s official social media platforms—Facebook, Instagram, and TikTok—for the month of February 2026. The analysis covers the total volume of inquiries, their classification by nature (features and specifications, price, dealer, and product availability), and their distribution across product lines and digital channels. The objective of this report is to evaluate customer engagement behavior, identify prevailing demand drivers, and provide actionable insights to support strategic marketing, sales coordination, and digital customer support initiatives.

For February 2026, a total of **135 product-related inquiries** were recorded across all social media platforms. Of these, **126 inquiries were received through inbox messages, 5 through post comments, and 4 via TikTok Interactions**, highlighting inbox as the primary customer touchpoint for direct engagement. Price inquiries accounted for the majority of total concerns (91 inquiries), followed by dealer inquiries (18), features and specifications inquiries (14), and product availability inquiries (12). This distribution indicates strong purchase intent among customers, with pricing and dealer accessibility serving as key decision-making factors.

In terms of product line performance, **Split-Type Air Conditioners** generated the highest number of inquiries (58 total), followed by **Household Fans** (28 total) and **Window-Type units** (16 total) and inquiries categorized under "No Specific Product / All Kolin Products" (9 total). This trend reflects sustained market demand for Kolin's core air-conditioning products, particularly as seasonal temperature patterns begin to shift. Other appliances such as Portable Air Conditioners, Air Curtains, and Industrial Fans also contributed to the inquiry mix, though at comparatively lower volumes.

A review of inquiry monitoring data further shows that February 2026 maintained strong engagement levels compared to January 2026, reinforcing continued digital traction and consumer interest. The dominance of inbox-based and price-driven inquiries underscores the importance of ensuring accessible pricing information, visible dealer networks, and responsive customer service operations across all digital platforms.

Overall, the February 2026 data reflects active consumer intent, high interest in air-conditioning solutions, and the growing role of social media as a primary conversion channel. These findings highlight the need for continued optimization of Kolin's digital communication strategies, clearer pricing visibility, proactive dealer redirection, and targeted seasonal promotions to further strengthen customer engagement, conversion potential, and overall brand performance in the digital space.

Analysis and Insights

In February 2026, there was a significant increase in price inquiries for Kolin Inverter Fans, particularly under the Household Fan category. However, a large portion of these inquiries were generated through automated advertisement responses, making it challenging to accurately measure genuine customer intent. While this reflects strong campaign reach and effective ad visibility, it also highlights the importance of distinguishing automated engagement from organic inquiries to better assess actual buying interest and conversion potential.

In comparison, the Certus AI unit demonstrated stronger and more credible customer engagement. Many inquiries focused on pricing, features, and technical specifications, and notably, most of these were not automated responses. This indicates a higher level of product awareness and genuine interest among customers. The nature of these inquiries suggests that consumers are actively evaluating the Certus AI, reflecting positive market reception and stronger purchase consideration for this product line.

Furthermore, the overall rise in inquiries for both fans and air conditioning units suggests increasing demand for cooling solutions as the summer season approaches. Metricool Analytics for February also recorded improved interaction rates, driven by consistent marketing initiatives and active employee engagement on Kolin Philippines' social media platforms. Although promotional efforts contributed to an increase in automated responses, there was also a clear growth in authentic customer interactions, indicating that the company's digital strategies are effectively generating both visibility and meaningful customer interest.

Recommendations

Given the increasing customer interest in cooling solutions in preparation for the summer season, Kolin Philippines should strategically leverage this opportunity by strengthening promotional campaigns focused on practicality and value. Offers such as a free air circulator bundled with selected units can be positioned more effectively by highlighting not only the free item but also the overall benefits of the product. Marketing content should emphasize energy efficiency, cost savings, and daily usability factors that strongly resonate with Filipino consumers who prioritize practicality and long-term value, especially during periods of high electricity consumption.

Content strategies should also be refined to encourage more genuine customer engagement rather than purely automated interactions. This can be achieved by incorporating educational posts, short explainer videos, and interactive content that clearly present product features, specifications, and real-life benefits. By focusing on informative and relatable messaging, Kolin Philippines can stimulate authentic inquiries and stronger purchase consideration, ultimately improving engagement quality and potential conversion rates.

In addition, the consistent promotion of the "Find Dealers Near You" initiative should remain a priority to bridge online inquiries with offline purchases. Clear and visible dealer locator content, pinned posts, and call-to-action buttons across platforms can help customers easily access authorized dealers. Strengthening this redirection strategy will support smoother customer journeys, improve accessibility, and maximize sales opportunities generated through social media engagement.

Overall, the February 2026 report reflects strong and growing customer interest in Kolin Philippines' cooling products, particularly as the summer season approaches. While a portion of the increased engagement was driven by automated advertisement responses, it is clear that there's an increasing genuine customer inquiry, especially for key product lines such as the Certus AI and Inverter fans. These findings highlight the importance of sustaining strategic digital marketing efforts, strengthening dealer accessibility, and delivering value-driven content to further enhance customer engagement and conversion opportunities.

Prepared by:

R 9/19/26
Ms. Andrei Nicole U. Almario

Social Media Assistant

Reviewed by:

FR 9/22/26
Mrs. Rhenealyn B. Manzano

OP - Supervisor - Head of Social Media Support & Survey Group

CC: Research and Development / Marketing Dept. / Sales Dept.

Already emailed 9/19/26

KOLIN PHILIPPINES INTERNATIONAL INC.
SUMMARY OF ASP APPLICATION RECEIVED FROM SOCIAL MEDIA
FOR THE MONTH OF FEBRUARY 2026

LIST OF ASP APPLICANTS

Applicants	20
Social Media Account	
Metro Manila	2
Province	12
No Details	6

February 2026 - Facebook

Facebook Name	Contact Person	Date message	ASC Name	Area	Email Address	Status
1 CARL ADRIANE GALLEGO	CARL ADRIANE GALLEGO	2/4/2026	BONZAIRE ENTERPRISES	Pasig	bonzaire.enterprises@gmail.com	Attended
2 Joseph Ruiz Osea	Joseph R. Osea	2/6/2026	JF HIGHCOOL AIRCONDITIONING AND REFRIGERATION SERVICES	Camarines Sur	jfhighcoolairconditioning09@gmail.com	Attended
3 Alphafrost AC Works Denmark	Denmark C. Visande	2/10/2026	Alphafrost Refrigeration and Aircon Services	Davao Oriental	alphafrost1995@gmail.com	Attended
4 Pinza Rañeses Dundee Niel	Dundee Niel Pinza	2/10/2026	DLM airconditioningservices	Lucena	dlmairconditioning@gmail.com	Attended
5 Danilo S Esteban	Rodale B. Pineda	2/11/2026	Starfrost Aircon & Refrigeration System Shop	Muntinlupa City	starfrostac@gmail.com	Attended
6 Roger Legurpa	Roger P. Legurpa	2/11/2026	RodAire Refrigeration and Airconditioning System Trading	Iloilo	Rogleg38@gmail.com	Attended
7 Ro Deline T Asagorapse		2/11/2026				Attended
8 Jan Mark Broncano	BRONCANO, JAN MARK, SAMONTE	2/11/2026	JMB ELECTRONIC SERVICE	Palawan	janmarksamonte13@gmail.com	Attended
9 Ryan Yok Yok Banal		2/12/2026				Attended
10 Aurora Aircon Cleaning	Allen DC valeza	2/12/2026	allyra refrigerator and air-conditioning services	Aurora	valezaallen79@gmail.com	Attended
11 Panyong Relosa						Attended
12 Brandy Martin Tapulao	Brandy M tapulao	2/13/2026	BMT Aircon refrigeration repair services	Cagayan Valley	brandytapulao@gmail.com	Attended
13 John Vincent Glindro		2/13/2026				Attended
14 Jonah Lecitona	Jerico Gayon	2/14/2026	gayons refrigeration and airconditioning services	Tarlac	jerico.gayon@yahoo.com	Attended
15 Joel Lang	JONATHAN R. SORIANO	2/14/2026	JONASH AIRCON & REFRIGERATION SERVICES	Lucena	jonathansoriano1223@gmail.com / jonashairconja1@gmail.com	Attended
16 Beth Castro		2/15/2026				Attended
17 Gina Gonzales	Gina Gonzales	2/18/2026	G Gonzales Appliance Service Center	Bulacan	cgcoolpower2019@yahoo.com	Attended
18 Christopher Nidea		2/25/2026				Attended
19 Jomar Turallo Jhay-cool	Jomar T. Jacol	2/27/2026	J-Kool Airconditioning Services	Batangas	jhomarjacz26@gmail.com	Attended
20 J'Aire Jaire	HENRY JIMENEZ	2/28/2026	J'AIRE AIRCONDITIONING SERVICES	Bulacan	j.aireconditioning23@gmail.com / jairconditioning23@yahoo.com	Attended

Prepared by:

Ms. Riza Mae Flores
Social Media Assistant

Noted by:

Ms. Theralyn B. Manzano
OP- Supervisor - Head of Social Media Support & Survey Group

CC: Service Accounting & Service Department

ASP Application Report - February 2026

1. Overview

From February 1 to February 28, 2026 a total of twenty (20) Authorized Service Partner (ASP) applications were received. All applications were generated through Facebook, specifically via inbox messages and comment sections.

This report summarizes the sources of applicants, application completion and response rates, and provides recommendations to improve process efficiency and expand recruitment reach.

2. Application Summary

Status	Number of Applicants
Completed/Successful	14
Incomplete	6
Total Applications	20

Out of the 20 applicants:

14 applicants successfully completed the application process and submitted all required information.

6 applicants did not provide the necessary details to proceed.

3. Application Sources Breakdown

Sources	Applicant
Facebook Comment Section	3
Facebook Inbox	17

Total Applications	20
--------------------	----

The majority of ASP interest came from the Facebook Inbox (17), followed by the Facebook Comment Section (3), indicating that Facebook Inbox remains the most effective platform for applicant engagement.

4. Geographic Distribution of Applicants

Location	Applicants
Metro Manila	2
Provincial Areas	12

Out of the total applications received, twelve (12) originated from provincial areas, while two (2) were from Metro Manila.

5. Verification and Email Confirmation

All applicants were contacted to verify whether they received an email from the assigned ASP personnel regarding the submission of supporting documents.

Email Confirmation Status Number of Applicants Percentage (%)

Confirmed Receipt	9	64.29%
No Response Yet	5	35.71%

Out of 14 completed applicants:

9 applicants (64.29%) confirmed receipt of the email verification message.

5 applicants (35.71%) have not yet responded to the verification message.

6. Key Takeaways and Recommendation

Recommendation:

Require applicants to provide at least two (2) active email addresses when submitting their application. This will serve as an alternative contact option in case the primary email address is inactive, incorrect, or inaccessible.

This recommendation is based on recent instances where some applicants reported that they did not receive the email containing the requirements, despite confirmation from the concerned department that the email had already been sent. Having a secondary email address on record will help ensure successful delivery of important communications and reduce follow-ups.

7. Conclusion

In conclusion, we generated a total of 20 ASP applications through Facebook, with 14 applicants successfully completing the process, demonstrating strong interest particularly from provincial areas. Implementing improvements such as requiring at least two active email addresses will help ensure reliable correspondence, minimize delays, and enhance the overall efficiency of the ASP application and onboarding process.

KOLIN PHILIPPINES INTERNATIONAL INC.
SUMMARY OF COMPLAINT
FROM THE MONTH OF FEBRUARY 1-28, 2026

CCF#	Facebook Name	Customer's Name	Date Message/w hen feedback was obtained	Message/Concern	Aircon Model	Date of Purchase	Team/ASP	Relayed To	Process center action plan to take	Feedback	Date Attended	Validation	ASP Explanati on Date Received	Remarks /Status	
CCEF-26-02-013 Socmed No Show/Others	Yren Nery	Sallimpade, Melvin	02/04/2026	Kronotak po ako ng Aldaya last Tuesday para sa scheduled aircon cleaning sa February 4. However, wala pong pununla kahapon (February 4), at wala rin pong update or notification na hindi sila makakapunta.	KSG-IWF-15W/FV-8K1M32-1	03/13/2025	Aldaya	Ms. Sheila	Need ASP Explanation	Findings - Dirty Unit, Recommendation - For General Cleaning, Repair Done - Rendered GC / Unit okay	02/08/2026	The ASP was unable to attend the first scheduled visit due to time constraints. During the second schedule, the technician arrived beyond the customer's available hours (7:00 AM-4:00 PM), resulting in another rescheduling. The service was successfully completed on February 6.	02/11/2026	The customer is unresponsive for feedback/validation. A message has already been left for follow-up.	Closed
CCEF-26-02-014 Socmed Others	Alice Concepcion	Concepcion, Alicia	02/09/2026	okay naman napuntahan na kame ng technician and nacheck naman nla ng mayos ang naging findings ng technician may need pallian na parts kaso hanggang ngayon wala pa binidgay samin na quotation sa repair at sa need pallian na parts."	KAG-145WCINV	07/19/2022	Kengie	Ms. Marnille	Need ASP Explanation	N/A	N/A	The ASP explained that the standard pricing for Kolin services is no longer sufficient to cover the expenses for consumable materials and other related costs, therefore a labor charge was added. However, they mentioned that the check-up fee was deducted accordingly.	02/23/2026	The ASP also apologizes and respectfully asks for your understanding regarding the matter. The customer decided not to proceed with the repair.	Closed
CCEF-26-02-015 Telesurvey Others		Pangyanhan, Bertrand	02/09/2026	The repair cost is too high, stating that they would rather purchase a brand-new unit with an additional PHP 7,000.	KSM-IW10WAE-7J1M	05/03/2021	LBRB	Ms. Marnille	Need ASP Explanation	N/A	N/A	The ASP explained that they did not charge the customer the additional ₱7,000. They only collected ₱1,000, which covered the technician's diagnostic fee required to determine whether the issue was with the indoor or outdoor board.	02/11/2026	The ASP also noted that the labor costs incurred for the diagnosis and board replacement exceeded the amount collected, resulting in the service being unprofitable on their end.	Closed

SUMMARY OF COMPLAINT
FROM THE MONTH OF FEBRUARY 1-28, 2026

CCF#	Facebook Name	Customer's Name	Date Message/when feedback was obtained	Message/Concern	Aircon Model	Date of Purchase	Team/ASP	Relayed To	Process center action plan to take	Feedback	Date Attended	Validation	ASP Explanati on Date Received	Remarks /Status
CCEF-26-02-016 Telesurvey Others		Conales, Lito Jr.	02/09/2026	Okay naman nalinis naman nila yung aircon so far wala naman inang problema sa service ang concern ko lang 1,000 yung sinigil sakin sa cleaning ng aircon.	KAG-100WCINV	09/24/2023	Surecool	Engr. Jorge	Need ASP Explanation	N/A	N/A	The ASP explained that there was a mistake in charging the customer P1,000 instead of Kolin's standard cleaning fee of P900 for a window-type unit. The ASP has already refunded the P200 difference to the customer via GCash. They also assured that any additional charges, if applicable, will be properly explained and communicated to the customer in advance.	02/11/2026	Closed
CCEF-26-02-017 Telesurvey Quality of Repair		Filoteo, Oliver	02/12/2026	Quality of service - need improvement, make sure tools are complete, to ensure job is complete on 1st visit.	KS-IW15-MCA1201-M32-1	N/A	IH-TEAM VIDAL	Engr. Jorge	Need ASP Explanation	Findings - ... Recommendation - ... Repair Done - Cancelled by OMF as per Luis.	02/12/2026	The Service Department conducted a surprise audit of the technicians on February 13, 2026. Based on the audit findings, the technicians were found to have complete tools. However, Mr. Mario Salomon and Mr. Vidal Llojero forgot to bring certain tools specifically a cordless drill, a drill with a drill bit for metal, and a wire stripper. An Incident Report (IR) will be issued to the said technicians.	02/16/2026	Closed
CCEF-26-02-018 Telesurvey Others		Edgar Bryan Marcelo	02/12/2026	1yr and 2 months palang yung aircon sira na agad ang dami ng need gamit sa aircon ko need daw leak test tapos need pallan ng evaporator tapos system reprocess kaya nga ako burnil ng bagong aircon para walang problema kaso mas problema pa ata yung burnil ako ng aircon wala pang ilan laon ang dami ng sira sana mabigyan ako ng consideration regarding sa mga need pallan at ayusin sa aircon, tapos ang mahal pa ng binigay sakin na quotation kabago bago palang ng aircon ko. Note: The customer reported that the technician did not explain the possible reasons for the unit developing a leak after only one year of use, leading the customer to question the durability of the unit. *Please see the attached quotation sent by the ASP. It shows that the system reprocess fee is higher compared to our standard system reprocess fee. Additionally, the leak testing and system reprocess fees are listed separately, even though leak testing is already included in the system reprocess procedure. *Kengie is a preferred ASP, which means they are required to comply with Kolin's standard technical procedures as well as the standard labor charges.	KAG-100WCINV	N/A	Kengie	Engr. Jorge	Need ASP Explanation	N/A	N/A	The ASP explained that the quotation provided was approved by the owner, and they are unable to offer any further discount since the quoted price is already minimal. They also explained that a labor charge was added because the standard pricing for Kolin services is no longer sufficient to cover the expenses for consumable materials and other related costs. The ASP sincerely apologizes and respectfully asks for your understanding regarding this matter. However, the customer decided not to proceed with the repair.	02/23/2026	Closed

**SUMMARY OF COMPLAINT
FROM THE MONTH OF FEBRUARY 1-28, 2026**

CCF#	Facebook Name	Customer's Name	Date Message/when feedback was obtained	Message/Concern	Aircon Model	Date of Purchase	Team/ASP	Relayed To	Process center action plan to take	Feedback	Date Attended	Validation	ASP Explanati on Date Received	Remarks /Status
CCCF-26-02-019	Shinjie Ancheta	Ancheta, Shinjie Ignacio	02/19/2026	They dont clean or wipe the case of the AC the dirt still on it.	KAG-100W/CINV	12/02/2022	Kengie	Ms. Sheila	Need ASP Explanation	N/A	N/A	The ASP admitted their fault in this matter and is taking full responsibility. They contacted the customer to offer to return and clean the unit; however, the customer informed them that they had already cleaned it and that everything is now fine. The ASP also extended their sincere apologies to the customer.	02/23/2026	Closed
CCCF-26-02-020	Jerson Belamino	Belamino, Jerson	02/18/2026	I am very disappointed with this experience. There was a clear agreed schedule of 8-11 AM, but the technician did not arrive within that time and we were only informed at the last minute that it would be after lunch. This shows a lack of respect for the customer's time. We adjusted our schedule to accommodate the appointment, so this delay without proper notice is unacceptable. What made it worse was that it felt like the situation was being shifted onto me, as I was told they still had unfinished work elsewhere — which should not be the customer's responsibility. Proper scheduling and time management should be handled internally, not passed on as an excuse. Because of this poor coordination and unprofessional handling of the appointment, I decided to cancel the service and will look for a provider who communicates properly and respects agreed schedules.	KA-150M/CAR1 NV32	N/A	Abyr	Ms. Sheila	Need ASP Explanation	N/A	N/A	The ASP was unable to attend to the customer at the requested time due to a scheduling conflict and prior service commitments. The ASP ensures that the client is informed at least one day before the scheduled service. On the day of service, the team will also provide an update prior to arrival to ensure proper coordination. In addition, a backup technician will be assigned in case of unexpected operational issues that may cause delays. However, delays caused by personal emergencies, severe weather conditions, unexpected vehicle issues during travel, or other minor incidents beyond control are excluded. The customer was transferred to airkhorfigus	02/23/2026	Closed

Job Application Report - February 2026

1. Application Sources Breakdown

Sources	Applicant
Facebook Comment Section	311
Facebook Inbox	46
Total Applications	357

The majority of job interest came from the Facebook Comment Section (311), followed by the Facebook Inbox (46), indicating that Facebook remains the most effective platform for applicant engagement.

2. Geographic Distribution of Applicants

Location	Applicants per Location	Location	Applicants per Location
Tarlac	33	Zamboanga	12
No Location Provided	31	Davao Oriental	10
Catanduanes	29	Bulacan	8
Iloilo	25	Cebu, La Union	7
Batangas / Bohol	23	Ilocos Norte	5
Laguna, Palawan, Metro Manila	19	Pampanga, Isabela, Bacolod	5
Camarines Sur	18	Nueva Ecija	2
Rizal	16	Mindoro, Ilocos Norte	1
Cavite, Leyte	15	Total Applications: 357	

The highest number of applicants comes from No location provided (40), followed by Camarines Sur (37) and Cebu (29). Next are Pampanga, Bulacan, and Tarlac (23 each), then Koronadal and Batangas (21 each). Mid-level counts include Metro Manila and Dumaguete (17), Rizal (15), Gensan/Zamboanga (14), and Sultan Kudarat (13). Lower numbers range from Cotabato (10) down to several locations with single-digit applicants, with the lowest at Pangasinan, Davao, Palawan, and Sorsogon (1 each), showing that most locations have relatively fewer applicants.

3. Key Takeaways and Recommendation

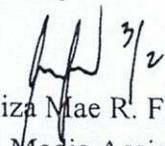
Recommendation

Based on the current job vacancies, the priority areas for recruiting Product Merchandisers are NCR (9 vacancies), Cavite (6 vacancies), and Zambales/Capas (8 vacancies). HR should actively promote these openings on the Facebook page, with particular focus on Zambales/Capas, where no applicants have applied despite having a high number of vacancies. Clearly highlighting these priority locations in job postings will help generate stronger interest, attract qualified candidates, and ensure that the Product Merchandiser positions in these high-demand areas are filled efficiently.

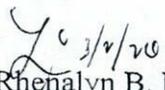
4. Conclusion:

The recruitment data shows that Facebook remains the most effective platform for attracting applicants, with the majority of interest coming from the comment section. While many applicants are from provincial areas, key locations such as NCR, Cavite, and Zambales/Capas, which have the highest demand for Product Merchandisers, show relatively lower or no applicant numbers. To ensure all positions are filled, recruitment efforts should be intensified in these priority areas to attract more qualified candidates.

Prepared by:


Ms. Riza Mae R. Flores
Social Media Assistant

Noted by:

For: 
Mrs. Rhenalyn B. Manzano
OP- Supervisor - Head of Social Media
Support & Survey Group

KOJIN PHILIPPINES INTERNATIONAL INC.
Net Promoter Score (NPS) and Product Awareness Report
Reporting Period: February 2026

I. EXECUTIVE SUMMARY

In February 2026, we delivered outstanding performance, achieving an "Excellent" Net Promoter Score (NPS) of 90.74%, representing a +1.59 increase from January and a +3.02% year-over-year growth. Despite a slight rise in the Detractor rate to 0.93% and a drop in total survey responses from 141 to 108, the percentage of Promoters reached a remarkable 91.67%, reflecting the loyalty and trust our customers place in us. Our After-Sales Support, rapid Chat Responsiveness, and reliable products, particularly the Quad Series and Inverter units, continue to drive exceptional customer experiences. At the same time, the slight increase in Detractors and our heavy reliance on Facebook for awareness highlight opportunities for us to strengthen our service consistency and expand our digital footprint.

The survey results, based on a total population size of 1980 with a confidence level 85% and +/- 7 margin of error, confirm a strong and stable trend in customer loyalty.

II. NET PROMOTER SCORE

A. NPS Customer Category Descriptions

The table below defines how customers are categorized based on their survey rating.

Category	Description
Detractor (0-6)	This category represents dissatisfied customers who are unlikely to buy our product or suggest it to others owing to a negative experience with our product or services. That may even discourage others from buying our product.
Passive (7-8)	This category represents customers who have a neutral view regarding our products and services we offer. We fairly satisfied them with our products and services, but they're rarely referring to or promoting our products or services to others.
Promoter (9-10)	This category includes our loyal customers who are eager to promote, introduce, and refer our products and services to others, particularly their friends and family, as well as their colleagues.

B. NPS Rating Interpretation Ranges

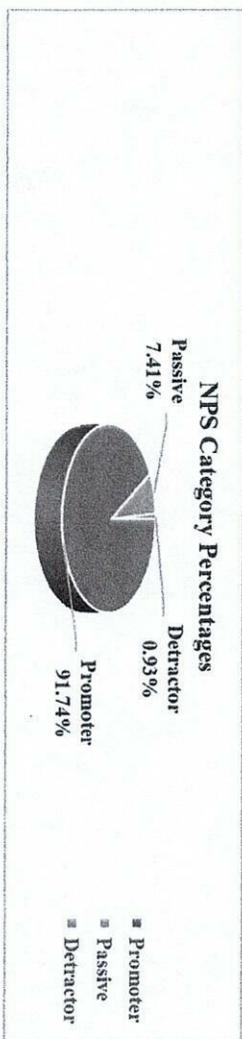
These ranges interpret the final NPS score and help evaluate overall performance.

Score	Rating
-100 to 0	Needs Improvement
1 to 30	Good
31 to 70	Great
71 to 100	Excellent

Note: NPS scores closer to 100 indicate stronger customer satisfaction and loyalty.

C. NPS Results Summary and NPS Overview

Category	Number of Customer	Percentage
Detractor	1	0.93%
Passive	8	7.41%
Promoter	99	91.67%
Total customer and NPS Result	108	90.74%



D. 2.5 Month-on-Month Trends

Category	January 2026		February 2026		Change
Promoter	89.92%	91.67%	+1.75		
Passive	9.30%	7.41%	-1.89		
Detractor	0.78%	0.93%	+0.15		
NPS Score	89.15%	90.74%	+1.59		

E. Comment Breakdown by Category

Note: Some customer responses may fall under multiple categories based on the range of feedback provided. Below is the distribution of comment themes per customer group, which gives insight into the main areas driving feedback.

IV. Overview, Analysis and Insights:

February showcased **continued momentum in customer engagement and brand advocacy**. Promoters increased by **1.75% month-on-month**, driven by positive experiences with our energy-efficient products and dependable service. Passives decreased by **1.89%**, indicating that more neutral customers are converting into loyal advocates. Although the slight rise in Detractors warrants attention, it serves as a critical reminder that **even our most loyal customers expect flawless service**, particularly when dealing with newly purchased units.

Our analysis confirms that **After-Sales Service remains the most significant driver of satisfaction**, accounting for **52.50% of Promoter loyalty**. **Prompt Chat Responsiveness** and **72-hour service completion** contributed **16.95% and 6.78%**, respectively, reinforcing our commitment to timely and effective support. Additionally, **Quality and Durability** accounted for **23.73%**, demonstrating that our units, especially the **Quad Series and Inverter units**, continue to impress customers with reliability and energy efficiency, further solidifying confidence in our products.

In terms of awareness, **Facebook remains our strongest channel** with 90 mentions, although this represents a decrease from 109 in January 2026. Mentions from Appliance Centers remained steady at nine, consistent with January. These trends indicate that while our social media presence is strong, we must **diversify our digital channels** to broaden reach, engage new audiences, and strengthen brand visibility beyond Facebook.

V. Recommendations:

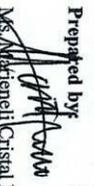
To capitalize on our momentum and address emerging gaps, we recommend the following actions:

1. **Resolve Product Issues Immediately:** We must ensure that any concerns with newly purchased units are handled **promptly and effectively**, protecting the trust and loyalty of our long-term customers.
2. **Achieving First-Visit Resolution:** By improving our ASP technicians' skills, keeping parts ready, and addressing minor issues on the first visit whenever possible, we reduce repeat calls, prevent frustration, and create a smoother customer experience.
3. **Expand Digital Reach:** While Facebook remains strong, we must **strengthen our presence across additional digital platforms**, including the Kolin Website and online advertising, to capture new audiences and maximize brand awareness.

VI. Conclusion:

February 2026 demonstrates that we are on a **strong upward trajectory**, achieving exceptional customer satisfaction and growing a dedicated community of brand advocates. Our pillars—**After-Sales Support, prompt Chat Responsiveness, and product reliability**—remain instrumental in driving this success. At the same time, the **slight rise in Detractors and heavy reliance on Facebook** indicate areas where we can further optimize. By **ensuring consistent, high-quality service and expanding our digital presence**, we are well-positioned to sustain growth, enhance brand advocacy, and reinforce Kolin's reputation as a trusted, customer-focused leader throughout 2026.

Prepared by


 Ms. Marteneh Cristal Patricia
 Sr - Social Media Assistant

CC: Marketing Dept/ Sir Alvin De Rivera

Noted by:


 Mrs. Rhena Yn B. Manzano
 OP- Supervisor - Head of Social Media Support & Survey Group

I. EXECUTIVE SUMMARY

We at Kohin Philippines International Inc. are proud to maintain a strong market position in February 2026, achieving a Net Promoter Score (NPS) of 90.74%, up from 88.65% in February 2025. Out of 108 survey responses, 91.67% of our customers identified as Promoters, demonstrating the continued trust and loyalty in our brand. Product awareness remains largely driven by our Facebook Page, which accounted for nearly 74% of all awareness channels.

II. NPS: For the Survey (How likely would you recommend us to your friends and relatives?)

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Detractor	1	1											2
Passive	12	8											20
Promoter	116	99											215
Total	129	108	0	0	0	0	0	0	0	0	0	0	237

III. Total Percentage:

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Detractor	0.78%	0.93%											0.85%
Passive	9.30%	7.41%											8.35%
Promoter	89.92%	91.67%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	90.79%
Total	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%

IV. NPS Result:

January	February	March	April	May	June	July	August	September	October	November	December	Total
89.15%	90.74%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	89.94%

V. Promoter Customer

NPS Comment Criteria	January	February	March	April	May	June	July	August	September	October	November	December	Total	Percentage
After-Sale Service	45	31											76	47.80%
Price of the Unit													0	0.00%
Quality and Durability	15	14											29	18.24%
Promptness - Chat	29	10											39	24.53%
Promptness w/ 72 hrs	11	4											15	9.43%
Total	100	59	0	0	0	0	0	0	0	0	0	0	159	100.00%

VI. Passive Customer

NPS Comment Criteria	January	February	March	April	May	June	July	August	September	October	November	December	Total	Percentage
After-Sale Service	1	3											4	57.14%
Price of the Unit	0												0	0.00%
Quality and Durability	0	1											1	42.86%
Promptness - Chat	2												2	0.00%
Promptness w/ 72 hrs	0												0	0.00%
Total	3	4	0	0	0	0	0	0	0	0	0	0	7	100.00%

VII. Detractor Customer

NPS Comment Criteria	January	February	March	April	May	June	July	August	September	October	November	December	Total	Percentage
After-Sale Service	1												1	33.33%
Price of the Unit	0												0	0.00%
Quality and Durability	0	1											1	33.33%
Promptness - Chat	1												1	33.33%
Promptness w/ 72 hrs	0												0	0.00%
Total	2	1	0	0	0	0	0	0	0	0	0	0	3	100.00%

VIII. NPS RESULTS: February 2026 vs. February 2025
 Net Promoter Score Comparison

Month	NPS Score
February 2026	90.74%
February 2025	88.65%
Change	+2.09

Customer Category Breakdown				
Category	February 2026	February 2025	Change	
Detractor	0.93%	0.00%	+0.93%	
Passives	7.41%	11.35%	-3.94	
Promoter	91.67%	88.65%	+3.02	
Total Responses	108	141	-33	

IX. Product Awareness: For the Survey (how and where did you learn about Kolin and its products)

Month/Category	January	February	March	April	May	June	July	August	September	October	November	December	Total
Kolin FB Page	109	90											199
Kolin Instagram	1	0											1
Kolin Youtube Channel	1	0											1
Kolin Tiktok account	1	0											1
Google Ads	5	1											6
News Papers	0	0											0
Appliance centers	9	12											21
Refer by a friend/colleague	6	9											15
Refer by a relative	3	2											5
Website	0	0											0
Other (Google Search, Kolin old user, Facebook Group, Searching in the internet)	4	8											12
Total	139	122	0	0	0	0	0	0	0	0	0	0	261

X. PRODUCT AWARENESS COMPARISON

Channel	February 2026	February 2025	Change
Kolin Facebook Page	90	74	+16
Kolin Instagram	0	0	0
Kolin YouTube Channel	0	0	0
Kolin TikTok Account	0	0	0
Google Ads	1	2	-1
Newspapers	0	0	0
Appliance Centers	12	26	-14
Referred by Friend/Colleague	9	9	0
Referred by Relative	2	7	-5
Kolin Website	0	25	-25
Other (Google Search, Old Users, FB Groups, General Internet Search)	8	25	-17
Total Responses	122	170	+48

XI. Analysis, and Insights (NPS and Product Awareness)

Our NPS has grown year-over-year, reflecting strong customer satisfaction and a Promoter increase of +3.02%. While the Detractor rate rose slightly to 0.93%, total survey responses decreased from 141 to 108, highlighting an opportunity for us to further engage with our audience.

Key Satisfaction Drivers:

Our analysis confirms that After-Sales Service remains the most significant driver of satisfaction, accounting for 52.50% of Promoter loyalty. Prompt Chat Responsiveness and 72-hour service completion contributed 16.95% and 6.78%, respectively, reinforcing our commitment to timely and effective support. Additionally, Quality and Durability accounted for 23.73%, demonstrating that our units, especially the Quad Series and Inverter units, continue to impress customers with reliability and energy efficiency, further solidifying confidence in our products.

Product Awareness Channels:

Our Facebook Page continues to dominate with 90 mentions, a substantial increase from 5 in February 2025. Awareness from Appliance Centers declined from 26 to 12, while the Kolin Website recorded zero mentions, down from 25 last year. This emphasizes the need to expand our digital presence beyond social media to reach more potential customers.

XII. Recommendations:

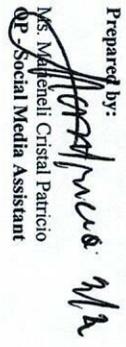
To capitalize on our momentum and address emerging gaps, we recommend the following actions:

1. **Resolve Product Issues Immediately:** We must ensure that any concerns with newly purchased units are handled promptly and effectively, protecting the trust and loyalty of our long-term customers.
2. **Achieving First-Visit Resolution:** By improving our ASP technicians' skills, keeping parts ready, and addressing minor issues on the first visit whenever possible, we reduce repeat calls, prevent frustration, and create a smoother customer experience.
3. **Expand Digital Reach:** While Facebook remains strong, we must strengthen our presence across additional digital platforms, including the Kolin Website and online advertising, to capture new audiences and maximize brand awareness.

XIII. Conclusion

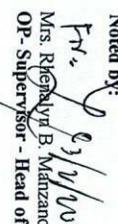
February 2026 was a strong month for Kolin, marked by an outstanding NPS and a growing community of brand advocates. Our key strengths remain After-Sales Support and prompt Chat Responsiveness, which continue to drive customer satisfaction. At the same time, a small rise in detractors and our heavy dependence on Facebook for awareness highlight areas of potential risk. By expanding our digital presence across multiple channels and ensuring consistent technical service, we can maintain this positive momentum throughout 2026.

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Noted by:


Mrs. Rhenalyn B. Manzano
OP-Supervisor - Head of Social Media Support & Survey Group

February 2026

Date	Origin TSVY (Relay)	Origin TSVY (DC)	Origin (SOC)	SJR No	Technician Team or ASP Name	Facebook Name / Customer name	Detractor Rating 0-6	Passive Rating 7-8	Promoter Rating 9-10
02/04/2026		1		HO-00289616	Jerico	Rubio, Paula			10 - Lagi kong sinasabi na maganda talaga ang Kolin, kasi sobrang tipid sa kuryente almost 2 years na kami gumagamit
02/04/2026			1	HO-00288129	Carcilar	Alvin Jay Launente			10 will share and endorse it to all of my family
02/04/2026			1	HO-00288584	Jerico	Kym Mon			10. Chat response is fast, service is reliable.
02/04/2026			1	PAM-00020417	In house	Alexis Argoso			"10 star - I already recommend you guys and I always will Thank you so much"
02/05/2026		1		HO-00289650	Cheratech	Carabi, Rodolfo			9 - Actually recommended ko na sa kapatid ko. Pangalawa ko na rin na Kolin aircon 'to.
02/06/2026		1		CEB-00011400	Carl Electromi	Penuelo, Ma. Rebecca			"Para sa akin 100 kasi maganda talaga, malami. Tapos may unit din kami sa manila na Kolin, sana itong split type ko tumagal siya tulad dun sa iba nanging units.
02/06/2026		1		PAM-00020637	ST. JOSEPH	Gregorio, Mark Lester			10 - maganda ang unit, wala akong masabi. Kung masy naamin na maganda, magpurchase pa kami ulit.
02/09/2026			1	HO-00289526	Kengie	Ronalyn Tabucon			syempre po 10! Super satisfied po sa service! Mabilis at maayos ang technician, malinis ang aircon at work area, at magalang pa. Ire-recommend ko po ang Kolin sa mga kaibigan at pamilya. 🍀
02/09/2026			1	HO-00288798	AGD	Rulosa Bhele			10 I will recommend it to my family and friends
02/09/2026			1	HO-00289220	Dreamcool	Abegei Dalayap			yes, scoring it as 10
02/09/2026			1	HO-00288477	Reblardo	JONNEL SALVADOR S. DOROTAN			Hi, 10 po rate ko sa inyo. Hindi hassle magpa-schedule at maghanap ng legit na cleaning service.
02/10/2026			1	HO-00289622	HSB	Clinton B. Claro			Thank you so much po. 🙏
02/11/2026		1		HO-00290397	Airepublic	Quezon City Hall		8 - Ganit ko rin ang Kolin sa bahay namin at subok ko na	

02/12/2026			1	HO-00289928	ACGD	Cha Chia Ramos		8 yes I will refer them to other friends and relatives because they are kind and clean well.	the quality of your product is 10 for me. customer service is also 10 for me, very responsive. 10 for kolin customer service
02/16/2026			1	HO-00289528	Aldaya	Melvin Salimpade			
02/16/2026			1	HO-00289834	Godspeed	Ronald Baron			
02/18/2026			1	HO-00289770	RKH	Thanayos Ramont (A)			I'm giving a score of 10 because the technicians quickly cleaned the air conditioner and brought their own rag and floor mat to wipe the wet floor after the job, as requested
02/18/2026			1	HO-00290294	Kings Aire	Hector Manag Jr			10 - Fast, hassle-free and reliable service
02/18/2026		1		CDO-00011277	JARS	Moroscillo, Angel Gwyn			10 - recommended na namin, 2nd unit na namin ito e 10 po para sa good service and ina-update nila ako kung available ako sa araw na Yun.
02/20/2026			1	HO-00290408	Bountycool	Andreyvn Marino Subieto (A)			
02/20/2026	1			HO-00290622	RKH	Padilla, Glen		Been using kolin for the last 12 years. This is our 2nd aircon in our home. Also we bought 2 aircon also in our church. my score will be 6 since there's problem with this one we bought recently	
02/20/2026			1	DAG-00017088	Sois	Lady Clariz Ferrer			10 - Excellent customer service and very accommodating. Hi Kolini! sorry late reply po.
02/20/2026			1	HO-00289449	Kengie	Angelo Deleonio			10/10 and will recommend it to my family and friends! Grabbe den yung support ng after sales pag may problem. Thanks kolini!
02/20/2026		1		HO-00291073	Araquel	Rabanal, Berliza			10 - kasi pangalawa na namin itong unit at okay naman ang kolin products at services
02/20/2026			1	HO-00289569	IH	Mar Basister		After sales support is top notch. I had problem at first with product itself, didn't resolve it the first time they tried convincing me that it was normal, but the second time they fixed it was satisfactory. So from 7 to 8 score	
02/20/2026			1	HO-00290440	RKH	Gia Basa Peralta			10, service is great Perfect 10
02/23/2026			1	HO-00291093	Cooling Instinct	Jellyn Camaña			Super recommended and this is what i love the after sales of kolini Easy to access and responds immediately Give extra peace of mind ☺ Thank you so much

02/24/2026			1	PAM-00020835	Pampangga Technician	Lyn Consador			Since I started using my Kolin Quad AC, I've been recommending you to all the people that I know. My electricity bill is consistently low even though I use the AC 12-24hrs per day. Super suit! Its 10/10 for me! 😊
02/24/2026			1	HO-00291100	Jerico	Car Ing			The kuyas who cleaned my AC today are also very kind.
02/25/2026			1	HO-00290871 & HO-00290872	Jerico	Ronald Soriano			Definitely 10/10. Our airconditioning is functioning like its still brand new and very good after service 😊
02/25/2026			1	HO-00291192	Kengie	EMS MILAY			10 - The process was smooth from booking up to cleaning. The team was professional and responsive, and both the aircons and working area were left clean after the service. Always the recommended service team. Highly recommended. Thank you as always.
02/25/2026	1			HO-00291274	Kingaire	Eastbay Pharmacy			10 - Highly recommended to ky friends & family, I rate 10
02/26/2026	1			HO-00289968	Kingsaire	Santa, Ysabelle			10 naman yung rating namin sa mga staff ni kolin very accomodating
02/26/2026		1		HO-00291710	Entropy	Estal, Leah			10 - Mabaitang yung mga technician at maayos yung service
02/26/2026		1		HO-00291203	Sentine	Blaza, Terrie			10 - Kasi by our experience maganda yung AI unit, kusa syang nababa ng temp.
02/26/2026			1	HO-00291334	Jerico	Reziel Terol and Alvaro Perez Jr			10 - maganda at satisfied po kami.
02/26/2026			1	HO-00290262	RKH	Christel Dalag			10 - will recommend, because they have a great after sales service.
02/27/2026			1	HO-00290265	Aircosaver	Tan, Hedy			10 reliable to book cleaning services for the past 3 years
02/27/2026	1			HO-00288783	RKH	Su, Samson			10 - I learned about Kolin from a friend's suggestion. Last year when I brought the Kolin aircon, I recommended it to my brother and he had shifted to Kolin also. I would still highly recommend it to others who would want a good quality product and also a good after sales service.
02/27/2026	1			HO-00290736	Mario Salomon	Marasigan, Brian			10 - Enrique Chua Yap is my Good friend
02/27/2026		1		PAM-00020859	Mac Aire	Regala, Karl Melvin			10 po nakita po namin siya sa shopee tas sya lang yung inverter na air cooler kaya grmb na namin.
02/27/2026		1		PAM-00020830	SENTINE	Logo, Benigno			10 - Maganda po ang performance po ng aircon namin
02/27/2026	1			HO-00291581	MJRC	Santos, Atty. Arvin			10 - Wala pa naman kami nagging problema e kahit noon ilan na unit na meron kami na Kolin
02/28/2026			1	HO-00291004	Cheriatech	Almerson S. Plan			I am a long time customer Highly likely - 9
									10. Very easy to contact

02/28/2026			1	HO-00290992	On-Cool	Nicolas Amboy Gutierrez			10 Whenever I talked to my friends regarding AC brand recommendations, I always recommend Kolin. Aside from the quality, the customer service is top tier.
02/28/2026			1	CEB-00011410	KLKA	PRINCI KRISTEL VILLANO			10 -I always recommend kolin for its good and quality products and superb after sales service.
02/28/2026			1	HO-00290499	MIRC	Rose Ann Naval			9- The service was prompt and efficient, and my concern was addressed properly. I appreciate the professionalism and responsiveness of your team. Overall, I'm very satisfied and would gladly recommend your service to others.
Total:			6	12	29				

MLP/MSK

Prepared by: *[Signature]*
 Ms. Mafreli Cristal Patricia
 OP - Social Media Assistant

Noted by: *[Signature]*
 Mrs. Roderick B. Matzano
 OP - Supervisor - Head of Social Media Support & Survey Group

CC: Mr. Alvin Rivera and MKTG Dept.

Kolin Philippines International Inc
 TikTok Monthly Performance Report
 February 2026

1. Executive Summary

In February 2026, Kolin Philippines' TikTok account saw a notable increase in engagement and inquiries compared to January. Total inquiries rose from 37 to 52, primarily driven by General Inquiries. Content production also improved, with 9 posts published versus 3 in January, resulting in higher post views, likes, and comments. Despite this, net new followers dropped from 42 to 22, showing that while visibility improved, converting viewers into followers remains a challenge. Overall, February reflected strong audience interaction, especially around product usage and feature-related questions.

Month / Nature of Inquiry	General Inquiry	Service Inquiry	Product Inquiry	Parts Inquiry	ASP / Dealership Applicant	Job Applicant	Total
January	27	2	4	3	0	1	37
February	47	0	4	1	0	0	52
March							
April							
May							
June							
July							
August							
September							
October							
November							
December							
Total	74	2	8	4	0	1	89



2. Performance Metrics and Overview: January 2026 VS February 2026

Metric	January 2026	February 2026	Change
Net New Followers	42	22	-20
Total Followers	2,097	2,119	+22
Profile Views	321	358	+37
Posts Published	3	9	+6
Post Views	7,642	9,800	+2,158
Likes	223	382	+159
Comments	38	100	+62
Shares	27	18	-9
Total Inquiries	37	52	+15

3. Analysis & Insights

Inquiry trends show that General Inquiries increased significantly from 27 to 47, while Service, Parts, and Job Applicant inquiries decreased slightly. Most messages focused on recommended temperature settings for energy efficiency, the No-Drip feature, timer usage for Creo Series, and WiFi mode / remote setup. This indicates that customers actively seek operational guidance to maximize efficiency and understand features.

Performance metrics reveal that **higher posting frequency** directly boosted views, likes, comments, and inquiries, while shares decreased and net new followers dropped. This suggests content is engaging but may lack strong calls-to-action or shareability. Audience behavior confirms a recurring need for **educational and how-to content**, with users preferring quick guidance via TikTok rather than manuals. There is a clear opportunity to **reduce repetitive inquiries** through proactive content posting.

4. Recommendations

We should **focus on educational content** by creating short tutorial videos on temperature settings, timer usage, No-Drip function, and WiFi activation. This will **reduce repetitive questions**, help customers use their units efficiently, and make our content more relevant.

We need to **convert viewers into followers** by adding **stronger calls-to-action**, pinning helpful videos, and using series-based content like #KolinTipsEveryWeek.

We can increase shares by making **relatable summer content**, cooling memes, energy-saving comparisons, and using **trending sounds** while keeping our brand credible.

We should **proactively address FAQs** with monthly recap videos and clear captions. This reduces repeated inbox inquiries and improves customer satisfaction.

We also need to **prepare for summer** by scheduling content on maintenance reminders, cleaning frequency, 6-month ASP servicing, and proper room sealing. This positions us as **proactive and reliable**.

5. Conclusion

February 2026 showed strong growth in engagement, visibility, and inquiries driven by increased posting and audience interaction. We need to **convert engagement into new followers**, increase shares, and address repetitive operational questions. Focusing on **tutorial-based content**, strong follow-driven CTAs, and shareable summer-ready posts will sustain growth and prepare for the high-demand season. February reflects positive momentum, but strategic content optimization is essential to maximize growth potential.

Prepared by: *[Signature]*

Mrs. Watterell Crista Patricia
OE Social Media Assistant

CC: Marketing Dept. / HR Dept.

Noted by: *[Signature]*
FM: *[Signature]* 3/2/26

Mrs. Rhakayn B. Manzano
OP - Supervisor - Head of Social Media Support & Survey Group

Koloin Philippines International Inc
Inquiry thru Koloin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Koloin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
Anonymous participant	02/06/2026	Hello po ask kolang po if normal lang po ba na hindi tumutulo yung window type na aircon namin sa likod? napansin ko po kasi lately paarang walang tubig na tumutulo huhu	Actually po, dahil sa weather na hindi gaanong kainit ngayon, hindi rin masyadong maraming water ang nire-release ng AC. Napapansin po namin na kapag malamig ang paglilid, minimal lang ang tubig na nagdi-drip, tapos kapag mainit at mataas ang humidity, mas marami itong nire-release. Normal po ito kasi nakadepende sa temperature at humidity level ng room—hindi po ibig sabihin na may problema ang unit. Pero kung mapapansin nyo po na may splashing sound, tapos niremove nyo na yung rubber sa likod, bakka po barado na yung drain hole	02/07/2026	KCUP	WAC - General
Raymart Vargas Pineida	02/25/2026	Admin please pa approved naman po:how much po kaya pag paayos nito? Santa rosa laguna po location namin. (s-series)	Message po kayo sa fb page ni Koloin para mactheck po nila anong problem ng ac. Mabilis naman po silang magreply	02/25/2026	KAUP	S-Series - General
Roden Lei	02/07/2026	Bakit po kya may amoy mula nung ginamit ko ung self clean mode ng creo?... Pero once non mo na nwawala ung amoy prang patay na daga.	check po yung paglilid, bakka may patay na insect o kung may basang damrit, kasi puwede rin po itong maging cause ng foul odor	02/07/2026	KAUP	Creo - General
Marie Shiella	46205	Maganda ba at di maingay ang QUAD SERIES WINDOW TYPE NI KOLIN? Hope to get info.. ita	Based on my experience po, tahinik po talaga siya at energy-efficient. Basta siguraduhin lang po na tama ang installation at saktong ang HP para sa room nyo	46205	KAUP	Quad - General
Hannah Uy	46267	okay lang ba maglagay ng ganito? koloin quad window type Burnil kami ng aircon sa mail, koloin 2HP certus ai worth 52,998 php 44,998 lang dpat for 2HP PERO NACHARGE KAMI NG 52,998 tama po ba?pls help	Wag po. May sarili namang filter eh.	46267	KAUP	Quad - General
Anonymous member	02/27/2026	skl. sulit tiga si primus gold 2hp. 20hrs daily nakaopen. 3100 lng bill ko, minsan naabot 4k pag mataas singil ni meralco PC 20hrs daily ref non inverter 24/7 tv 55inch almost 15hrs daily Gled lights electric kette twice a day	Mas maganda po na magmessage kayo o tumwag sa pinagbilhan nyo po to clarify bakit ganun yung pricing	02/27/2026	HBAG	Certus AI - General
Anonymous participant	46055	Pwede ba ito pang spray sa coil?	yes pwede po. basta odorless	46055	KAUP	Koloin - General
Anonymous participant	02/04/2026	Ano po ba ang tawag sa cleaning na binabaklas at binabaha mismo ang outdoor unit? Magkaliba rin po ba ng rate yun?	Pumpdown/Pulldown cleaning po tawag and yes magkaliba yung bayad para dyan	02/04/2026	KAUP	Koloin - General
Anonymous participant	02/04/2026	magkaliba po ba rate ng regular cleaning sa pull down cleaning?	Yes po. Message kayo sa fb ni Koloin	02/04/2026	KAUP	Koloin - General
Anonymous participant	02/18/2026	Question po, 1st time ko magpapa clean ng aircon, much better po ba na sa service center mismo ng koloin or okay naman yung sa cleaning services na offered dito sa fb? Ano po ang pro's and con's? Salamat po sa inputs nyo.	mas better pong sa authorized po mismo ni koloin kasi mavoid ang warranty ng unit nyo pag sa iba nagpalinis, pwede po kayo mag message mismo dito Koloin Philippines para maassist po kayo	02/18/2026	KAUP	Koloin - General

Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
Anonymous participant	02/27/2026	pag nakabit napo yung unit at gsto mto palitan o i balik possible po ba? 4th day ng unit ngyon using bdo cc buy now pay later	Actually po, kung walang defect at nagamit na ang AC, hindi na po ito maaaring ibalik dahil considered as used item na po siya.	02/27/2026	KAUP	Kolin - General
Anonymous participant	02/27/2026	iba ba ang price sa mall kesa sa online? burnil po kami sa mall 2HP pero pag check ko sa online nila pang 2.5HP Yung price na nka charge samin	Kapag nagamit na po ang unit, hindi na ito maaaring maibenta Mas maganda po na magmessage kayo o tumwag sa pinagbilhan niyo po to clarify bakit ganun yung pricing	02/27/2026	KAUP	Others - General
Anonymous participant	46114	Normal ok ba na pag nag self cleaning ay nagyeyelo po? Nag self cleaning kse ako knina napanasin ko parang my ibang tunong binuksan ko pag tanggal ko ng filter nakita ko nag yeyelo po Sana may makasagot tia ☺ Sino po mga naka creo dito ? Permission to post admin	Yes nagyeyelo po yan process po yun ng self cleaning. Hayaan niyo lang po na matapos	46114	KAUP	Creo - TS
Anonymous participant	02/23/2026	Hello, normal ba yung ganitong tunog? Pabuga buga sya? Ganyan ba talaga sya? Or need ko na ipacheck. Kakabili lang last Sunday. Never ko kasi naexperience yung ganyang tunog sa mga naging aircon namin ibang brands. Ayan yung settings, low cool 24. (creo)	Message na lang po kayo sa fb page ng Kolin. Hindi ko po kase sure kung normal o hindi. at least kapag sa kolin talaga manggagaling, panatag sa loob	02/24/2026	KCUP	Creo - TS
Araia Lim	02/24/2026	hi, recently bought the 1.5hp kolin creo. napanasin ko na medyo malingay siya. compared sa iba naming ac sa house, ito pinakamalingay, ganito po ba talaga?	try to message kolin fb page Kolin. Active naman po sila, send lang po kayo ng vid	02/24/2026	HB	Creo - TS
Jan Aaron Acelar Tababa	02/25/2026	MAY high pitch sounds ba talaga pag umamandar ang creo? squeeking sounds? Nauditing ko sa labas pag umandar sya. Pero sa ilob ng kwarto d naman rinig.	Message po kayo sa fb page ni Kolin. since walang video po, hindi po masabi kaya mas maganda na magmessage na lang po kayo sa kanila	02/25/2026	KCUP	Creo - TS
Anonymous participant	1/31/2026	Nagsisipi talaga ako bat ako nagpabudol dito sa unit na ito. May mga gabi na ganito siya every 10 minutes gugulatin ka nalang. Minsan 30 seconds na ganyan, pag snwerte ka mga 5 seconds lang pero ang gulat effect sa mga tentahin. Kung saglit lang matilis naman kung ganun lalo kung pagod ang katawang lupa mo. Haaay wala ka pang 1 year pakiusap kolin quad umayos ka na. ☹️	Na-try niyo na po ba i-check? Mas okay siguro kung diretso niyo ipa-check sa Kolin Philippines since under warranty pa naman po yung AC niyo, para mas mablis maaddress yung issue sa AC niyo	46024	KOSPU	Quad - TS
		Ginawa ko na yung mga advise sa settings at sa swing. etc (Quad)				
TalentedMouse4787	46024	Hello po. New Kolin Quad series Full DC Inverter (1.5 hp) user here, mag 1 month pa lang. Any idea po sa P8 error issue ng AC namin? Pag dating po ng around 12noon minsan 2pm, nag kaka P8 error po. Pero kapag hindi na sobrang init hindi naman nagkakaerror. Ganito po yung sa likod ng AC. We assumed na baka dahil sobrang init ng panahon so nagtrial and error kami - hindi na nag P8 kapag nilalagay namin sa 16-cool-high mode from 12noon to 4:30pm then switch namin sa 23 cool medium mode afterwards. Thank you po in advance.	Hindi po surud yung allowance ng ac sa installation. masyadong dikit yung side sa wall. Better to relocate po yung ac niyo. Possible baka kaya nag error since hindi standard yung installation. Message din po kayo kay Kolin Philippines regarding sa concern niyo po	46055	KAUP	Quad - TS

Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
Anonymous participant	02/02/2026	Permission to post admin <input type="checkbox"/> 刺 Hello po. Normal lang po ba yung ganitong tunog? Parang may sumasayaw na turnyo? Any tips and advice po. (Quad)	Message po kayo sa Kolin. Pakita niyo po video para maaddress po concern niyo	46055	KAUP	Quad - TS
Anonymous participant * 4	46083	Hello, tigin niyo po ba normal yung ganto kaingay? Pinuntahan na kasi to dati normal daw, pero i think hindi kasi may window type dn kame na ibang brand pero hindi ganto kaingay. 2hp kolin quad. 26 temp low fan. Thank you (quad)	Message po kayo sa fb page ng Kolin Philippines para maaddress po yun concern niyo	46083	KOSPU	Quad - TS
Anonymous member	46083	Hi po, ano po kayang dapat gawin dito. Recently lang po nabili ang Aircon (Jan 10, 2026), at first di naman siya maingay tulad sa video but a few days ago umiingay na po sya nang ganyan and today lang nag ilaw ang filter button. Please help po <input type="checkbox"/> 刺 <input type="checkbox"/> 聒 T/A. (quad)	Message po kayo sa Kolin para maaddress po yung ingay na narinig niyo and possible po kaya umilaw yung filter kase madumi na at need na po ng linis. recommended po kase na every 2 weeks ang linis sa filter pero kung nalinis naman na at nandyan pa din, possible din na nagamit na yung ac niyo ng 250 hours	46114	HB	Quad - TS
Admah Tawas Odnunap	02/04/2026	ASK LANG sino po ba naka incounter nito bigla nilang dina ma set sa 20 yung cool mode nya.60+ na sya ngayon lang nagka ganito tapos parang may matapang na amoy akong na sisinhot sa loob ng kwarto ko para syng xorrox na bsta iba talaga amoy nya tapos bigla nilang naging gnyan?pwedi pa kaya to ipa warrantny?? (quad)	Message po kayo sa fb page ni Kolin para macheck po nila yung concern niyo	02/04/2026	KAUP	Quad - TS
Lance_3346	02/27/2026	Tanong lang po if may naka experience na pong magpalinis ng Aircon nila tapos parang hindi na kasing lamng katulad dati? Kolin Quad Full Dc Inverter	If after cleaning ay hindi pa rin po malamig, o pakiramdam niyo ay hindi na kasing lamng tulad ng dati, mas mabuti po na i-contact niyo ulit yung nag-service sa inyo para ma-check nila. Isa rin pong factor ang pag-init ng panahon ngayon. Napapansin ko rin po na minsan hindi na kinakaya ng 25 度 - 6 ° - C na setting ang init, kaya kailangan ibada nang kaunti ang temperature para mas comfortable. Kung sa Kolin authorized kayo magpa-service, may service warranty naman po iyon. Tawagan niyo lang po sila ulit para ma-assist kayo nang maayos.	02/27/2026	KAUP	Quad - TS
Anonymous participant	02/20/2026	Bought November 2023. Regular cleaning every 6 months by an authorized Kolin technician, never by a non-authorized tech. Last cleaning was December 2, then this month biglang nag-start mag-build up ng ice. Worth saving pa ba to or mas okay na bumili ng new unit before summer? I already emailed Kolin to check if covered pa ng warranty, but no response yet. May naka-experience na ba ng ganito sa Inyo? (quad)	Hindi na po covered sa warranty dun sa 1 year for parts and labor. Sirong authorized po kayo nagpalinis?	02/20/2026	KOSPU	Quad - TS
Anonymous participant	02/03/2026	Good PM po! Ask ko lang po kung ky idea ba kayo magkano magpaayos ng aircon na my error sa screen na HT7 Please help po thank you	Message po kayo sa fb page ng Kolin Philippines. Depend po kase yan kung anong sira	46083	KOSPU	Kolin - TS

Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
Anonymous participant	46024	ask lang, ano possible dahilan kapag mahina ang tulo ng tubig ni kolin? kumbaga halos wala pa isang baso sa magdamag. & hindi rin gano kalamig, mailit lang kwarto and naka 22 na sya.. TIA	Message po kayo sa fb page ni Kolin	46114	KAUP	Kolin - TS
Jam Gris	46205	Admin paapprove po ako. Last dec 2025 lang binili nagamit pa siya kagabi ipos ung ginamit ko now nag on sya pero bigla syang namatay 1 month palang sya	If under warranty po, message Kolin Philippines po para mas ma-assist po kayo sa concern nyo	46205	KAUP	Kolin - TS
Sunshine Faeldone	46328	Ano po kya nang yari sa unit namin may times na amoy kulob ung lumalabas na hangin sa unit nmn. Nang yayari to pag malamig na ung room nmn then bglang parang mag fan sya ipoa amoy kulob ung amoy. Salamat po sa mkakasagot.	try nyo po muna i-fan mode yung AC nyo for 5-10 minutes bago patayin. Bakka kailangan na rin ng cleaning yung unit. Pwede po kayo message mismo sa Kolin Philippines para mag paservice	46328	KAUP	Kolin - TS
Anonymous participant	02112/2026	Hello po ano po ginawa nyo? Ganito din po samin 😊 may way po ba para di makapasok ang amoy usok sa labas pag naka on ang aircon? napakapasaway kasi ng mga kalapit bahay namin palaging nagsisiga	Gamit na lang po kayo ng air purifier, o kaya wag po munang gamitin for the meantime para di amoy usok yung room. Wala po tayong magagawa sa mga kapitbahay na hindi mapakausapan	02112/2026	KAUP	Kolin - TS
Ros Ella	02/20/2026	Possible po ba na hindi lagi available yng fan motor? Legit kolin tech ang nag check ng ac namin pero mag one month na ako nag follow up para mapalitan yng fan motor out of stock pa din.	Possible po. Bakka wala po talaga silang stock kung legit naman kayo nagpacheck	02/20/2026	KAUP	Kolin - TS
Angela Milanio	02/23/2026	RP: How to connect wifi@home plus app sa split type kolin po? Nag follow po kami sa instructions nang manual hindi patin lumalabas ang wifi 煤 5	For your information po, Primus Gold po is for EWPE, while Certus naman po is for Net Home. Try mo muna i-reset yung WiFi ng AC mo. Tapos make sure lang na 2.4 GHz yung connection mo para ma-connect ng maayos. Kung hindi pa rin gumana, better na i-contact na po si Kolin para ma-guide kayo step by step. Pwede nyo rin po silang i-message sa FB page nila para mabilis ang assistance. Kolin Philippines	02/23/2026	KAUP	SAC - Remote
Shaina Geronimo - Angeles	02/04/2026	Hello new user po kolin creo 1.5hp, ano po ang setting and yung tipid po sa kuryente.	23-25c cool mode low fan	02/05/2026	KCUP	Creo - Remote
Emond De Jesus	02/10/2026	Hi - New Kolin Creo window type 1hp user here. Perge namang tips ilke settings ng AC niyo, how often dapat mag pa linis. Etch. Thanks!	23-25c cool mode low fan. kada 6 months ang linis depende po sa duni	46297	KCUP	Creo - Remote

Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
Anonymous participant	02/17/2026	Share ko lang yung bill namin for December 25 - January 25. Using Kolin Creo 0.75HP. Using the AC for almost 20hrs per day Our appliances: Inverter refrigerator 7.5 cubic 24/7 Haier 55 Inch TV 10-15 hrs per day Kolin Creo 0.75HP 20 hrs per day Rice Cooker 4 LED Bulb Super tipid sa kuryente may mga times na 24/7 pa kami nag bubukas since may baby kami. Settings is Cool mode 26 low fan. Super lamig na niya. Can vouch for this. Naka submeter pa kami na 16 per watts.	Sa tamang setting at tamang HP, mababawasan ang worry mo sa paggamit ng AC. Kapag akma ang horsepower sa laki ng kwarto at tama ang temperature setting, mas maayos ang takbo ng unit at mas mababa ang konsumo sa kuryente.	02/18/2026	KCUP	Creo - Remote
Anonymous participant	02/23/2026	hi po new user po ako kolin creo naka 25 po temp cool usually pero nowadays naka dry mode kasi mas malamig sya, mas adviced po ba naka cool mode always kesa dry? ask lang rin po if mas mataas konsumo ng dry kesa sa cool ty	Sa experience ko, minsan mas feel mong malamig sa Dry mode, lalo na kapag mataas yung humidity sa kwarto. Pero ideal lang gamitin siya for about 2 hours, lalo na kapag rainy season o kapag medyo damp ang room. Nakakatulong talaga siya i-balance yung moisture sa air, kaya minsan mas refreshing ang feel kaysa sa Cool mode. Pero tip pa rin, Cool mode ang main mode para mabilis mapalaming yung room. Tapos Dry mode naman kapag kailangan lang — halimbawa kapag umuulan o medyo humid.	02/23/2026	KAUP	Creo - Remote

Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
Anonymous participant	02/26/2026	Ano po ba tamang setting nang creo 1hp? Samin kasi bago pa bill pero nag koonsume po nang 1kw per hour. Auto 25 yung temp.	<p>Ideal po ang 25°C sa Cool mode; sa personal experience ko, comfortable na ang setting na yan at hindi pa masyadong malakas sa kuryente.</p> <p>Tungkol naman sa 1 kW per hour, mas magandang i-clarify kung ito ba ay consumption ng AC lang o total ng buong bahay kasama ang iba pang appliances. Malaki ang epekto nilo sa pag-compute ng actual usage.</p> <p>Mahalaga rin na tama ang HP ng AC sa laki ng room. Kapag underpowered, tuloy-tuloy ang unit para maabot ang set temperature; kapag overpowered, madalas mag-adjust ang compressor. Parehong puwedeng makapag-ayon sa efficiency. Dapat match ang HP sa room size at heat load, kabilang ang bilang ng tao, appliances, ceiling height, at kung exposed sa direct sunlight.</p> <p>Check din ang ventilation sa ilkod ng AC at iyaking may proper clearance mula sa wall. Kapag masyadong dikit o kulob, mahirap ang unit na maglabas ng init, kaya tataas ang konsumo. Malaking factor din ang kalinisang ng filter at coils—kapag madurni, mas hirap ang airflow at mas napapagod ang AC.</p> <p>Sa madaling salita, maraming factors ang nakakaapekto sa power consumption, hindi lang ang temperature setting.</p>	02/27/2026	KCUP	Creo - Remote
Anonymous somebody6805	1/31/2026	Sino po nakapag connect ng quad series sa google home? Ano ginawa niyo? Account linked successfully. Pero hindi lumalabas sa google home app.	Puwede niyo po subukan i-select yung EWPE Smart Home AS.	46024	KAUP	Quad - Remote
EnthusiasticDeer7259	02/24/2026	Kolin Quad 1hp user here. Tanong lang po dapat po ba i-fan muna ang ac bago icool? gano po katagal fan kung kailangan? thanks po	put in in cool mode first then choose your fan mode whether high, med, or low	02/24/2026	KAUP	Quad - Remote
Anonymous participant	02/18/2026	tanong ko lang po, bakit yung certus ko panay iba iba yung temp while working hind siya stick sa isang temp? paano po maayos yun?	Nakaambient temp yan. ang binabasa ng aircon po ay yung ambient temp ng room. Or message na lang po kayo sa fb page ni Kolin.	02/18/2026	KAUP	Certus - Remote
Anonymous participant	02/27/2026	Kolin Certus AI 2HP ano po recommend setting sa tanghali ? salamat po	23-25°C sa Cool mode po ang ideal setting. Pero kung sobrang init talaga, puwede niyo pong i-set sa 23°C para mas mabilis lumamig ang room. Ramdam na rin po kasi ang init ngayon.	02/27/2026	KAUP	Certus AI - Remote

Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

	Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
42	Aldin Buño Dordas	02/07/2026	ask ko lang po ano po kaya ang best temp and mode sa 1.5hp primus gold split type inverter??	Para efficient po, set 23–25°C sa cool mode, fan sa med–low, at regular lirisin ang filter. Every 6 months po yung general cleaning para talagang energy efficient po	02/07/2026	KAUP	Primus - Remote
43	Aldin Buño Dordas	02/16/2026	malakas po ba sa kuryente ang primus gold inverter 1.5hp 25° tas medium fan at nakaturbo???ung technician kasi nagset non buti accidentally napindot q ung turbo na off q kaya naisip q nakaturbo pala..sana po may makasagot..salamat skl.	Garnit lang po kayo ng 23-25c cool mode low fan, if ever naman mataas ang humidity, dry mode po pero not more than 2 hours	02/18/2026	KAUP	Primus - Remote
44	Anonymous participant	02/17/2026	suit tiga si primus gold 2hp. 20hrs daily nakaopen. 3100 lng bill ko, minsan naabot 4k pag mataas sirgini ni meralco PC 20hrs daily ref non inverter 24/7 tv 55inch almost 15hrs daily gled lights electric kette twice a day	Tamang setting lang talaga ang kailangan para tipid sa kuryente, at kapag maayos ang maintenance ng AC mo, mas lalo mong masusult ang inverter technology nilo	02/18/2026	KAUP	Primus - Remote
45	Aldin Buño Dordas	02/16/2026	malakas po ba sa kuryente ang primus gold inverter 1.5hp 25° tas medium fan at nakaturbo???ung technician kasi nagset non buti accidentally napindot q ung turbo na off q kaya naisip q nakaturbo pala..sana po may makasagot..salamat	Kapag naka-TURBO yung AC mo, super high yung fan speed niya para mas mabilis mapalaming yung area. If you compare power consumption between TURBO and medium fan speed, sa tingin ko, minimal lang talaga yung difference. Kung 25°C naman, medium fan speed setting ok na po yun—nasa ideal setting na po yan.	02/18/2026	KAUP	Primus - Remote
46	Anonymous participant	02/16/2026	Good Day po, ano po normal setting nyo sa kolin 1hp, when it comes to temp and mode. kabibilang lang ng ac, need insights lang po. thankyouu	23-25c cool mode low fan. malaming na po sobra samin yung	02/18/2026	KAUP	Kolin - Remote
47	Anonymous participant	02/20/2026	Hello po, baka may naka experience na din kagaya ng sakin. Ano po kayang gagawin sa app pag nag changed po PW ng wifi? Pano po mako connect ulit sa wifi yung aircon? Kolin full DC inverter user po ako. Salamat po sa makakasagot.	reset niyo po ulit. Tanggaling yung ac sa app then gawin ulit yung steps ng pagconnect	02/20/2026	KAUP	Kolin - Remote
48	Anonymous participant	02/20/2026	Bought November 2023. Regular cleaning every 6 months by an authorized Kolin technician, never by a non-authorized tech. Last cleaning was December 2, then this month biglang nag-start mag-build up ng ice. Worth saving pa ba to or mas okay na bumili ng new unit before summer? I already emailed Kolin to check if covered pa ng warranty, but no response yet. May naka-experience na ba ng ganito sa inyo? (quad)	Hindi na po covered sa warranty dun sa 1 year for parts and labor. Sinong authorized po kayo nagpalinis?	02/20/2026	KAUP	Quad - Warranty
49	Cj Hesoyam	02/02/2026	Ask ko lang, magkano po mag pa install ng Kolin quad 1.5 hp window type yung may cage sana tsika breaker, salamati! taguing area	Message po kayo kay Kolin Philippines	46083	KASPU	Quad - Installation
50	Anonymous participant	46114	hello, is this a decent placement for aircon? Huhu saw a post here abt sa error ng ac nya.	Dapat proper ventilation po. May labasan ng mainit na hangin	46114	KAUP	Kolin - Installation
51	Anonymous participant	02/23/2026	anong size po kaya yung ganto sa quad 1.5 hp?	If I remember correctly, meron mismo sa Kolin niyan. Try mo po i-message sila sa FB page nila Kolin Philippines	02/23/2026	KAUP	Quad - Parts
52	BlueChestnu2564	02/27/2026	San po nakakabili ng filter? ALABANG AREA	Meron po yan sa lazada. Check niyo lang po model ng unit niyo tapos i-check niyo sa lazada	02/27/2026	KAUP	Kolin - Parts

Kolín Philippines International Inc
Inquiry thru Kolín Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolín Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
53 EnthusiasticPineapple2742	02/23/2026	Hello po baka meron po dito marunong mag ayos ng aircon, bigla lang po kasi namatay at hindi ulit gumana. Taguig Area po sana. Pacomment na lang po. Window type po	Message po kayo sa fb page ni Kolín. If under warranty po yung ac niyo, mas maganda na sa kanila para hindi mavoid ang warranty niyo. Mabilis naman magpaschedule sa kanila eh Better po kung directly kay Kolín kayo mag-check para sure na authorized yung magse-service ng AC niyo, at para accurate din yung charge. Pwede niyo rin po silang i-message sa FB page nila — usually may sumasagot agad at maaskaso kaagad. Ito po FB page nila incase needs nyo po Kolín Philippines	02/23/2026	KAUP	WAC - ASP
54 Anonymous participant	02/23/2026	Good afternoon po, may idea po kayo how much usually yung singil sa deep cleaning ng window type AC ng Kolín?	Mas mabuti po na sa Kolín kayo magpa-cleaning. Since under warranty pa po ang AC niyo, ma-void ang warranty kung hindi authorized ang gumawa ng service. Kapag hindi po authorized ang naglinis at may na-damage o nagka-problema ang unit pagkatapos, wala pong pananagutan ang brand. Para safe po at manatiling valid ang warranty niyo, mas mainam po na sa authorized nang Kolín na kayo magpa-service.	02/27/2026	KAUP	Creo - ASP
55 ResilientPapaya8534	02/27/2026	Hello po, guys more than 6 months na ang kolín creo na aircon namin. Batac sana namin mag pa cleaning. Pa advice if mas ok po ba sa kolín mismo o sa iba nalang? Salamat po.	Baka makatulong din po — madali naman po silang ma-reach sa official Facebook page nila. Ito po ang FB page nila: Kolín Philippines	02/27/2026	KAUP	Kolín - ASP
56 Anonymous participant	02/02/2026	Looking for Trusted po na Aircon cleaner here at General trias Cavite po. Thank u.	Message po kayo sa fb page ng kolín Kolín Philippines. Dyan po ako nagpaschedule ng service	02/02/2026	KAUP	Kolín - ASP
57 CJ Mercado	46055	Hello poi! Saan po pwede mag reach out para sa cleaning ng Kolín AC dito sa Kubao Pampangang? thank you	Message po kayo sa fb page ng Kolín Philippines. Dyan po ako nagpaschedule ng service	46055	KAUP	Kolín - ASP
58 Anonymous participant	46083	Mga boss ask ko lang saan kayo nagpapa-cleaning ng aircon? Mas okay po ba kapag sa mismong kolín magpacleaing? Salamat po	Yes lalo kung under warranty yung ac niyo po. Kase mavovoid yan kapag iba ang naglinis	46114	KCUP	Kolín - ASP
59 Sherwin Esquivel	46083	Linis aso pag sa kanila ka tiga nagpalinis, mabilisan lang. Di nalinis mabuti, hindi manlang gumagamit nang sabon pang hugas sa mga plastic.	Sherwin Esquivel dapat nagmessage po kayo sa Kolín. Na hindi maayos yung linis para maaktyonan nila at pabalikin ang technician	46114	KCUP	Kolín - ASP
60 Anonymous participant	46114	Mga boss ask ko lang saan kayo nagpapa-cleaning ng aircon? Mas okay po ba kapag sa mismong kolín magpacleaing? Salamat po	Yes. Lalo kung under warranty ang aircon	46114	KAUP	Kolín - ASP
61 SincerHedgehog3702	46205	May service center po ba ng Kolín sa Pasig? Yung malapit sa Rosario. Ty	Message Kolín Philippines po para po talagang authorized nila mag service nang Ac niyo at sure na may warranty rin after service	46205	KAUP	Kolín - ASP
62 Mark Ian Palad	46358	San meron dito sa Dasmarinas Cavite. Brgy Langkaan 1. Nag home service ang kolín? Pacheck kasi namin yung AC namin. Salamat po.	Message po kayo sa fb page ng Kolín. Dyan po ako nagpaschedule ng service	46358	KAUP	Kolín - ASP
63 Anonymous participant	02/18/2026	San po kaya pwede magpacleaing ? Ung sa kolín talaga mag 1 yr . Na aircon naman now lang ako papalinis ☺	mag message po kayo sa fb page ni Kolín Philippines para maassign po kayo sa authorized technician nila malapit po sa inyo	02/18/2026	KAUP	Kolín - ASP

Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

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Anonymous participant	02/20/2026	New user ask lng po tuwing kelan po nililinis SI kolin? At totoo po b matipid sa kuryente SI kolin? Ty	Yes po. User ng quad here. Tipid po talaga sa kuryente. tsaka depende po sa gamit pero recommended na linis is every 5-6 months	02/20/2026	KAUP	Kolin - ASP
JM Gomez	02/23/2026	Looking for naglilinis talaga ng kolin aircon Magkano po?Salamat Location: Tanza Cavite	Message po directly si Kolin Philippines para po authorized talaga nila ang mag service nang AC mo	02/23/2026	KAUP	Kolin - ASP
Danilo Lao	02/25/2026	San b mayron service center dto sa bicutan	Message po kayo sa fb page ni Kolin. Dyan po ako nagpapaschedule ng maintenance	02/25/2026	KAUP	Kolin - ASP
Anonymous participant 496	02/27/2026	sa website ba nila or fb?	Pwede po kayong magpa-service sa official FB page nila. Doon din po ako nagpapalinis at responsive naman po sila. Baka makatulong po ito — ito po ang FB page nila: Kolin Philippines	02/27/2026	KAUP	Kolin - ASP
Kiba Ibrahim Regis Sarabia	02/27/2026	hello po , sino pong pwede maglinis ng aircon , kasi brannew sya so di ko sya pwede ipagalaw sa iba sino , maglilinis po salamat po	Mas mabuti po na mag-message or mag-contact kayo sa Kolin kung kailangan ninyo ng service. Maari rin po kayong magpa-schedule sa official FB page nila. Iwasan na lang po magpa-service sa unauthorized, lalo na kung under warranty pa ang unit, dahil maaaring ma-void ang warranty. Kapag sa kanila po kayo nagpa-service, may service warranty pa after cleaning or repair. Baka makatulong po ito — ito po ang official FB page nila: Kolin Philippines	02/27/2026	KAUP	Kolin - ASP
Anonymous participant	02/23/2026	Ok pa ba tong ganitong model? Galing lang sa ofc lililipal lang sa living room. (SAC)	Mas maganda po na ipasurvey niyo yung room para check po mga heatloads and makapagrecommend ang mga technician sa inyo ng best ac unit para sa room. Message lang po kayo sa fb page ni Kolin para matulungan po nila kayo	02/23/2026	KAUP	SAC - PC
Araia Lim	02/18/2026	Thoughts on this please. Bakka ganito aircon niyo. Thank you! <small>僕様 (creo)</small>	Highly recommended po. gold fins, may self cleaning at tipid sa kuryente since full dc inverter siya	02/18/2026	HB	Creo - PC
Anonymous participant	02/09/2026	Bukod sa phone app, ano main difference ng Creo vs Quad? Super noticeable ba like cooling capacity, noise, self-cleaning, etc	Creo- gold fins good siya kapag malapit ka sa creek,ilog, basta places na may mataas na humidity Quad-higher cooling capacity kompara sa creo	46267	KAUP	Creo/Quad - PC
Anonymous member	46328	Kolin Creo or Kolin Quad? Alin po mas tipid at recommended? Both 1.5hp	Check cooling capacity. Kung ano po yung mataas, yun yung mabilis na magpapalamig sa room	46328	HBAG	Creo/Quad - PC
Crisiel Isabel Sabando	02/18/2026	Hello po 🙏 Sa mga Kolin user, ano mas okay sa dalawa? Kolin Quad or Kolin Creo? Thank you 🙏🙏	Creo- gold fins good siya kapag malapit ka sa creek,ilog, basta places na may mataas na humidity Quad-higher cooling capacity kompara sa creo	02/18/2026	HB	Creo/Quad - PC

Koloin Philippines International Inc
Inquiry thru Koloin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Koloin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

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74 ElegantLlama9725	02/27/2026	<p>plpa. Which of these 2 ang proven and tested na may lower energy consumption (bill cost)?</p> <p>Got confused po. 🤔 As CREO has higher EFR, lower power input but QUAD has higher cooling capacity?</p> <p>Need your suggestion. Thank you!! 🙏</p>	<p>Actual, both naman po tipid sa kuryente since parehong full DC inverter, pero syempre kailangan pa rin nasa tamang settings at tamang HP para talagang makatipid ka. Sa computation, isama po lahat ng heat load o nagre-release ng init—like occupants, appliances, windows, ceiling height, at kung direct sunlight ba. Kailangan lahat po maconsider. Kung may malaking bintana, magandang gumamit ng blind o blackout curtain para hindi masyadong mainit. Kasi kung undersize o oversize yung AC, malaki ang effect sa cooling performance at power consumption.</p> <p>Tamang setting din po, like 23–25°C, para hindi mag-overwork yung AC mo.</p> <p>Kung gusto mo ng advanced features, tulad ng ma-open yung AC bago ka umuwi, go with Quad. Pero kung gusto mo lang simple pero may advanced features pa rin like self-clean, go with Creo. Both units maganda po choices. Sa amin, ginagamit ko yung Quad habang sa mother ko naman ay Creo.</p>	02/28/2026	HBAG	Creo/Quad - PC
75 Anonymous participant	02/13/2026	<p>Hi po</p> <p>Planning to buy Koloin Quad po before summer? Totoo po bang matipid sa kuryente? and also, may I know your settings po and how many hours po nakaopen per day? Thank you</p>	<p>Yes po, gamit ko na po yung Koloin Quad for 3 years na, and super reliable talaga. Usually, set ko lang sa 25#C sa cool mode, basta well-maintained po at tamang HP, talagang tipid at efficient siya.</p>	02/14/2026	KAUP	Quad - PC
76 QueenBee008	02/15/2026	<p>Angong brand po yan? Koloin po ba? Eh ung Koloin Quad po ba yun, okay din po ba? I mean tipid din po?</p>	<p>QueenBee008 Tipid po talaga. dalawa na nga quad namin eh haahah</p>	02/16/2026	HBAG	Quad - PC
7 Eve Robles	02/19/2026	<p>Lf: Koloin Quad 0.5 or 1hp with installation na rin sana Manda area</p>	<p>Punta po kayo sa website ng koloin o kaya message po kayo sa kanila para matulungan kayo at mabigay yung authorized dealer a malapit sa area niyo</p>	02/19/2026	KAUP	Quad - PC
78 Anonymous participant	02/20/2026	<p>LF koloin quad 1.5hp bnw</p>	<p>Check na lang po kayo sa website ni koloin. para sa authorized dealer nila kayo burnili</p>	02/20/2026	KAUP	Quad - PC
79 MaPilar Cruz	02/24/2026	<p>Koloin Lf KAG-145WCINV 1.5HP CASH:</p>	<p>mas better pong burnili po kayo sa accredited dealer ni koloin, makikitan nyo po sa website ni koloin then search nyo lang po yung area nyo lalabas na po dun yung mga dealers na malapit po sa inyo</p>	02/24/2026	KAUP	Quad - PC
80 Bryle Briones	02/26/2026	<p>maingay po ba ung koloin? can you please describe po? thanks (quad)</p>	<p>Hindi po siya maingay. Nagulat nga po kami kasi based sa experience namin sa non-inverter, sobrang ingat talaga. Kayang nung nagpalit kami ng AC, ang laki ng difference. Mas maingay pa nga yung electric fan namin kaysa doon sa AC.</p>	02/27/2026	HB	Quad - PC
81 Alain Phillip Sih	02/07/2026	<p>hi po. mag survey lang po, kumusta po ang inyo mga koloin quad full dc window type. planning to get a 2hp for a 20sqm room.</p>	<p>Actually, puwede rin po ang 2 HP for a 20 sqm room kung marami pong heat load sa loob, tulad ng number of occupants, appliances, lights, high ceiling, or malaking bintana Ito rin po ang mga factors na kailangang i-consider at isinasama sa computation para masigurong swak ang HP ng unit sa actual conditions ng room.</p>	02/07/2026	KAUP	Others - PC

Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
82 F Adm Navarro	02/13/2026	Lf kolin 1.5 certus Parangue or las Pinas area	Ty nyo pong i-check sa website ni Kolin, may list po ng stores doon kasama na rin yung contact number nila.	02/14/2026	KCUP	Certus - PC
83 Anonymous participant	02/01/2026	Hello sino naka 1hp kolin certus AI dito? Any inputs and kamusta po power consumption? thank you.	nakita ko yan sa abenson, inexplain sakin ng PM nila yung mga advanced features like yung sa AI na nag a-adapt siya based sa normal usage ng user, kaya for sure malaki matipid sa kuryente dyan, hindi ko pa kasi bibiliin goods pa kasi yung primus ko eh.	02/02/2026	KAUP	Certus AI - PC
84 Eiya Hernandez	02/19/2026	Anyone na naka kolin certus ai? Kamusta nman po? Tipid po b tga sa kuryente? Any feedback... thanks for sharing,	Yes po, check niyo posa website ng kolin yung features, ang advance. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong macoconsume niya, magnonotily po sa inyo kapag yung sinet niyo ay lumagpas	02/19/2026	HB	Certus AI - PC
85 Anonymous participant	02/23/2026	Crowd sourcing Ok ba kolin primus gold? Ty (Primus)	Check niyo po yung CSPF rating niya, mataas, plus mataas din ang cooling capacity at full DC inverter. Ibig sabihin, mabilis magpalamig ang room, at kapag naabot na ang set temp, doon na papasok ang inverter para efficient sa kuryente.	02/23/2026	KAUP	Primus - PC
86 Nash Sarker	02/25/2026	LF: 3HP Brand Kolin Primus Gold in QC	mas better pong burnili po kayo sa accredited dealer ni kolin, makikitan nyo po sa website ni kolin then search nyo lang po yung area nyo lalabas na po dun yung mga dealers na malapit po sa inyo	02/25/2026	KAUP	Primus - PC
87 Amadeuz Baredo	02/24/2026	LF: Kolin KAC-48RG 4ft. Air Curtain. baka po meron kayo.	mas better pong burnili po kayo sa accredited dealer ni kolin, makikitan nyo po sa website ni kolin then search nyo lang po yung area nyo lalabas na po dun yung mga dealers na malapit po sa inyo	02/24/2026	KAUP	Light Commercial I - PC
88 GoldMouse2593	1/31/2026	Hello po. Magandang araw sa lahat. Tanong ko lng po kung ano po yung magandang air purifier at dehumidifier na brand po? Or may 2in1 po ba na maganda? Yung subok na po at budget friendly. Madalas kase ubo bin anak ko. Baka mka help if may air purifier/dehumidifier po sa room. Maraming salamat po	If ang main concern niyo po ay ubo, mas okay po siguro kung mag-get kayo ng air purifier since focus siya sa pag-remove ng allergens at pollutants sa hangin. Yung dehumidifier naman po, pang-balance lang ng moisture sa area. You can consider po yung Kolin Air Purifier kasi mayroon na po siyang 3 filters.	02/01/2026	HB	Others - PC
89 ExcitingArngula5684	1/31/2026	Hellooo. May rhinitis kasi anak ko. Ano okay na bilhin? Air purifier or humidifier?	Kung rhinitis concern ng anak mo, go for air purifier. Mas focus siya sa pag-remove ng dust, pollen, at ibang allergens, so mas okay siya for rhinitis.	02/01/2026	HB	Others - PC
90 MotivatedFlower9440	1/31/2026	Hi. May nakagamit na po ba sa inyo ng aircon na ito? Ok po ba siya and matipid po ba sa kuryente? Or may suggestions po ba kayo na ibang brand or model? Hehe. Salamat!	You can check yung Kolin Air Purifier	02/01/2026	HB	Others - PC
91	1/31/2026	Hello po ask q lng anu po nganda a.c n window type po for 27 square meter po? Ung tipid po s kuryente.. Salamat s sasagot	Consider mo po Kolin Philippines	02/01/2026	HB	Others - PC

Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
92 PastelBee2636	1/31/2026	Carrier Aura or Daikin Amhian split type AC 1hp Hello po planning to buy new AC po ano po ang best and pinaka tipid po sa dalawa? For small bedroom use lang po. Need po feedback before buying. Thank you po	Might consider po Kolin Philippines	02/01/2026	HB	Others - PC
93 FunQuince2875	02/01/2026	Ano po kaya mas okay na brand ng dehumidifier?	Kolin Philippines po. Malaki na rin capacity tas tipid po sa kuryente since inverter type na.	02/01/2026	HB	Others - PC
94 Anonymous member	02/01/2026	Best brand dehumidifier? Any suggestions. Thank you	Consider Kolin Philippines	02/01/2026	HB	Others - PC
95 Anonymous member	02/01/2026	Hello pweede pasuggest po ng budget friendly na inverter Aircon window type .. Durable sana	Try and tested ko na po Kolin Quad	02/01/2026	HB	Others - PC
96 Anonymous member	02/01/2026	Hello po. Ask ko lang sana Thank you po in advance	Possible na mataas yung humidity sa bahay niyo kaya nagkaka-molds. Mas okay gumamit ng dehumidifier para mabawasan at ma-balance yung moisture sa loob ng bahay. Iwasan muna yung humidifier kasi nagdadagdag lang siya ng moisture at baka mas dumamni pa yung molds. Mas okay din ung dehumidifier na malaki ang capacity at inverter type, like Kolin dehumidifier.	02/01/2026	HB	Others - PC
97 Yeyowwww	02/01/2026	Hello po, just want to get your thoughts. Ano pinaka-okay in terms of window type inverter aircon? Kolin or Midea brand? Tom kasi ako if which one din ang pinakamatipid sa kuryente. Any insights would be helpful po. Thank youuu!	Check niyo rin po yung CSPF at cooling capacity ng AC, pati na rin yung after-sales service ng brand. Yan po yung mga chine-check ko nung namimili ako ng AC before. In the end, Kolin po yung kinuha ko	02/01/2026	HB	Others - PC
98 Verlyn Secillano	02/02/2026	For Aircon brands	Might consider kolin po. inverter po at mabalis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus AI. Nababasa po nung yung consumption niyo sa kuryente at pweede niyong iset kung magkano yung gusto niyong macconsume niya. magnonotily po sa inyo kapag yung sinet niyo ay lumagpas	02/02/2026	HB	Others - PC
99 Daffodil Flores	02/02/2026	Ano po mas okay sa dalawang brand na to? Ito lang po kaya ng budget	Mas maganda po kung mag ipon muna kayo at bumili ng inverter. Malakas po sa kuryente kapag non inverter. Might consider dito si kolin crec kase pasok po sa budget kung mag ipon po ng ilang buwan	02/02/2026	HB	Others - PC
100 Anonymous member	02/02/2026	Paano po tamang pag gamit ng window type ac inverter? May oras ba dapat minimum?	wala. as long as reach na yung set setting, the inverter will work	02/02/2026	HB	Others - PC
101 Greywolf1442	02/02/2026	#TPAdmin Ano po mas recommended nyo na type ng inverter aircon?	Depends sa room size at kung nagrerent o hindi. Since sa window type, pweede sa nagrerent since kung may balak lumipat, hindi hassle at hindi mahal ang maintenance. While sa split type, good kapag malaki yung room since mataas ang cooling capacity ng mga split type. Although mas mahal siya sa maintenance, pero maganda siya kase may saliring outdoor unit. Hindi malingayon. Dahil sa nagrerent ako, i bought kolin quad kase yun yung pasok sa needs ko	02/03/2026	HB	Others - PC

Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

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Princess Del Rosario Resurreccion	02/03/2026	ano po kaya maganda sa dalawa? carrier or datkin?	Might consider kolin po. inverter po at mablis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus A1. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong macconsume niya. magnonotily po sa inyo kapag yung sinet niyo ay lumagpas	02/03/2026	HB	Others - PC
PurpleZebra1419	02/02/2026	Hingi lang po ako ng suggestions niyo. Ano po kaya magandang air purifier sa bahay? Pang living room sana.	kolin uv air purifier po perfect for living room po	02/03/2026	HB	Others - PC
	02/02/2026	Asking po if ok po ba itong brand nato ska matipid po ba xa s electric? At ndi po b xa maddaling masira? salamats sasagot	might consider kolin quad po full dc inverter din po kaya super tipid sa kuryente, matibay, quality and mablis din po ang after sales service ni kolin	02/03/2026	HB	Others - PC
Jhazz Poisie	02/03/2026	Permission to post admin Question po. Anong magandang brand nang spilt tyoe aircon? Thanks in advance po	kolin po, primus gold or certus ai matatas espf, matipid sa kuryente, at advance features din po plus points po ang after sales service ni kolin kasi mablis po and convenient kaya less hassle po	02/03/2026	HB	Others - PC
Christopher Anthony Benedicto	02/03/2026	Okay na ba 1hp sa 7x7 na room? Hindi po kasi available ang 1.5hp. Need na po ang aircon hindi na makapag hintay dumating bagong stocks!	Consider din po yung heatload. Bakla maunder capacity ka pa, hindi lalamig yung room	02/04/2026	HB	Others - PC
Malou B - Baracena	02/04/2026	anong magandang air purifier po?yong di naman masyadong mahal salamat	Kolin po.	02/04/2026	HB	Others - PC
Seve Marco Labrador	02/03/2026	Patulong po sana. This is about humidifier and dehumidifier. I read in the grup na pag always aircon is need humidifier, and if prone to molds and room is dehumidifier. What if both. Nag aircon 24 hrs and with presence ng molks ang room? Pag on ang ac 60-70 ang humidity level (lpgas na s good level) question: so it means no need for humidifier kht naka aircon? Pag patay nmaan ac 50-60 humidity level based s temperature. I also have my air purifier on sa room With allergic rhinitis Thank you po s ssgot.	Yung air purifier mo malaking tulong lalo na sa allergic rhinitis, kaya continue lang sa paggamit at siguraduhing laging malinis ang filters. Sa current setup mo Pero kung gusto mo talagang kontrolin ang humidity dahil may mold sa area, mas magandang mag-invest sa malaking capacity na dehumidifier, tulad ng Kolin Dehumidifier, since malaking capacity at inverter type pa para ma-maintain ang moderate humidity.	02/04/2026	HB	Others - PC
Jlynn Marie	02/04/2026	Hello, good day	Check mo po ang CSPF at cooling capacity, pati na rin ang after-sales service. Ito po yung mga chinese namin nung nagpl-plano kaming burnili ng AC, kasi gusto ko makatipid sa kuryente at ayaw ko na ma-hassle pag kailangan na ng service, lalo na kung malayo o mahirap makontak ang service center.	02/04/2026	HB	Others - PC
Glyndel Sepe	02/04/2026	Which one is the best brand kaya in terms of standing aircon units? Please help out a new homeowner.	Kolin Philippines Highly recommended	02/04/2026	HB	Others - PC

Kolín Philippines International Inc
Inquiry thru Kolín Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolín Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
111 Romeo Beboy Vinco	02/04/2026	CROWDSOURCING: Is there an ACU (split-type or window-type), that you can switch on & off even if you	Kolín Philippines certus AI. Kahit malayo. Meron din yung kapag malapit na kayo sa bahay niyo, detected ng ac, kusing mag-on. You can check po sa website nila yung specs and features. Kung may extra tanong, message po kayo sa kanila. Very accommodating naman sila sa inquiries eh	02/04/2026	HB	Others - PC
112 MJ Chua	02/04/2026	What brand and unit ng Air Purifier (with humidifier or plain) po maganda? Yung long lasting . 25-30 sqm po yung room	Kolín. Highly recommended	02/04/2026	HB	Others - PC
113 Rachelle Rose	02/04/2026	Hello po! Planning to buy aircon for my 13sqm bedroom. Ano po mas maganda between Midea or TCL window type inverter? Any suggestions po yung kaprice lang. Thank you so much po!	Might consider kolín creo. Same lang din sa price range then compare sa specs saan ang mas mataas sa cooling capacity. Dun niyo po makikita na kapag mataas ang cooling capacity, doon mabibilis na magkick in ang inverter	02/05/2026	HB	Others - PC
114 Anonymous member	02/05/2026	pareco naman ng window type aircon na below 20k thank you	Kolín creo. Highly recommended	02/05/2026	HBAG	Others - PC
115 Mimi PS	02/05/2026	Patnubay po ano po mareco nyo window type aircon? Turn between panasonic and koppel	Kolín quad user here. Sobrang tipid sa kuryente. 2 years na namin gamit so far wala pa naman nagiging issue.	02/05/2026	HB	Others - PC
116 Reina Barona Dolera	02/05/2026	anong pong dehumidifier ang marecommend niyo? brand and quality	kolín dehumidifier po highly recommended especially sa mga lugar na mataas po ang humidity 30l moisture removal na po tas inverter na rin po	02/05/2026	HB	Others - PC
117 Anonymous member	02/05/2026	Good day everyone Any feedback po sa AUX Q-SERIES FULL DC	Georgia Royalle Might consider kolín quad. Good after sale service based sa experience at really good for investment	02/05/2026	HBAG	Others - PC
118 Chastily Val	02/05/2026	May gumagamit ba nilo dito sa group? Kamusta po performance? (Wall fan dahil may baby kami, laging ipasok dalin sa fan e haha)	baka maconsider nyo rin po yung kolín air circulator wall fan din po inverter na po kaya makakalipid din po kayo sa kuryente	02/05/2026	HB	Others - PC
119	02/05/2026	Anupo mgandang window type A.C for 27 square meter po.. ung mababa po s kuryente and mabilis po lumamig..trx po s sasagot	Kolín quad user here. Sobrang tipid sa kuryente. 2 years na namin gamit so far wala pa naman nagiging issue.	02/06/2026	HB	Others - PC
120 Rose Ann Caldana-Coluso	02/05/2026	hello, survey lang po. ano po bang mgandang unit ng split type AC sa 3 brand options na to: Sharp American Home TCL eto lang po kasi available units sa store na malapit samin. thank you po sa sasagot	Might consider kolín po. inverter po at mabibilis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus AI. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong maccconsume niya. magnonotily po sa inyo kapag yung sinet niyo ay lumagpas	02/06/2026	HB	Others - PC
121 lapit_na_summer_29	02/05/2026	Pwede po mag tanong? Paano kung ang size ng room ay 118 inches length 95 inches width Ilang HP po ang pwede? At ano po ang mgandang brand kaya ng window type yung tipid sa kuryente at matibay	Kolín po. Mas maganda na ipasurvey niyo na lang po yung area para malaman din yung healtload	02/06/2026	HBAG	Others - PC

Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
122 Anonymous member	02/06/2026	Hi ask ko lang po! Ano magandang brand ng split type aircon? Planning to establish my clinic kasi 40 sqms po. And also iian ba need?	Might consider kolin po. Inverter po at mabilis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus Ai. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong macoconsume niya. magnotify po sa inyo kapag yung sheet niyo ay lumagpas	02/06/2026	HBAG	Others - PC
Anonymous member	02/06/2026	Hello po. Hingil lang po sana ako honest review sa mga naka experience na sa ganitong brand ng Aircon. Thank you po	Might consider kolin, quad user here. Sobrang tipid sa kuryente. 2 years na namin gamit so far wala pa naman nagiging issue.	02/06/2026	HBAG	Others - PC
124 Miles Sandi	02/04/2026	Asahi Inverter Fan or Panasonic Inverter Fan? magkano po consumo niyo?	might consider kolin household fan po inverter na rin po and malakas din po yung buga ng hangin po	02/06/2026	HB	Others - PC
125 ArticulateHedgehog5090	02/06/2026	Maganda po ba ito at tipid medyo tight kasi budget di po kakayarin sa 20k up.	kolin creo po full dc inverter din po and may self clean feature po	02/06/2026	HBAG	Others - PC
126	02/04/2026	San po Mabilili ung Kolin Air Purifier at Magkano po kaya ?	nabili ko yung air purifier online pa nung pandemic. Pero try niyo i-check yung official website nila para sa list nang mga partner store nila. Pwede rin kayong mag-canvass sa ibang dealers para makita ang current prices. Sa totoo lang, di ko na matandaan exactly kung magkano yung sa akin	02/06/2026	HB	Others - PC
127 Manuelito Butial	02/07/2026	Good day my recommend po ba kau na pede mag cleaning ng window type ac 1hp dito po sa sita maria bulacan area salamat po	Message Kolin Philippines po, para sure po na authorized po nila ang mag cleaning nang AC nyo	02/07/2026	KAUP	Others - PC
128 Jhenpong Almendrai	02/07/2026	ANY RECOMMEND BRAND NG WINDOW TYPE INVERTER AIRCON? 7 or 8 sana. THANK YOU!	Consider mo po Kolin Philippines	02/07/2026	HB	Others - PC
Rodelia Obregon	02/06/2026	Ano po magandang brand ng air purifier para sa anak ko pabalik Balik ang ubo at sipon Dahil sa allergy	Maghanap ng air purifier na kaya mag-filter ng PM 2.5, kasi kaya nitong i-filter pati yung maliit na particles. Pwede niyo rin i-consider yung Kolin Air Purifier.	02/07/2026	HB	Others - PC
130 Jessica Blancas Serafica - Maranag	02/06/2026	Hello! Air Purifier and Dust Mite Vacuum recos please.	Consider mo po Kolin Philippines Air Purifier po	02/07/2026	HB	Others - PC
131 AJ Tutor	02/06/2026	Sa mga gumagamit po ng Air Purifier, anong brand po yung mare-recommend niyo? Sa kwarto lang po gagamitin. Salamat po!	Consider Kolin Philippines Air Purifier po, with Hepa filter na po at UV	02/07/2026	HB	Others - PC
132 Joycee Mendez Galdo	02/07/2026	Any recommended split type aircon po na brand	Consider mo po Kolin Philippines, always check po ung CSPF, cooling capacity and after sale service nang brands.	02/08/2026	HB	Others - PC
133 Darlene Coloma Floreniñ	02/08/2026	Hi everyone! I	Might consider Kolin Philippines Air Purifier po	02/08/2026	HB	Others - PC
134 Revan Michael Bonavente	02/08/2026	Hello po. Any dehumidifier recos po for a room that is approx 13ftx13ft and maybe 10ft height?	Kolin po. Highly recommended.	02/09/2026	HB	Others - PC

Kolín Philippines International Inc
Inquiry thru Kolín Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolín Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
135 Frances Manapat Dulay	02/08/2026	Meron poba dito naka bili na ng TCL Split type Cool Pro Breezein na aircon yung new model po 2026. Kung meron po any reviews po sana?	Might consider kolín po. Inverter po at mablis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus AL. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong macoconsume niya. magnonotify po sa inyo kapag yung sinet niyo ay lumagpas	02/09/2026	HB	Others - PC
136 Bea Basco	02/08/2026	(Repost, di mabasa comments sa lumang post) Hello po! Tanong ko lang po sa mga may same air purifier sa picture, kung may nabihlan po kayong filter kahit di sa official shop	Might consider kolín po. Inverter din po kase siya kaya good for investment	02/09/2026	HB	Others - PC
137 Rammil Magseysay	02/08/2026	hello po mga ka fur-parent, ano pong air purifier gamit niyo to help reduce floating pet hairs?	kolín uv air purifier po	02/09/2026	HB	Others - PC
138 JR Manguerra	02/09/2026	Gud PmAsk ko lang po, ayaw gumana ng ibang bution ng remote.. ang negana lang ay POWER, UP button, Fresh.. the rest ayaw na gumana.. pa Help to Fix	Bili na lang po kayo ng bago. baka luma na at gusto ng maggive up	02/09/2026	KAUP	Others - PC
139 Kirby Martillano	02/09/2026	Tanong ko pang guys kung tipid at matibay ba ang Midea Avigator full dc 1.5hp for bedroom use only. May marecommend din ba kayong iba split type?	Might consider kolín po. inverter po at mablis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus AL. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong macoconsume niya. magnonotify po sa inyo kapag yung sinet niyo ay lumagpas	02/09/2026	HB	Others - PC
140 Am D Barsky	02/09/2026	Tips naman po anung brand ang maganda na inverter split type aircon na matipid sa kuryete. Thanks po	Kolín po. inverter po at mablis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus AL. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong macoconsume niya. magnonotify po sa inyo kapag yung sinet niyo ay lumagpas	02/09/2026	HB	Others - PC
141 Anonymous participant	02/09/2026	Mga Mam/Sir ask ko lang po ano po kaya problem ng unit ko after po kasi mapalisan bigla ng syang untingay, dati naman nung hnd pa nalilinis tahimik naman, ano po kaya possible problem? Salamat po	Message lang po kayo sa Kolín. Kung sakamila po kayo nagpalinis, may labor warranty naman sila para macheck	02/10/2026	KCUP	Others - PC
142 Anne Cari	02/09/2026	Ano po magandang split type aircon? Aux Q or TCL?	might consider po kolín primus gold or certus ai po matipid po sa kuryente, advance feature po at mablis din po after sales service ni kolín	02/10/2026	HB	Others - PC
143 Jaymee Liz	02/09/2026	looking for recommendations ng matibay pero affordable na stand fan?	kolín po household fan / stand fan, matibay, malakas po ang buga ng hangin, worth it pong bilin sa lahat inverter na po ito kaya makakatipid po kayo sa kuryente	02/10/2026	HB	Others - PC
144 Rom Bertufo Jr.	02/09/2026	Best Brand AC Window type Inverter Recommendations po	kolín quad po super tipid sa kuryente, matibay, mablis magpalamig and mablis din po ang after sales service ni kolín	02/10/2026	HB	Others - PC
145 Shekai Nah	02/10/2026	Ano po efan nyo na may air purifier? Yun tower ba? Ano po cos and pros	yung bagong labas po ni kolín na 2 in 1 air circulator and purifier inverter na rin po ito kaya makakatipid po kayo sa kuryente check nyo din po yung other features sa website po ni kolín	02/10/2026	HB	Others - PC

Kolín Philippines International Inc
Inquiry thru Kolín Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolín Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

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146 MG MG	02/10/2026	Pa-approve po please Hello mga kahome buddies, pahelp naman po kung ano ang mas maganda bilhin sa dalawa. Condura or Midea Energy saving wise, yung tibay and if iconsider yung lugar para sa aircon acidity dahil near kami sa dagatilog etc (navotas). Para sa bedroom lang po ang aircon at hindi naman masyadong malaki ang room. Thank you so much poi	Might consider kolín po. Inverter po at mablis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus A1. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong macoconsume niya. magnonotily po sa inyo kapag yung sinet niyo ay lumagpas	02/10/2026	HB	Others - PC
147 Anonymous member	02/10/2026	Honest opinion nyo lang po sana please respect. Sa mga option po sa baba ano po yung piraka magandang pilin? Salamat po sa help in advance. @Everyone	Might consider kolín quad. user here. Sobrang tipid sa kuryente. 2 years na namin gamit so far wala pa naman nagiging issue.	02/11/2026	HBAG	Others - PC
148 Anonymous member	02/02/2026	Help me choose MIDEA celest 2.5hp Or LG dual inverter ISY2 2.5hp	might consider yung bagong model po ni kolín na certus ai full dc inverter, advance po yung features nya and mablis din po ang after sales service ni kolín	02/11/2026	HBAG	Others - PC
149 Ivy Oriendo-Simeon	02/11/2026	Hello poi Pareco naman po. Ano pong best na AIR PURIFIER?	kolín uv air purifier po	02/11/2026	HB	Others - PC
150 Tesh Dela Cruz-Aguas	02/11/2026	Hello mga online kapitbahay! Do you have any Hot & cold water dispenser brand reco? and pros and cons po. Thank you in advance!	kolín water dispenser bottom load po, hindi na po kayo mahihinapan buhain yung gallon check nyo po sa website nila yung other features super worth it po nitong bilhin	02/11/2026	HB	Others - PC
151 Anonymous member	02/11/2026	Which one do you prefer? All of them are at 24k to 27k price point	might consider kolín certus po matipid po sa kuryente at mablis din po ang after sales service ni kolín	02/11/2026	HBAG	Others - PC
153 Anonymous member	02/11/2026	Any feedback po sa Haier na brand ng Aircon? Thank you Please respect	Might consider kolín quad. user here. Sobrang tipid sa kuryente. 2 years na namin gamit so far wala pa naman nagiging issue.	02/11/2026	HBAG	Others - PC
154 ArticulatetHedgehog5090	02/10/2026	Crowdsourcing lang po please respect. Sa mga option po sa baba ano po yung pinaka magandang pilin? Salamat po sa help in advance. @Everyone	Always po i-check yung CSPF, cooling capacity, at after-sales service ng brand, lalo na kung hirap kayong mag-decide. Important po ito pag punipili ng AC kasi kung mataas ang CSPF at cooling capacity, tipid sa kuryente, at kung responsive ang brand, walang hassle sa after-sales service. Kaya nga po sulit na sulit ko yung Kolín Quad ko, full DC na rin siya, tipid sa kuryente, at kahit sa FB page lang, puwede akong magtanong at may nagresponse agad.	02/11/2026	HBAG	Others - PC
		Hello ano po kayang mas okay sa dalawa same 1hp at inverter (wag na po yung wala sa choices, thankyou	Might consider kolín quad. user here. Sobrang tipid sa kuryente. 2 years na namin gamit so far wala pa naman nagiging issue.	02/11/2026	HBAG	Others - PC

Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

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155	Anonymous member	02/11/2026	Ano mas okay? Midea celest or LG standard dual inverter?	Might consider kolin po. inverter po at mabilis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus AI. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong macoconsume niya. magnontify po sa inyo kapag yung sinet niyo ay lumagpas	02/12/2026	HBAG	Others - PC
156	Jem Garcia De Guzman	02/11/2026	Mas mapapamahal ba ako kung bibili ako ng unit at magpapainstall? Okay ba ang tcl na split type? Salamat po sa tutugon. Recommend rin po kayo ng brand na okay.	Might consider kolin po. inverter po at mabilis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus AI. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong macoconsume niya. magnontify po sa inyo kapag yung sinet niyo ay lumagpas	02/12/2026	HB	Others - PC
157	Lads VL	02/11/2026	Any suggestion po sa brand ng split type ac? TIA	Kolin certus AI or Prinus Gold	02/12/2026	HB	Others - PC
158	Maureen Ysha	02/12/2026	Hil! What split-type air conditioner brand would you recommend the best?	Kolin. Highly recommended talaga yung mga products nila	02/12/2026	HB	Others - PC
159	Anonymous member	02/11/2026	ok po ba tong specific unit ng LG inverter ? may katransact lang po. worry ko kse dame ko nakikitang for sale n ganito. thanks po in advance s comments. and ok lng po ba if almost 7 months n hindi nagagamit ung	bili na lang po kayo ng bago. consider niyo kolin quad or creo kung saan po pasok ang budget	02/12/2026	HBAG	Others - PC
160	Anonymous member	02/12/2026	Nakasale po sa orange app. Okay ba to?	Might consider kolin quad. user here. Sobrang tipid sa kuryente. 2 years na namin gamit so far wala pa naman nagiging issue.	02/13/2026	HBAG	Others - PC
161	Belle Madlangsakay	02/12/2026	Best dehumidifier reco pls..thank you	Kolin. Highly recommended po	02/13/2026	HB	Others - PC
163	Shaifah Lim	02/13/2026	Hello. Ano po marecommend niyo na aircon na maliit lang kain ng kuryente for a 1 bedroom condo? Thank you. Pa help naman po ng pro and cons ng gantong aircon? Wllil use sa small room lang po around 5-6 sqm (may pirito naman po) And sa around 12sqm sa whole unit if ever po na konting lamig with use of e fan. Thank you po. If ever naman po may mas mare reco pa po ba kayo? Na much better brands	kolin quad po super tipid sa kuryente, matibay, quality at mabilis po ang after sales service ni Kolin Philippines Might consider kolin quad. user here. Sobrang tipid sa kuryente. 2 years na namin gamit so far wala pa naman nagiging issue.	02/13/2026	HB	Others - PC
164	Francis Joan Tan Lim	02/13/2026	Bakit po yung aircon naman prang hindi umiikot yung lamig sa room? Kung sang part lang nakatutok yung aircon dun lang nalalamigan pro sa banding ulanan naman mainit po	Message po kayo sa fb page ng Kolin Philippines	02/13/2026	KAUP	Others - PC
165	Anonymous participant	02/13/2026	San po nakakabili ng remote split type aircon RC-M6	Check niyo po sa lazada. meron po sila dun o kaya message kayo sa Kolin Philippines	02/13/2026	KAUP	Others - PC
166	AdventurousHamster6006	02/13/2026	Hello! May naka-experience na po ba dito na hindi mag open and magclose fully yung flap ng split-type AC? First time nangyari sa unit ko.	Posible po na nawala sa-sync yung AC niyo. Try niyo po i-reset patayin po sa breaker for a few minutes. tapos i-on ulit. Dapat po, babalik na siya sa normal operation.	02/14/2026	KAUP	Others - PC

Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

	Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
167	Anne Marasigan	02/14/2026	Happy Heart Day po.. Any recommendation po sana san po best/makaka save mag buy window type aircon.. Thank youuu	Consider po Kolin Philippines	02/14/2026	HB	Others - PC
168	Jhen Ny	02/14/2026	Pahelp planning to buy aircon Panasonic or daikin queen. Both split type ,help me thanks	Consider po Kolin Philippines	02/14/2026	HB	Others - PC
9	Zeny Ducoy-Ca	02/15/2026	Hello mga ka HB, pa reco please nang "Air purifier na maganda" pra sa room.. Thank you	Might consider po yung Kolin Air Purifier. Maganda siya lalo na kung may sensitive sa alikabok sa bahay. Napaka-useful kasi may 3-stage filter at UV siya, na tumutulong aisin ang dust, allergens, at iba pang airborne particles para mas malinis at safe ang hangin sa bahay	02/15/2026	HB	Others - PC
170	Camz Alncel	02/15/2026	Hi virtual kapitbahay! Ano yung recommended brand niyo when it comes to inverter aircon?	Kolin po, after 3 years of use, still good pa rin yung performance ng unit. Pero yung Kolin non Please check the CSPF and cooling capacity ng mga AC units kasi makikita dun kung anong brand talaga ang mas tipid sa kuryente. Also, please check the after	02/15/2026	HB	Others - PC
171	Feriliza Sayan San Luis	02/15/2026	Pa recommend po ng Air purifier & dehumidifier yung Zin1 na proven & tested nyo na po. Thank you	Kolin pero hindi siya 2-in-1. Iba yung 2 in 1 nila.	02/16/2026	HB	Others - PC
172	Penelope Wan	02/15/2026	Hello po okay po ba yung Haier na brand? Split type aircon and ref	For ac, consider po ang kolin. Kolin po kase gamit ko sa ac heheheh	02/16/2026	HB	Others - PC
173	Da Nielle	02/15/2026	Hello po ano po magandang brand magandang itagay sa HUMIDIFIER yung gamit ko po kasi ngayon katagalan umaasin minsan di na talaga maganda amoy niya	Ang kailangan niyo po dyan ay dehumidifier kase possible mataas yung humidity ng room. Check kolin po 30L moisture removal at inverter. good investment po	02/16/2026	HB	Others - PC
174	Anonymous member	02/16/2026	Hi po midea zip magkano bill nyo monthly planning to buy po	Might consider kolin quad. user here. Sobrang tipid sa kuryente. 2 years na namin gamit so far wala pa naman nagiging issue.	02/16/2026	HBAG	Others - PC
175	Anonymous member	02/15/2026	Hi recommended brand nyo ng window type ac.. malapit kame sa creek..thank u..sana po ma sumagot..wag na pm naglalanong palang po aq	Kolin creo. gold fins which is good po sa mga malapit sa creek/river	02/16/2026	HBAG	Others - PC
176	Medado Blaire	02/14/2026	plan ko po burnili ng UNION na brand na ac. any feedback po ba?	might consider kolin quad po super tipid po sa kuryente, matibay at mabilis din po after sales service ni Kolin Philippines	02/16/2026	HBAG	Others - PC
177	ConAir69	02/13/2026	Hello po survey lang po. Anong brand ng window type na 1.0hp yung madali lang ioperate at tahirnik yung hindi din sirain	kolin quad po super tipid po sa kuryente, matibay at mabilis din po after sales service ni Kolin Philippines	02/16/2026	HBAG	Others - PC
178	Bianca Alves	02/16/2026	Ptpa. Since parating na ang summer, ano po best split type aircon?	kolin po. inverter po at mabilis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus AI. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong macoconsume niya. magnonify po sa inyo kapag yung sinet niyo ay lumagpas	02/16/2026	HB	Others - PC
179	Solana Liwanag	02/17/2026	Crowdsourcing: Sa mga gumagamit ng Multi Split AC. Ano pong brand ang gamit nyo?	Kolin po. Highly recommended. Inverter pa ang mga unit nila	02/18/2026	HB	Others - PC

Kolín Philippines International Inc
Inquiry thru Kolín Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolín Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
180 Hazel P Ramirez	02/17/2026	Any thoughts po about this split type aircon.	Nice product po. Very advance mga features niya. Meron yung pwede kang magset ng electric consumption, then kapag nageexceed, magnonotif sayo	02/18/2026	HB	Others - PC
181 EmeraldPear1110	01/26/2026	Best most quiet 1 hp window type aircon for 18sqm condo pls hi looking for recommendation. ano po yung best air purifier and affordable din sana . para sa may baby sa bahay. thanks	kolín quad po super tipid po sa kuryente, matibay at mabilis din po after sales service based sa experience	02/18/2026	HB	Others - PC
2 Trisha Uy	02/17/2026	Go for kolín po. may 2-in-1 slang feature sa air purifier nila		02/18/2026	HB	Others - PC
183 Chiko Lapomski	02/17/2026	Hi Virtual Kapitbahay! Ask lang, maganda na kaya burnili ng aircon at ref ngayon? Or hintayin ko summer para sa sale? Haha. May nakapagsabi kasi na mas mahal pag summer, marketing strat lang daw yung kengeng hello, asking for a friend. for budget friendly na window type aircon, ano mas okay between the two brands, FUJIDENZO OR ASTRON?	Bili na po kayo ngayon kayasa hintayin pa summer, tataas demand eh. Might consider kolín quad, user here. Sobrang tipid sa kuryente. 2 years na naniin gamit so far wala pa naman nagiging issue.	02/18/2026	HB	Others - PC
184 Shiella LLI	02/16/2026	hello, asking for a friend. for budget friendly na window type aircon, ano mas okay between the two brands, FUJIDENZO OR ASTRON?	Might consider kolín quad, user here. Sobrang tipid sa kuryente. 2 years na naniin gamit so far wala pa naman nagiging issue.	02/18/2026	HB	Others - PC
185 Ron Bernald	02/16/2026	Hello po. Any thoughts po on Fujidenzo Aircons?(Inverter Window Type)Thanks	Might consider kolín quad, user here. Sobrang tipid sa kuryente. 2 years na naniin gamit so far wala pa naman nagiging issue.	02/18/2026	HB	Others - PC
186 Anonymous member	02/16/2026	Ask lang po nakabukas aircon at gumagana pero hindi po gumagana to, nagsindi saglit pero bigla nawala ask ko po ano kaya problema? Salamat sa sasagot	Message po kayo sa fb page ng Kolín para macheck po nila yung possible cause kung bakit ganyan po	02/18/2026	HBAG	Others - PC
187 Anonymous member	02/17/2026	Aircon recommendation yung inverter po 1.5hp either window or split type thank you	kolín quad po sa window type or primus gold or certus ai po sa split type matipid po sa kuryente	02/18/2026	HBAG	Others - PC
188 Anonymous participant	02/18/2026	Pa reco naman po ng tegalinis nyo ng AC nyo, Around Calinta, Pasig, Qc or taylay sana	message po kayo mismo sa fb page Kolín Philippines para maassist po kayo	02/18/2026	KAUP	Others - PC
Anonymous member	02/18/2026	Which one is better po? Panasonic or carrier? Window type same 1hp	baka maconsider nyo po kolín quad full dc inverter super tipid po sa kuryente, matibay, quality at reliable po after sales service ni kolín	02/18/2026	HBAG	Others - PC
190 Anonymous member	02/18/2026	ano marecommend nyo ng window type na inverter? below 17k	baka maconsider nyo po kolín creo full dc inverter super tipid po sa kuryente, matibay, quality at reliable po after sales service ni kolín	02/18/2026	HBAG	Others - PC
191 Caryl Hope	02/18/2026	Ano kaya magandang window type aircon na hindi mairngay, inverter, at maganda ang after-sales service?	kolín quad, user here. Sobrang tipid sa kuryente. 2 years na naniin gamit so far wala pa naman nagiging issue.	02/18/2026	HB	Others - PC
192 TrustworthySl0tth5229	02/18/2026	Suggest naman po best buy split type AC 1hp inverter thank you	kolín po, may new product sila na Certus Ai you might want to know more about that, alam ko mas tipid na yan sa kuryente. check mo lang sa page nila yung specs.	02/18/2026	HBAG	Others - PC
193 Alfredo Aulero	02/16/2026	Any recommendation for a portable quality dehumidifier for 36 square meter floor area.	kolín po perfect for areas na mataas ang humidity and inverter na tin po ito kaya makakatipid kayo sa kuryente	02/18/2026	HB	Others - PC

Kolín Philippines International Inc
Inquiry thru Kolín Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolín Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
194 Softaaa_98	02/18/2026	Okay lang po ba Midea Avigator 1 HP? Tripid naman po sa kuryente?	Might consider kolín po. Inverter po at mabilis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus AI. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong macoconsume niya. magnonotily po sa inyo kapag yung sinet niyo ay lumagpas	02/18/2026	HBAG	Others - PC
195 Prince Parone	02/18/2026	Hi everyone! Any recommended Window type Aircon (1.5HP) Inverter? Thank you.	kolín quad. user here. Sobrang tipid sa kuryente. 2 years na naminin gamit so far wala pa naman nagiging issue.	02/19/2026	HB	Others - PC
196 Izzey Miyaki	02/18/2026	Hello ano po magandang brand and totoong tipid sa kuryente na Window type inverter aircon around 1HP po. TIA	kolín quad. user here. Sobrang tipid sa kuryente. 2 years na naminin gamit so far wala pa naman nagiging issue.	02/19/2026	HBAG	Others - PC
197 Anonymous member	02/18/2026	Crowdsourcing: Anyone here who's been using Daikin D Smart King? Planning to buy 2.5 hp. Or any recos for other brand na better? TIA	Might consider kolín po. Inverter po at mabilis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus AI. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong macoconsume niya. magnonotily po sa inyo kapag yung sinet niyo ay lumagpas	02/19/2026	HBAG	Others - PC
198 Anonymous member	02/19/2026	Ano po mas magandang brand ng aircon TCL, HAIER MIDEA	Kolín pa din	02/19/2026	HBAG	Others - PC
199 Karel Domingo	02/17/2026	3HP : Midea or TCL	Might consider kolín po. Inverter po at mabilis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus AI. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong macoconsume niya. magnonotily po sa inyo kapag yung sinet niyo ay lumagpas	02/19/2026	HBAG	Others - PC
200 Felize Aitra Abaya	02/19/2026	Hi mga ka-HB Meron po bang naka-TCL MEI Series Aircon here? Kumusta po performance and quality? Thank you po.	Might consider kolín po. Inverter po at mabilis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus AI. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong macoconsume niya. magnonotily po sa inyo kapag yung sinet niyo ay lumagpas	02/19/2026	HB	Others - PC
201 Bryan King Reyes	02/19/2026	Any recommendations po split type aircon na 1.5 na budget friendly and matibay. Thanyou!	Might consider kolín po. Inverter po at mabilis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus AI. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong macoconsume niya. magnonotily po sa inyo kapag yung sinet niyo ay lumagpas	02/19/2026	HB	Others - PC
202 Rachelle Ramirez Nitro	02/19/2026	AC reco Thoughts sa dalawang ito? Ano mas okay in terms of cooling, after sales, mas tipid, mas matibay? Thank you	go for kolín quad po mataas po cooling capacity, super tipid po sa kuryente, matibay and regarding naman po sa after sales pwede po kayo magchat mismo sa fb page ni Kolín Philippines if gusto niyo po ipacheck yung unit niyo kaya worth it pong bilhin	02/19/2026	HB	Others - PC

Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

	Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
203	Rizza Marze	02/19/2026	Split type aircon brand reco please! under 30k We	kolin certus ai po advance feature, matipid sa kuryente pwede nyo rin po icheck yung other feature nya sa website po ni kolin	02/19/2026	HB	Others - PC
204	Louis Cuartero	02/19/2026	Which brand/model do you trust for constant use with pets at home	kolin certus ai po mas advance po yung feature, matipid din po sa kuryente, matibay and reliable din po after sales service ni Kolin Philippines	02/19/2026	HB	Others - PC
205	Jill Tanchio	02/19/2026	Pahelp naman mga kapatid bahay. Planning to buy window type less than 1HP aircon para sa 5sqm nating kwarto problema ko ung paglalagyan mailit lng mga 15-16 inches lang kasya. Any recommendations? 3 days na ako nghananap wala ako mahanap. Budget 15-25k.	kolin quad, user here. Sobrang tipid sa kuryente. 2 years na namin gamit so far wala pa naman nagiging issue.	02/20/2026	HB	Others - PC
206	Charisse Retome	02/19/2026	Planning to purchase a Window-type inverter for my 8-10 sqm home office. Ano po kaya mas maganda and mas matipid sa kuryente between these two? TIA!	Might consider kolin quad, user here. Sobrang tipid sa kuryente. 2 years na namin gamit so far wala pa naman nagiging issue. advice ko na lang na look for the cooling capacity	02/20/2026	HBAG	Others - PC
207	BreathtakingPomegranate248	02/20/2026	Hello po question lng ano po kaya mas suit dito sa dalawa? Gree 1hp inverter new model R32 or carrier compact 1hp inverterR410A salamat po	check kung inverter or full dc inverter at saan dyan ang mas mataas na cooling capacity. Might consider yung ginagamit kong ac ngayon, kolin quad, mataas kase cooling capacity kaya tipid sa kuryente	02/20/2026	HBAG	Others - PC
208	Ivan Callada	02/20/2026	Hi! Any recommendations for: 1. Ceiling and Wall mounted exhaust fans for T&B 2. 1.5 HP Inverter window type AC? Thanks	Sa aircon, kolin quad, user here. Sobrang tipid sa kuryente. 2 years na namin gamit so far wala pa naman nagiging issue.	02/20/2026	HB	Others - PC
209	Sheeny Walls	02/20/2026	SO ETO NA NGA (lol parang chismis lang) bibili na sana ako nang Carrier Aura pero nasa 6.10 savings sha (yung star) and then may nakita akong Panasonic 6.20. Higher the stars mas tipid sa kuryente diba? sa mga nakagarnit nang Panasonic na split okay naman ba? No issues?	Tama poi! The higher the CSPF rating, mas energy-efficient po yung AC, ibig sabihin mas tipid sa kuryente. Pero aside sa efficiency, importante rin po na i-check yung cooling capacity ng unit para swak sa size ng room niyo. Puwede niyo rin po i-consider yung Kolin Primus Gold mataas din ang CSPF niya at solid po ang after-sales service.	02/20/2026	HB	Others - PC
210	Migoy Barreiro	02/20/2026	CARRIER SLIM 3TR/4HP OWNERS-- Pahingi naman po ng honest reviews nyo sa unit na to, wala pa po kasi masyado reviews online. Salamat poi!	baka po maconsider nyo yung kolin floor mounted po full dc inverter po and may smart controller na po	02/20/2026	HBAG	Others - PC
211	Bai Asma Lipules	02/20/2026	ok lng po ba sa aircon 24/7 walang patay-an? kolin primus gold split type po gamit ko	Pwede naman po gamitin ang AC 24/7. Mas kailangan po talaga ng mas frequent cleaning para ma-maintain ang performance niya at maiwasan ang build-up ng dumli. Mas okay po na regular ang cleaning para mas tumagal ang unit	02/21/2026	HBAG	Others - PC
212	Miretha Mikee Bayani	02/21/2026	Looking for idea / suggestion Hi, planning po kami burnili ng aircon para sa kwarto namin, mailit lang po yung kwarto namin as in, baka po may masugest kayo na split type na aircon yung inverter po sana tas match para sa small room then yung budget friendly na din po sana TIA po	Some tip po: Kahit mailit lang yung room, dapat kasama pa rin sa computation lahat ng naglalabas ng init You can also consider po ang Kolin. Based sa pag-check ko before nung naghahanap din ako ng AC, isa siya sa may mataas na CSPF at cooling capacity, plus good na good din ang after-sales support.	02/21/2026	HB	Others - PC

Kolinn Philippines International Inc
Inquiry thru Kolinn Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolinn Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
Jamaica Zeah Poblete	02/21/2026	Ask ko lang po, okay po ba ang LG dual inverter split type ISB 1.5 hp - HSI2/ISB. Thank you po	Might consider po Kolinn Philippines, full DC na kasi	02/21/2026	HB	Others - PC
Kyline Kyle	02/21/2026	Guys pahingi naman po ng legit feedback sa American Homes Aircon Full DC Inverter. Plan kasi namin burnili ng 4 pcs baka masayang lang if hnd maganda performance. Salamat po	Go with a brand na focused talaga sa AC para sure na specialized sila sa ganitong products. I-check nyo rin yung CSPF at cooling capacity, at syempre importante din yung after-sales service I ended up choosing Kolinn, and so far wala naman akong pagsisi	02/21/2026	HB	Others - PC
Boom Llanares	02/21/2026	PTPA Ask ko lng po mga mam/sir okay ba ganitong Model ng Split Type Aircon TCL model TAC-10CSD/KE12? Thank you po	You might consider din po ang Kolinn Philippines. Good na good po talaga Maganda rin po ang after-sales service nila, kaya panatag ka kahit after purchase. Consider Kolinn Philippines po	02/21/2026	HB	Others - PC
Fernando Aboga Jr.	02/20/2026	Looking for reco: Floor mounted AC. Ano maganda at budget friendly naman?	Consider Kolinn Philippines po	02/21/2026	HB	Others - PC
Kyline Kyle	02/20/2026	Hello po, anong brand po recommend nyo na aircon pang matagalan at electricly efficient din. Thank you.	Kolinn po, ginagamit ko na for 3 years, at tipid talaga sa kuryente	02/21/2026	HB	Others - PC
PinkGrape12345	02/21/2026	Tipid po sa kuryente Everest Aircon 1 hp endura? Balak ko kasi magpurchase	Might consider po Kolinn Philippines, proven ko na po na tipid talaga sa kuryente. Pacheck nyo po mismo sa Kolinn Philippines para po mas maasist po kayo	02/21/2026	HBAG	Others - PC
Lorenzo Ken	02/21/2026	LF: Tech mag cleaning at check kasi mahina na lumang.	Consider Kolinn Philippines po	02/21/2026	ATG	Others - PC
Miliez Fasnacht	02/21/2026	Reco for portable AC please for small area.. thank you!	If malapit sa dagat, mas okay talaga pumili ng aircon na may Gold or Blue Fins Pero take note ha, kahit may protection na, kailangan pa rin ng mas madalas na maintenance. Regular cleaning ng filter at ng mismong unit is a must, kasi mas mabilis mag-build up ng rust at salt deposits sa coastal areas. Sa type ng AC naman, depende sa area mo: Kapag window type, kailangan well-ventilated yung likod ng unit para maayos ang labas ng init. Kapag split type, mas flexible ka sa pwesto ng outdoor unit at mas tahimik siya kasi hiwalay ang compressor. Mas okay din magpa-site survey muna para sure na tama yung capacity at bagay sa space mo. You might also consider Kolinn	02/22/2026	HB	Others - PC
Princess Ramirez Lorente - Larita	02/22/2026	Aircon Recommendation Hello mga kapitbahay! Ask ko lang po, ano kayang magandang aircon ang pwede namin i-purchase? Window or split type? At ano pong brand? Sa location po namin, malapit po pala kami sa dagat. Mga 30 steps lang dagat na. Tapos sa 2nd floor po ilalagay yung aircon. Sa isang kwarto lang naman kase di pa kaya lagyan ang iba. Para lang sa magiging room ng mga bata. First time po namin magkakaroon ng aircon. Thank you po, Mayora, and kapitbahays!				

Kolín Philippines International Inc
Inquiry thru Kolín Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolín Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
Kenedy Soledad Saquido	02/22/2026	Midea Split type air-con 2HP Thoughts on this Midea Split type air-con brand guys? Floor area is 17sqm, then floor to ceiling measured approx 4meters, kaya kaya palamigin buong unit?	Better po na magpa-survey muna kayo. Kasi base sa photo, mukhang loft-type at mataas yung ceiling ng area. Isa kasi sa pinaka-important na factor ang room size at ceiling height. Kapag hindi fit ang capacity ng AC sa room, possible na hindi niya kayang palamigin nang maayos yung space at tataas pa ang consumption.	02/22/2026	HB	Others - PC
Gwyneth Anwen	02/22/2026	Recommend naman po kayo window type inverter aircon, Yung di po masakit sa bulsa pagdating na ng billing hini thank you!	Mas okay talaga na ma-check on site para sure na tama ang HP at setup. You might also consider Kolín	02/23/2026	HB	Others - PC
Denver Mirado	02/22/2026	Any reco na aircon brand Any recommendation po na aircon inverter split-type brand na talagang tipid sa kuryente pero budget-friendly. Thank you.	Might consider kolín po. inverter po at mabilis po ang after sales service based sa experience. check niyo po yung new ac nila ng certus AI. Nababasa po nung yung consumption niyo sa kuryente at pwede niyong iset kung magkano yung gusto niyong macconsume niya. magnonotly po sa inyo kapag yung sinet niyo ay lumagpas	02/23/2026	HBAG	Others - PC
Resa Arce	02/23/2026	Hello! Can you recommend the best window type aircon po na preferably tahinik and matipid sa kuryente	kolín quad. user here. Sobrang tipid sa kuryente. 2 years na namin ganit so far wala pa naman nagiging issue. Advice na rin po to look yung cooling capacity since kapag mataas, means mas nakakatipid sa kuryente kase mabilis magpalamig sa room	02/23/2026	HB	Others - PC
Myra Arenas	02/23/2026	Among brand ng aircon ang maganda na medyo mura ngyon. Ty	kolín quad. user here. Sobrang tipid sa kuryente. 2 years na namin ganit so far wala pa naman nagiging issue. Advice na rin po to look yung cooling capacity since kapag mataas, means mas nakakatipid sa kuryente kase mabilis magpalamig sa room	02/23/2026	HB	Others - PC
Dup Gapud	02/23/2026	any aircon recos (window type) na mababa ang noise level, if possible market as noiseless. thanks!	Kung may bet na kayong ac, check niyo po sa kanikanilang website yung noise level. Kaya we choose kolín quad po kase full dc inverter, matas ang cooling capacity at mababa din noise level. Which ang laking difference nung non inverter pa ganit namin	02/23/2026	HB	Others - PC
Jassen Aguio	02/23/2026	Hl any aircon window type inverter recommendations?	Kolín Creo. Full DC inverter, mataas ang CSPF rating, may self-cleaning at gold fins, perfect po kapag malapit kayo sa ilog, river, o creek.	02/23/2026	HB	Others - PC
Lindsay Sy	02/23/2026	Hello! tipid po ba ang midea celest pro po? or meron po kayo suggestion na ibang brand basta matipid sa kuryente	Mas maganda po Kolín Certus AI. mataas ang cspf rating, mataas ang cooling capacity, ang daming advance features katulad sa monitoring sa electric consumption, pwedeng ischedule kailan dapat mag on and off ang ac, may self cleaning, full dc inverter. Check niyo po sa website ng kolín kase madami pang features na maganda	02/24/2026	HBAG	Others - PC

Kolinn Philippines International Inc
Inquiry thru Kolinn Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolinn Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
230 Kiel Dela Cruz Bondoc	02/24/2026	Hello po may nakagamit na po ba homemade brand aircon window type? Okay po ba performance niya? TIA	Might consider kolinn creo po. Full DC inverter at mataas ang cspf rating. May self cleaning at gold fins na siya which is good kapag malapit sa ilog,river or creek. Check niyo po sa website nila yung mga specs and feature ng kolinn creo	02/25/2026	HB	Others - PC
231 Gladyz Galguiera	02/24/2026	PTPA: Any Split type Ac Recos po jan.. Anong brand yung subok nyo napo..	Kolinn! Check niyo yung new product nila na Certus AI Full DC Inverter. Mataas ang CSPF rating nito, which means talagang matipid sa kuryente. Ang advanced din ng features, like kaya niyang i-monitor yung electric consumption ng aircon. Pwede mo ring i-set kung ilang kWh lang ang allowed na ma-consume, at once lumagpas sa na-set mo, magno-notify agad sayo. Marani pa pong features ang certus AI.	02/25/2026	HB	Others - PC
232 Irene May Gumiran	02/24/2026	Sino po user ng hisense split type aircon 1hp? Any pros and cons po? Planning to buy po sana nkasale kc sa sm appliance 17k nlng xa ngayon. Summer is waging na kasi kaya need po ung tibay nya pra sa daily use	Might consider po ang new product ng Kolinn na Certus AI Full DC Inverter. Mataas ang CSPF rating nito, which means talagang matipid sa kuryente. Ang advanced din ng features, like kaya niyang i-monitor yung electric consumption ng aircon. Pwede mo ring i-set kung ilang kWh lang ang allowed na ma-consume, at once lumagpas sa na-set mo, magno-notify agad sayo. Marani pa pong features ang certus AI.	02/25/2026	HB	Others - PC
234 Anonymous member	02/25/2026	Tanong lang po. Anong magandang brand ng split type Aircon.	"Kolinn! Check niyo yung new product nila na Certus AI Full DC Inverter. Mataas ang CSPF rating nito, which means talagang matipid sa kuryente. Ang advanced din ng features, like kaya niyang i-monitor yung electric consumption ng aircon. Pwede mo ring i-set kung ilang kWh lang ang allowed na ma-consume, at once lumagpas sa na-set mo, magno-notify agad sayo. Marani pa pong features ang certus AI.	02/26/2026	HBAG	Others - PC

Kolinn Philippines International Inc
Inquiry thru Kolinn Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolinn Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
235 Santa Bice	02/26/2026	Hello po, any feed back with this TCL premium inverter? With fresh air system? Okay po ba or may iba po kayong recommendation?	Kolinn certus ai po mas advance po yung features compared sa ibang aircon, full dc inverter, mataas po ang csfp, may smart controller na rin po ito pwede nyo rin po mairack electricity consumption nyo at mabalis din po ang after sales service ni kolinn pwede po kayo magmessage sa Kolinn Philippines if ever may concern or gusto nyo po magservice cleaning or check up kaya highly recommended	02/26/2026	HB	Others - PC
236 Darling April Pacipan Tamayo	02/25/2026	Hello! Need your insights please Between Daikin D which one is better when it comes to: Sa mga naka try na, would appreciate your honest reviews & experience. Thank you! Ps. Pass sa Samsung & Carrier. Ganyan unit namin before. Hindi nman nagtagali	Might consider po ang new product ng Kolinn na Certus AI Full DC Inverter. Mataas ang CSPF rating nito, which means talagang matipid sa kuryente. Ang advanced din ng features, like kaya niyang i-monitor yung electric consumption ng aircon. Pwede mo ring i-set kung ilang kWh lang ang allowed na ma-consume, at once lumagpas sa na-set mo, magno-notify agad sayo. Marami pa pong features ang certus AI. Maganda rin ang after-sales service ng Kolinn based on my experience	02/26/2026	HB	Others - PC
237	02/27/2026	Hello po, planning to buy ng air purifier may allergic rhinitis at may pusa rin po kami. Any feedbacks po sa dalawang to? Ano po kaya ang mas quality at durable? Alin din po kaya sa kanila yung di mabalis magpaliit ng filter. Thank you po!	You might consider the Kolinn Air Purifier. May 4-stage filtration system din siya that helps eliminate allergens and bacteria. Tapos energy-efficient din siya since inverter type po.	02/27/2026	HB	Others - PC
238 Dixie Rico	02/26/2026	any idea po ano mas ok sa tatlo?	Might consider po ang new product ng Kolinn na Certus AI Full DC Inverter. Mataas ang CSPF rating nito, which means talagang matipid sa kuryente. Ang advanced din ng features, like kaya niyang i-monitor yung electric consumption ng aircon. Pwede mo ring i-set kung ilang kWh lang ang allowed na ma-consume, at once lumagpas sa na-set mo, magno-notify agad sayo. Marami pa pong features ang certus AI. Maganda rin ang after-sales service ng Kolinn based on my experience	02/27/2026	HB	Others - PC
239 Cory Silva	02/26/2026	ano pong brand aircon na split type ang subok niyo na po?	mas advanced po ang features ng kolinn certus ai compared sa ibang aircon, full dc inverter na po siya with mataas na CSPF rating, kaya energy-efficient talaga, may smart controller na rin po ito where you can track your electricity consumption anytime, plus, mabalis din po ang after-sales service ng Kolinn, you can message po Kolinn Philippines if ever may concern or kung gusto niyo magservice: kaya highly recommended po talaga	02/27/2026	HB	Others - PC
240 Ryan Garlit	02/26/2026	Among best brand ng AIR COOLER ang mare-recommend niyo para ngayong darating na summer Hello, ka-HB.	Try the Kolinn Air Cooler with Purifier po. Dual-function na po siya, tapos may ionizer feature that helps eliminate bacteria, viruses, and other air contaminants for a safer and more protected environment. Inverter type din po siya with up to 50% energy savings.	02/27/2026	HB	Others - PC

Kolín Philippines International Inc
Inquiry thru Kolín Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolín Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
241 Ella Gopez	02/26/2026	Any reco for window type inverter? Yung matipid sa kuryente, tahnik at durable. CROWDSOURCING:	Kolín Creo mataas ang CSPF rating at cooling capacity. May gold fins na rin siya at may self-cleaning feature. I-advise ko lang na i-check kung alin ang mas mataas ang cooling capacity kasi iyon ang mas mabilis magpalamig ng room at mas mabilis ma-achieve ang set temperature.. Basta yung HP is tama sa room size	02/27/2026	HB	Others - PC
242 Gui Vicks	02/27/2026	Good day po! Ano po ang best brand ng inverter aircon na 0.5? Salamat po sa mga tutugon	Might consider Kolín Creo Full DC inverter mataas ang CSPF rating at cooling capacity. May gold fins na rin siya at may self-cleaning feature. I-advise ko lang na i-check kung alin ang mas mataas ang cooling capacity kasi iyon ang mas mabilis magpalamig ng room at mas mabilis ma-achieve ang set temperature.. Basta yung HP is tama sa room size	02/27/2026	HB	Others - PC
243 Mel David Orbe	02/27/2026	INDUSTIAL FAN RECO PLEASE	Kolín Industrial Fan po. Inverter na po siya kaya sobrang tipid sa kuryente, up to 70% energy savings. May 4 speed levels din po for better control, and super tahnik pa at as low as 46 dB(A), kaya perfect po.	02/27/2026	HB	Others - PC
244 Anonymous member	02/28/2026	Maganda po kaya to	You might also consider yung Kolín Creo. Mataas yung CSPF at cooling capacity niya, kaya energy-efficient siya. May advanced features din like self-cleaning para ma-minimize yung dirt buildup sa fins, plus gold fins for extra durability. Compact din siya, perfect kung maliit lang yung space na	02/28/2026	HBAG	Others - PC
245 Badz Reid	02/28/2026	PTPA Ano po kaya sira neto and pano po maayos? TIA!	If yung indicator sa filter po ang tinutukoy niyo, umiilaw talaga yan once kailangan na lisisin yung filter. Kapag kakalnis lang pero umilaw na, ibig sabihin po naka-250 hours na ng operation yung AC. I-press niyo lang yung filter button para mag-reset.	02/28/2026	HBAG	Others - PC
247 Julie Barcelona Garcia	02/28/2026	Hello! Ano po gamit nyong air purifier yung with hepa filter?	You might want to check out the Kolín UV Air Purifier. Ang ganda nito kasi may 4-stage filtration	02/28/2026	HB	Others - PC
247 Patricia Nasibog	02/28/2026	Hello po	Might consider po ung Kolín Philippines water dispenser	02/28/2026	HB	Others - PC
248 Santa Bice	02/28/2026	Hello po, in need po ng 3hp aircon sa space, ano pong mas recommended, 1 unit ng 3hp or 2 units ng 1.5hp? 36sqm po ang area and ang reco ng nagsurvey is 3hp since may skylight kami	Kung ang kailangan ng area mo ay 3 HP, mas mainam talaga na 3 HP na unit ang gamitin. Importante kasi na tama ang HP para efficient ang AC. Halimbawa, kung gagamit ka ng 2 units na 1.5 HP, kailangan sabay silang i-on para maabot ang required capacity. Kung hindi sabay, undersized at mas malaki ang konsumo ng kuryente kasi hindi efficient ang operation. You might also consider yung Kolín Primus Gold kasi mataas ang CSPF at cooling capacity, tipid sa kuryente, at maayos pa yung after-sales service. Sa experience ko bilang user, reliable siya at mabilis palamig ang room.	02/28/2026	HB	Others - PC

Kolín Philippines International Inc
Inquiry thru Kolín Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolín Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
49 Mannah Maurice	02/28/2026	Hi guys hingi lang ako recco sa split type aircon na tipid sa kuryente at pang matagalan. AUX, MIDEA OR TCL	Bukod dito, marami rin siyang convenient features tulad ng AI technology na nag-a-adjust ng cooling base sa user use. Energy Consumption Monitor para makita mo real-time yung kuryente na nagaganti, at Wi-Fi + app control para ma-operate kahit wala ka sa bahay. Mayroon din siyang Eco+ AI mode para makatipid sa bill, Smart Schedule at Geolocation Control para automatic ang ON/OFF, at self-cleaning function para mas madaling i-maintain. Plus, may dual filter at ionizer siya para mas malinis ang hangin sa room. Overall, magandang option siya kung gusto mo ng AC na tipid	02/28/2026	HB	Others - PC
250 Royce Rivola	02/28/2026	Hello po ok po ba tong aircon pang kwarto? Planning po kasi ako on buying na to, and ask ko na din po kung ok po ba tong brand na to? Or meron pa pong mas ibang mas ok? Thank you!	Might consider po yung Kolín Certus Ai. Tipid sa kuryente dahil mataas yung cooling capacity at CSPF, at may advanced features tulad ng AI cooling adjustment, Energy Consumption Monitor, Wi-Fi/app control, Eco+ AI mode, Smart Schedule, Geolocation Control, self-cleaning, dual filter, at ionizer para mas efficient at mas comfortable ganitin.	02/28/2026	HB	Others - PC
Marvin Santiago	02/28/2026	Nakita ko lang sa Cjil Hardware May nakapag try na po ba sa inyo ng Bostonbay brand sa Aircon? TIA	Might consider po yung Kolín Certus Ai. Efficient sa kuryente dahil mataas ang CSPF at cooling capacity, at may mga advanced features tulad ng AI cooling, Energy Monitor, Wi-Fi/app control, Eco+ AI mode, Smart Schedule, Geolocation Control, self-cleaning, dual filter, at ionizer para mas convenient at komportable ganitin.	02/28/2026	HB	Others - PC
252 Rhie Devilles	02/28/2026	Aircon Recommendation -Tipid sa Kuryente -Durability -Maintenance -Split Type Inverter or Window Type Inverter -Tahnik	If you want something tipid sa kuryente, go for a full DC Inverter unit kasi mas efficient siya kaysa non-inverter. Durability-wise, Kolín units are pretty reliable, lalo na kung regular ang maintenance. For maintenance, just make sure the filters are cleaned regularly and have it checked by a service partner from time to time. As for the type, it depends. Split type inverters are quieter and look nicer in the room, while window type inverters are easier to install and still energy-efficient, pero medyo may tunog kasi lahat ng compressor nasa isang unit. If tahnik talaga ang priority mo, split type ang mas magandang choice.	02/28/2026	HB	Others - PC

Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin
Mae Leap	02/28/2026	Good afternoon po. Ask lang po, ano po mairerecommend niyo na aircon for room lang? Split type inverter or window type inverter? Ano po pros and cons niyo? Brand na maganda pero pasok sa budget hanggang 35k at sure magtatagal. Gusto ko po kasi yung talagang magagamit lalo summer na and sobrang init lalo may mga bata.	Kung aircon lang sa room ang hanap niyo, importante na i-consider ang energy efficiency, cooling capacity, at CSPF. Mas tahirnik at efficient ang split type inverter at maganda sa long-term kahit medyo mas mahal, habang window type inverter naman ay mas mura at madaling i-install pero may kaunting ingay. Kung gusto niyo ng reliable at tipid sa kuryente, Kolin aircon ang safe choice	02/28/2026	HB Others - PC
Ann Gatelyn Abella	02/07/2026	I'm planning to buy a window-type AC and I'm choosing between Panasonic, Kolin, and Carrier. For those who already use any of these brands: ✓Which one is better in cooling? ✓Tipid sa kuryente? ✓Tahirnik and matibay? Would love to hear your experiences and recommendations. Thank you!	As a Kolin user, napanasin ko talaga mataas yung cooling capacity niya, kaya mabilis ma-cool yung area—super nakakatipid pa sa kuryente! My bill is around Php 2,500 for all appliances. Ginagamit ko na siya for 3 years and still goods na lang sa FB page nila, at may sumasagot. Important na talaga na alagaan at i-insin regularly para mas tumagal yung AC, at siguraduhin na trusted technician lang ang gagawa ng service.	02/08/2026	HB WAC - KVC
Anonymous member	02/20/2026	Fujienco window type full dc vs kolin creo full dc? Alin po mas okay? Thank uuu Good day i Torn po ako sa tatlong to Midea Qube compact Kolin Creo Hisense	check niyo po yung cooking capacity kung saan dyan mas mataas. kase kapag mataas ang cooling capacity, means mabilis magpalanin	02/20/2026	HBAG Creo - KVC
Rheivie Solimoro Golong	02/26/2026	Pareho silang mga 1hp and Full DC Inverter. Ano po kaya sa tingin niyo ang mas okay? Yung hindi malingay, tipid, hindi madaling masira at mabilis lang iinstall po. Hello. Any thoughts on Window Type LG Dual Inverter po? I checked Abenson and Western Appliance pero eto lang available e LG LA200EC - Dual Inverter LG LA200GC - Dual Inverter Kolin Quad/Creo Condura WRAC Panasonic Midea Thank you!	Kolin Creo mataas ang CSPF rating at cooling capacity. May gold fins na rin siya at may self-cleaning feature. I-advise ko lang na i-check kung alin ang mas mataas ang cooling capacity kasi iyon ang mas mabilis magpalanin ng room at mas mabilis ma-achieve ang set temperature.. Basta yung HP is tama sa room size	02/27/2026	HB Creo - KVC
Anonymous member	02/17/2026	Any thoughts on Window Type LG Dual Inverter po? I checked Abenson and Western Appliance pero eto lang available e LG LA200EC - Dual Inverter LG LA200GC - Dual Inverter Kolin Quad/Creo Condura WRAC Panasonic Midea Thank you!	Go for kolin. kolin quad. user here. Sobrang tipid sa kuryente. 2 years na namin gamit so far wala pa naman nagiging issue.	02/18/2026	HBAG Creo/Quad - KVC
Anonymous participant	02/19/2026	Kolin quad Ask ko lang yung mga kolin quad niyo kung ok ba at ilang yrs niyo ng nagamit? Planning to buy po kasi. Kolin, Carrier or panasonic na thp lang ang choices ko	2 years na samin at wala pa namang issue basta alaga lang sa lins. Madali naman magbook ng lins sa kolin. May fb page sila, dun pwede hassle free	02/19/2026	KAUP Quad - KVC
Jenifer Coronado Argoncillo	02/08/2026	Anong recommended na aircon na mura po sa kuryente? split type po na aircon . Maganda po ba Kolin Certus? Or Carrier Aura? Salamat po	Kolin. Maganda after sales nila based sa experience at good talaga siya for investment. So far, sa 2 years na paggamit, no issue pa din sa ac ko	02/09/2026	HB Certus - KVC

Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Facebook Name	Date of Post	Concern	Response	Date Response	Origin	
Lindsay Sy	02/25/2026	tom between midea celest pro or kolin certus standard inverter wifi ano po mas okay?	Upgrade na lang po kayo sa certus AI. Hinding hindi po kayo magsisisi. Ang taas ng cspr rating, mataas ang cooling capacity, full dc inverter, may mga advance feature like pwede kang magset ng electric consumption at kapag exceed na, may notif sayo. tapos may self cleaning, tsaka pinaka the best is AI feature niya na kayang basahin yung daily ac usage mo kolin primus gold po, full dc inverter kaya matipid po sa kuryente, mataas ang cspr, may self clean feature din po at may smart controller na po ito, mablis din po ang after sales service ni kolin pwede po kayo mag message dito sa Kolin Philippines if may concern po kayo 傑誠傑博	02/25/2026	HBAG	Certus - KVC
Anonymous participant	02/24/2026	Crowdsourcing Daikin D-smart series or Kolin Primus Gold ? Honest review sana pls	Kung gusto mo po ng AC na tipid sa kuryente, mas mataas talaga yung CSPF at cooling capacity, mas efficient siya. Sa experience ko, yung Kolin Primus Gold ang isa sa may pinakamataas na rating, kaya mas tipid talaga siya. Bilang user ng Kolin AC, masasabi ko na good brand siya kasi mablis palaming, hindi masyadong kumakain ng kuryente, at yung after 杰誠杰博 service nila ay maayos din.	02/24/2026	KAUP	Primus - KVC
Gichelle Antonio	02/28/2026	Aircon Recommendation Pros and cons po ng dalawang ito. - Kolin primus gold - Midea celest Salamat ka-HB 傑誠傑博	Bukod dun, maganda rin yung mga features niya: may Full DC Inverter para mas efficient, Cold Plasma + multi-stage air filtration para malinis yung hangin, auto clean para bawasan ang build-up sa loob, at Wi-Fi control para convenient.	02/28/2026	HB	Primus - KVC
Celine Santos	1/31/2026	FUJIDENZO OR KOLIN? Hi. Mag purchase sana ako ng window type aircon. Ano po mas better sa dalawa? Fujidenzo or kolin? Halos 24hrs ko po ggamitin since WFH po ako. .. pa share nadin po ng settings para makatipid. Salamat po	As a user ng Kolin AC, masasabi ko go with this brand kasi suit siya — makikita mo talaga sa bill mo yung effect niya. Sa akin, mga around Php 2,500 na kasama na lahat ng appliances, lalo na compared sa non-inverter. Hindi ako nagsisisi na nag-switch sa inverter type.	02/01/2026	HB	Kolin - KVC
Ella Bueno	02/26/2026	Kindly share your honest review din po. Salamat! 🙏 (Carrier, LG, Kolin, Samsung, Panasonic)	Kolin Creo mataas ang CSPF rating at cooling capacity. May gold fins na rin siya at may self-cleaning feature. Iadvise ko lang na i-check kung alin ang mas mataas ang cooling capacity kasi iyon ang mas mablis magpalaming ng room at mas mablis ma-achieve ang set temperature. Basta yung HP is tama sa room size	02/27/2026	HB	Kolin - KVC

Total Inquiry

264

Kolinn Philippines International Inc
 Inquiry thru Kolinn Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolinn Quad Series Pinoy User / Aircon Buddies
 For the Month of February 2026

Legend:
 HB - Home Buddies
 HBAG - Home Buddies Aircon Group
 KAUP - Kolinn Aircon User Group
 KASPU - Kolinn Quad Series Pinoy User
 KCUP - Kolinn Creo User Philippines
 AB - Aircon Buddies

Table 1. Origin of Inquiries

Pages	Number of Inquiries
KAUP	69
HBAG	47
HB	131
KASPU	5
KCUP	11
Others	1

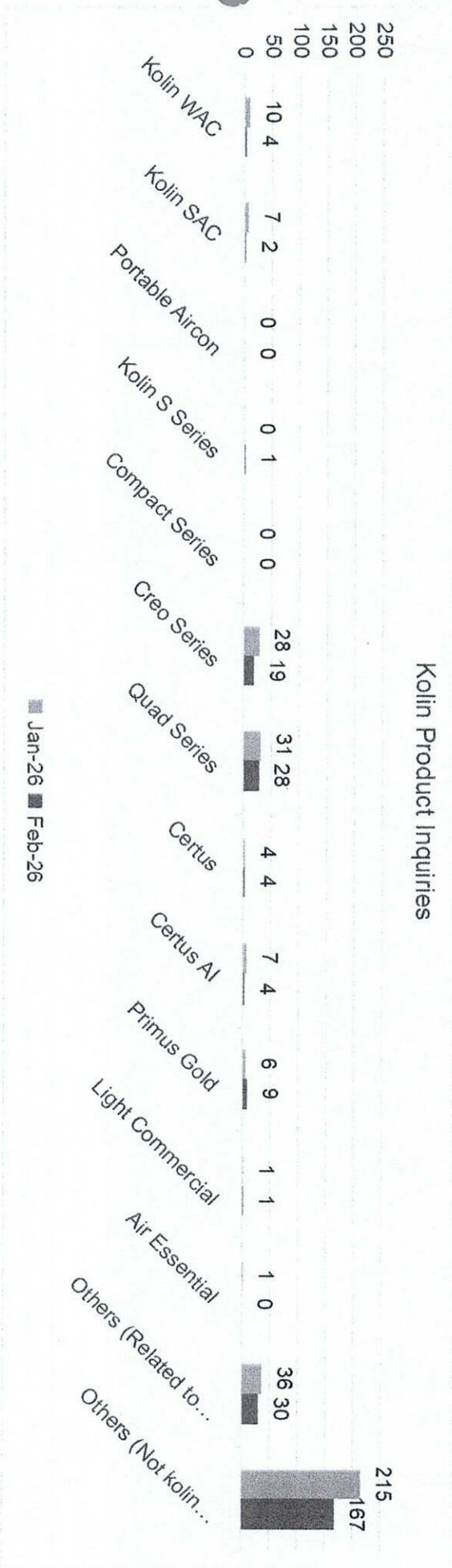
Table 2. Summary of Inquiries

	General Inquiry	Troubleshooting	Remote Function and Settings	Warranty	Installation	Parts Inquiry	Authorized Service	Prospect Clients	Kolinn vs Competitors	TOTAL
Kolinn WAC	1						2		1	4
Kolinn SAC			1					1		2
Portable Aircon										0
Kolinn S Series	1									1
Compact Series										0
Creo Series	1	4	5				1	5	3	19
Quad Series	2	8	2	1	1	1		11	2	28
Certus			1					1	2	4
Certus AI	1		1					2	2	4
Primus Gold	1		4					2	2	9
Light Commercial								1		1
Air Essential										0
Others (Related to Kolinn products)	5	6	2		1	1	13		2	30
Others (Not kolinn products)	1							166		167
TOTAL	13	18	16	1	2	2	16	189	12	269

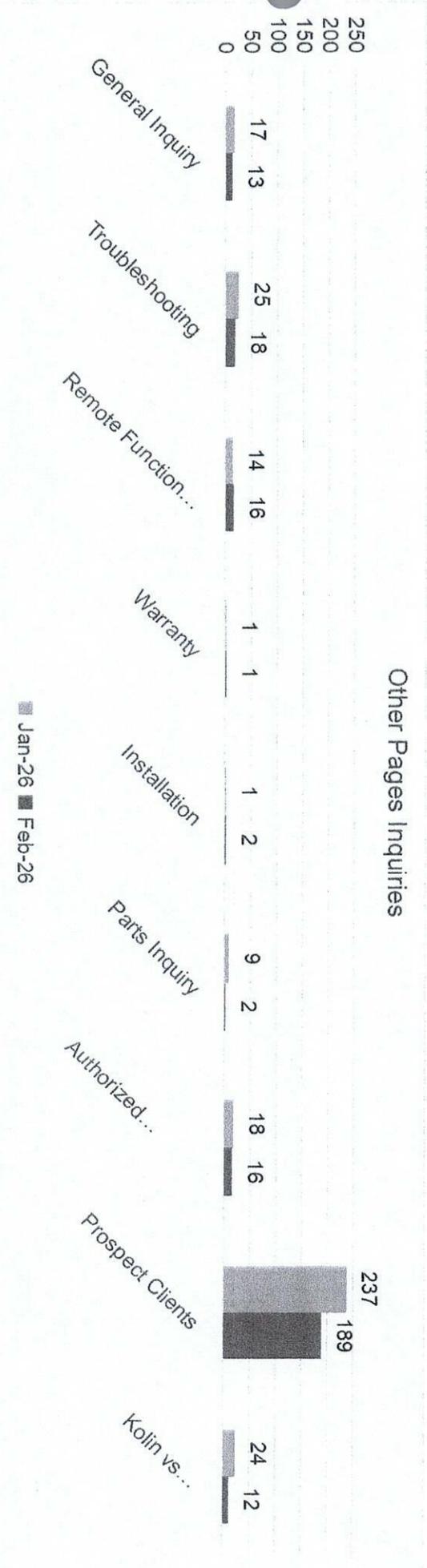
Note: Two products of Kolinn have been mentioned in a single post (Quad and Creo)

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Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Graph 1. Kolin Product Inquiries



Graph 2. Others Pages Inquiries



Kolin Philippines International Inc
Inquiry thru Kolin Aircon user Philippines / Home Buddies / Home Buddies Aircon Group / Kolin Quad Series Pinoy User / Aircon Buddies
For the Month of February 2026

Key Trends:

The Quad Series continues to be the most frequently discussed product line, reflecting its strong market presence and sustained customer interest. A significant portion of customer inquiries centered on troubleshooting concerns, particularly regarding unit performance, maintenance procedures, and proper usage to ensure optimal operation.

Following the Quad Series, the Creo Series ranked second in terms of customer interest. Customers are seeking guidance on proper remote control settings that can help them optimize cooling performance while reducing energy consumption. Many are specifically asking about the recommended temperature range, the use of eco or energy-saving modes, and fan speed adjustments to maximize efficiency.

Consistent with previous months, there continues to be a high volume of potential clients seeking air conditioners that meet specific criteria, particularly energy efficiency and long-term durability. Many customers are becoming more discerning in their purchasing decisions, prioritizing units that can deliver cost savings through reduced power consumption while maintaining consistent cooling performance. These preferences strongly align with Kolin's product strengths, positioning the brand well to address evolving customer demands and sustain growth in both inquiries and conversions.

Recommendation:

The recommendation remains the same as the previous month. Continued emphasis on highlighting Certus AI features through clear and simplified content is encouraged, along with consistently including the link to authorized dealer availability in posts on Kolin's official social media pages to guide customers to verified sources.

Customer Engagement and Content Activity

There were no new posts made during the month of February. This was an intentional decision, as the inquiries received during this period were similar to those from the previous month. To avoid redundancy, the team opted not to publish new content.

Prepared by:


Nicole Anne S. Fernandez
Sr. Customer Complaint Specialist

CC:Marketing Dept

EW: [Signature] 02/20 9:40 AM

Reviewed by:

For [Signature] 2/2/2020
Mrs. Rhenaelyn B. Manzano
OP- Supervisor - Head of Social Media Support & Survey Group